

## **Ireland: System and support services**

### **Provision of the continued operation, enhancement, and scalability of its existing intelligence and investigative CLUE software system**

Contract or concession notice – standard regime

#### **1 Buyer**

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##### **1.1 Buyer**

*Official name:* Food Safety Authority of Ireland

*Legal type of the buyer:* Body governed by public law

*Activity of the contracting authority:* General public services

#### **2 Procedure**

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##### **2.1 Procedure**

*Title:* Provision of the continued operation, enhancement, and scalability of its existing intelligence and investigative CLUE software system

*Description:* Provision of the continued operation, enhancement, and scalability of its existing intelligence and investigative CLUE software system

*Procedure identifier:* 95ecf5a7-aeb0-4fbb-a773-9b6cb92e1b31

*Type of procedure:* Open

*The procedure is accelerated:* no

##### **2.1.1 Purpose**

*Main nature of the contract:* Services

*Main classification (cpv):* 72250000 System and support services

*Additional classification (cpv):* 72000000 IT services: consulting, software development, Internet and support

*Additional classification (cpv):* 72611000 Technical computer support services

*Additional classification (cpv):* 72610000 Computer support services

*Additional classification (cpv):* 72253200 Systems support services

*Additional classification (cpv):* 72261000 Software support services

##### **2.1.2 Place of performance**

*Country subdivision (NUTS):* Dublin (IE061)

*Country:* Ireland

##### **2.1.3 Value**

*Estimated value excluding VAT:* 273 000 Euro

##### **2.1.4 General information**

*Legal basis:*

Directive 2014/24/EU

##### **2.1.6 Grounds for exclusion**

*Sources of grounds for exclusion:* European Single Procurement Document (ESPD)

#### **5 Lot**

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## **5.1 Lot technical ID: LOT-0001**

*Title:* Provision of the continued operation, enhancement, and scalability of its existing intelligence and investigative CLUE software system

*Description:* Provision of the continued operation, enhancement, and scalability of its existing intelligence and investigative CLUE software system

*Internal identifier:* 0

### **5.1.1 Purpose**

*Main nature of the contract:* Services

*Main classification (cpv):* 72250000 System and support services

*Additional classification (cpv):* 72000000 IT services: consulting, software development, Internet and support

*Additional classification (cpv):* 72611000 Technical computer support services

*Additional classification (cpv):* 72610000 Computer support services

*Additional classification (cpv):* 72253200 Systems support services

*Additional classification (cpv):* 72261000 Software support services

### **5.1.2 Place of performance**

*Country subdivision (NUTS):* Dublin (IE061)

*Country:* Ireland

*Additional information:*

### **5.1.3 Estimated duration**

*Duration:* 7 Year

### **5.1.5 Value**

*Estimated value excluding VAT:* 273 000 Euro

### **5.1.6 General information**

*Reserved participation:* Participation is not reserved.

Procurement Project not financed with EU Funds.

*The procurement is covered by the Government Procurement Agreement (GPA):* yes

### **5.1.7 Strategic procurement**

*Aim of strategic procurement:* Reduction of environmental impacts

*Description:* As per RfT

*Approach to reducing environmental impacts:* Other

*Green Procurement Criteria:* National Green Public Procurement criteria

### **5.1.9 Selection criteria**

*Sources of selection criteria:* Procurement Document

### **5.1.11 Procurement documents**

*Languages in which the procurement documents are officially available:* English

*Languages in which the procurement documents (or their parts) are unofficially available:* English

*Deadline for requesting additional information:* 21/10/2025 12:00 +01:00

*Address of the procurement documents:* <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=6565179>

### **5.1.12 Terms of procurement**

*Terms of submission:*

*Electronic submission:* Required

*Address for submission:* <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=6565179>

*Languages in which tenders or requests to participate may be submitted:* English

*Electronic catalogue:* Not allowed

*Tenderers may submit more than one tender:* Not allowed

*Deadline for receipt of tenders:* 28/10/2025 12:00 +01:00

*Deadline until which the tender must remain valid:* 120 Day

*Information about public opening:*

*Opening date:* 28/10/2025 12:30 +01:00

*Place:* <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=6565179>

*Terms of contract:*

*The execution of the contract must be performed within the framework of sheltered employment programmes:* No

*Electronic invoicing:* Required

*Electronic ordering will be used:* yes

*Electronic payment will be used:* yes

### **5.1.15 Techniques**

*Framework agreement:*

No framework agreement

*Information about the dynamic purchasing system:*

No dynamic purchase system

### **5.1.16 Further information, mediation and review**

*Review organisation:* The High Court of Ireland

*Organisation providing offline access to the procurement documents:* Food Safety Authority of Ireland

*Organisation providing more information on the review procedures:* The High Court of Ireland

*Organisation receiving requests to participate:* Food Safety Authority of Ireland

*Organisation processing tenders:* Food Safety Authority of Ireland

## **8 Organisations**

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### **8.1 ORG-0001**

*Official name:* Food Safety Authority of Ireland

*Registration number:* IE9589025I

*Postal address:* The Exchange, George's Dock, IFSC, Dublin 1

*Town:* Dublin

*Postcode:* D01 P2V6

*Country subdivision (NUTS):* Dublin (IE061)

*Country:* Ireland

*Email:* [accounts@fsai.ie](mailto:accounts@fsai.ie)

*Telephone:* 018171300

*Internet address:* <https://fsai.ie>

*Buyer profile:* <https://fsai.ie>

*Roles of this organisation:*

Buyer

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

### **8.1 ORG-0002**

*Official name:* The High Court of Ireland

*Registration number:* The High Court of Ireland  
*Department:* The High Court of Ireland  
*Postal address:* Four Courts, Inns Quay, Dublin 7  
*Town:* Dublin  
*Postcode:* D07 WDX8  
*Country subdivision (NUTS):* Dublin (IE061)  
*Country:* Ireland  
*Email:* [HighCourtCentralOffice@courts.ie](mailto:HighCourtCentralOffice@courts.ie)  
*Telephone:* +353 1 8886000  
*Roles of this organisation:*  
    *Review organisation*  
    *Organisation providing more information on the review procedures*

#### **8.1 ORG-0003**

*Official name:* European Dynamics S.A.  
*Registration number:* 002024901000  
*Department:* European Dynamics S.A.  
*Town:* Athens  
*Postcode:* 15125  
*Country subdivision (NUTS):* Βόρειος Τομέας Αθηνών (EL301)  
*Country:* Greece  
*Email:* [eproc-esender@eurodyn.com](mailto:eproc-esender@eurodyn.com)  
*Telephone:* +30 2108094500  
*Roles of this organisation:*  
    *TED eSender*

#### *Notice information*

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*Notice identifier/version:* 698c5062-e083-492b-8287-c13e43006a64 - 01  
*Form type:* Competition  
*Notice type:* Contract or concession notice – standard regime  
*Notice dispatch date:* 23/09/2025 15:38 +01:00  
*Languages in which this notice is officially available:* English