

# Ireland: Software package and information systems IT3407C - Request for Tenders for the supply of an ICT Cloud System for the National University Ireland NUI

Contract or concession notice – standard regime

## 1 Buyer

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### 1.1 Buyer

*Official name:* Education Procurement Service (EPS)

*Legal type of the buyer:* Body governed by public law

*Activity of the contracting authority:* Education

## 2 Procedure

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### 2.1 Procedure

*Title:* IT3407C - Request for Tenders for the supply of an ICT Cloud System for the National University Ireland NUI

*Description:* NUI requires a resilient, redundant, standardised system that allows for the flexibility of remote working that comes with a cloud system. It must also have the security and reliability provided by both onsite and remote data backup. The tender covers the design, development, deployment, and ongoing support of an end-to-end ICT system. The system must integrate NUI's Administration, Academic Services, CRA, Finance/HR and ICT unit functions. It must also provide secure access, ensure data integrity, and be compatible with future technological advancements. Microsoft Office 365 will have the full Microsoft security suite to include Intune and dark web monitoring within the Microsoft public cloud. These system solutions will back up to a server in the NUI Communications room. The system must include all data/database servers, Finance and HR modules, data analytics and reporting as well as user training and technical support. A phased approach can be planned which will include testing, training, initial implementation and final handover.

*Procedure identifier:* e918d932-0075-4630-afad-7bc10b80c2e2

*Type of procedure:* Open

*The procedure is accelerated:* no

#### 2.1.1 Purpose

*Main nature of the contract:* Supplies

*Main classification (cpv):* 48000000 Software package and information systems

#### 2.1.2 Place of performance

*Country subdivision (NUTS):* Dublin (IE061)

*Country:* Ireland

#### 2.1.3 Value

*Estimated value excluding VAT:* 900 000 Euro

#### 2.1.4 General information

*Legal basis:*

Directive 2014/24/EU

## 5 Lot

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## **5.1 Lot technical ID: LOT-0001**

*Title:* IT3407C - Request for Tenders for the supply of an ICT Cloud System for the National University Ireland NUI

*Description:* NUI requires a resilient, redundant, standardised system that allows for the flexibility of remote working that comes with a cloud system. It must also have the security and reliability provided by both onsite and remote data backup. The tender covers the design, development, deployment, and ongoing support of an end-to-end ICT system. The system must integrate NUI's Administration, Academic Services, CRA, Finance/HR and ICT unit functions. It must also provide secure access, ensure data integrity, and be compatible with future technological advancements. Microsoft Office 365 will have the full Microsoft security suite to include Intune and dark web monitoring within the Microsoft public cloud. These system solutions will back up to a server in the NUI Communications room. The system must include all data/database servers, Finance and HR modules, data analytics and reporting as well as user training and technical support. A phased approach can be planned which will include testing, training, initial implementation and final handover.

*Internal identifier:* 0

### **5.1.1 Purpose**

*Main nature of the contract:* Supplies

*Main classification (cpv):* 48000000 Software package and information systems

### **5.1.2 Place of performance**

*Country subdivision (NUTS):* Dublin (IE061)

*Country:* Ireland

*Additional information:*

### **5.1.3 Estimated duration**

*Duration:* 84 Month

### **5.1.5 Value**

*Estimated value excluding VAT:* 900 000 Euro

### **5.1.6 General information**

*Reserved participation:* Participation is not reserved.

Procurement Project not financed with EU Funds.

*The procurement is covered by the Government Procurement Agreement (GPA):* yes

### **5.1.7 Strategic procurement**

*Aim of strategic procurement:* No strategic procurement

### **5.1.11 Procurement documents**

*Languages in which the procurement documents are officially available:* English

*Languages in which the procurement documents (or their parts) are unofficially available:* English

*Deadline for requesting additional information:* 19/09/2025 12:00 +01:00

*Address of the procurement documents:* <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=6405175>

### **5.1.12 Terms of procurement**

*Terms of submission:*

*Electronic submission:* Required

*Address for submission:* <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=6405175>

*Languages in which tenders or requests to participate may be submitted:* English

*Electronic catalogue:* Not allowed

*Tenderers may submit more than one tender:* Allowed

*Deadline for receipt of tenders:* 29/09/2025 12:00 +01:00

*Deadline until which the tender must remain valid: 180 Day*

*Information about public opening:*

*Opening date: 29/09/2025 12:30 +01:00*

*Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=6405175>*

*Terms of contract:*

*The execution of the contract must be performed within the framework of sheltered employment programmes: Not yet known*

*Electronic invoicing: Not allowed*

*Electronic ordering will be used: no*

*Electronic payment will be used: no*

#### **5.1.15 Techniques**

*Framework agreement:*

*No framework agreement*

*Information about the dynamic purchasing system:*

*No dynamic purchase system*

#### **5.1.16 Further information, mediation and review**

*Review organisation: The High Court of Ireland*

*Organisation providing offline access to the procurement documents: Education Procurement Service (EPS)*

*Organisation providing more information on the review procedures: The High Court of Ireland*

*Organisation receiving requests to participate: Education Procurement Service (EPS)*

*Organisation processing tenders: Education Procurement Service (EPS)*

## **8 Organisations**

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### **8.1 ORG-0001**

*Official name: Education Procurement Service (EPS)*

*Registration number: IE 6609370 G*

*Postal address: Castletroy Limerick*

*Town: Limerick*

*Postcode: V94 DK53*

*Country subdivision (NUTS): Dublin (IE061)*

*Country: Ireland*

*Email: [info@educationprocurementservice.ie](mailto:info@educationprocurementservice.ie)*

*Telephone: 061233715*

*Internet address: <https://www.educationprocurementservice.ie/>*

*Buyer profile: <https://www.educationprocurementservice.ie/>*

*Roles of this organisation:*

*Buyer*

*Organisation providing offline access to the procurement documents*

*Organisation receiving requests to participate*

*Organisation processing tenders*

### **8.1 ORG-0002**

*Official name: The High Court of Ireland*

*Registration number: The High Court of Ireland*

*Department: The High Court of Ireland*

*Postal address: Four Courts, Inns Quay, Dublin 7*

*Town:* Dublin  
*Postcode:* D07 WDX8  
*Country subdivision (NUTS):* Dublin (IE061)  
*Country:* Ireland  
*Email:* [HighCourtCentralOffice@courts.ie](mailto:HighCourtCentralOffice@courts.ie)  
*Telephone:* +353 1 8886000  
*Roles of this organisation:*  
    *Review organisation*  
    *Organisation providing more information on the review procedures*

### **8.1 ORG-0003**

*Official name:* European Dynamics S.A.  
*Registration number:* 002024901000  
*Department:* European Dynamics S.A.  
*Town:* Athens  
*Postcode:* 15125  
*Country subdivision (NUTS):* Βόρειος Τομέας Αθηνών (EL301)  
*Country:* Greece  
*Email:* [eproc-esender@eurodyn.com](mailto:eproc-esender@eurodyn.com)  
*Telephone:* +30 2108094500  
*Roles of this organisation:*  
    *TED eSender*

#### *Notice information*

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*Notice identifier/version:* 26160070-6776-4cb9-b0cd-295d64674d95 - 01  
*Form type:* Competition  
*Notice type:* Contract or concession notice – standard regime  
*Notice dispatch date:* 29/08/2025 08:32 +01:00  
*Languages in which this notice is officially available:* English