

Ireland: Communications system maintenance services Meath Co Co - MH-IT-25-05 - A cloud based unified communication solution and associated telephone services including Contact Center functionality, Maintenance support and calls

Contract or concession notice – standard regime

1 Buyer

1.1 Buyer

Official name: Meath County Council

Legal type of the buyer: Local authority

Activity of the contracting authority: General public services

2 Procedure

2.1 Procedure

Title: Meath Co Co - MH-IT-25-05 - A cloud based unified communication solution and associated telephone services including Contact Center functionality, Maintenance support and calls

Description: Meath County Council are seeking tenders from suitably qualified providers for the Provision of a cloud-based unified communication solution and associated telephone service, including full system maintenance and support service. The contracting Authority are looking to replace their current on-premise telephony system with a cloud-based telephony system which will support and satisfy both the current and future operational requirements necessary to support the daily working of the Local Authority.

Procedure identifier: 134080e8-97c4-4592-8541-aa3851d6ad5f

Type of procedure: Open

The procedure is accelerated: no

2.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 50334400 Communications system maintenance services

Additional classification (cpv): 72212510 Communication software development services

Additional classification (cpv): 48511000 Desktop communications software package

Additional classification (cpv): 64200000 Telecommunications services

Additional classification (cpv): 48219700 Communications server software package

Additional classification (cpv): 48500000 Communication and multimedia software package

2.1.2 Place of performance

Country subdivision (NUTS): Mid-East (IE062)

Country: Ireland

2.1.3 Value

Estimated value excluding VAT: 1 000 000 Euro

2.1.4 General information

Legal basis:

Directive 2014/24/EU

5 Lot

5.1 Lot technical ID: LOT-0001

Title: Meath Co Co - MH-IT-25-05 - A cloud based unified communication solution and associated telephone services including Contact Center functionality, Maintenance support and calls

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Internal identifier: 0

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 50334400 Communications system maintenance services

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5.1.2 Place of performance

Country subdivision (NUTS): Mid-East (IE062)

Country: Ireland

Additional information:

5.1.3 Estimated duration

Duration: 108 Month

5.1.5 Value

Estimated value excluding VAT: 1 000 000 Euro

5.1.6 General information

Reserved participation: Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.11 Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Deadline for requesting additional information: 11/09/2025 00:00 +01:00

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=6354520>

5.1.12 Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=6354520>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 22/09/2025 00:00 +01:00

Deadline until which the tender must remain valid: 180 Day

Information about public opening:

Opening date: 22/09/2025 00:30 +01:00

Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=6354520>

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: Not yet known

Electronic invoicing: Allowed

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15 Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Meath County Council

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation receiving requests to participate: Meath County Council

Organisation processing tenders: Meath County Council

8 Organisations

8.1 ORG-0001

Official name: Meath County Council

Registration number: 00172770

Postal address: Buvinda House, Dublin Road

Town: Navan

Postcode: C15 Y291

Country subdivision (NUTS): Mid-East (IE062)

Country: Ireland

Email: procurement@meathcoco.ie

Telephone: +353 469097000

Internet address: <https://www.meath.ie>

Buyer profile: <https://www.meath.ie>

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

8.1 ORG-0002

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1 ORG-0003

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Postcode: 15125

Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)

Country: Greece

Email: eproc-esender@eurodyn.com

Telephone: +30 2108094500

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: c1c5f661-7b14-4f40-8eb6-e7729e74c17b - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice dispatch date: 21/08/2025 10:53 +01:00

Languages in which this notice is officially available: English