

# Ireland: IT services: consulting, software development, Internet and support Invitation to Tender for Client Portal Project Management and Salesforce Experience Cloud Development Delivery

Contract or concession notice – standard regime

1 Buyer

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## 1.1 Buyer

*Official name:* Bord Bia (Irish Food Board)

*Legal type of the buyer:* Body governed by public law

*Activity of the contracting authority:* General public services

2 Procedure

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## 2.1 Procedure

*Title:* Invitation to Tender for Client Portal Project Management and Salesforce Experience Cloud Development Delivery

*Description:* Bord Bia requests tenders from suitably experienced and qualified service providers to provide the service of Project Management and Salesforce Experience Cloud Development of My Bord Bia, Bord Bia's dedicated client portal. The tender comprises of two lots: Lot 1: Project Management, Business Analysis and Strategic Support Lot 2: Salesforce Experience Cloud Development Delivery and QA The service providers will be responsible with leading the delivery of the My Bord Bia roadmap through the release of new features and functionalities. Bord Bia requires a partner or partners to lead in the project management and technical development and implementation of new key functionalities on our client portal, built on Salesforce Experience Cloud.

*Procedure identifier:* 4449538f-63f3-4d2b-a9aa-62b0c8b64689

*Type of procedure:* Open

*The procedure is accelerated:* no

### 2.1.1 Purpose

*Main nature of the contract:* Services

*Main classification (cpv):* 72000000 IT services: consulting, software development, Internet and support

### 2.1.2 Place of performance

*Country subdivision (NUTS):* Dublin (IE061)

*Country:* Ireland

### 2.1.3 Value

*Estimated value excluding VAT:* 1 184 800 Euro

### 2.1.4 General information

*Legal basis:*

Directive 2014/24/EU

### 2.1.5 Terms of procurement

*Terms of submission:*

*Maximum number of lots for which one tenderer can submit tenders:* 2

*The tenderer must submit tenders for all lots*

*Terms of contract:*

Maximum number of lots for which contracts can be awarded to one tenderer: 2

5 Lot

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### **5.1 Lot technical ID: LOT-0001**

*Title:* Lot 1: Project Management, Business Analysis and Strategic Support

*Description:* Bord Bia requests tenders from suitably experienced and qualified service providers to provide the service of Project Management and Salesforce Experience Cloud Development of My Bord Bia, Bord Bia's dedicated client portal. The tender comprises of two lots: Lot 1: Project Management, Business Analysis and Strategic Support Lot 2: Salesforce Experience Cloud Development Delivery and QA The service providers will be responsible with leading the delivery of the My Bord Bia roadmap through the release of new features and functionalities. Bord Bia requires a partner or partners to lead in the project management and technical development and implementation of new key functionalities on our client portal, built on Salesforce Experience Cloud.

*Internal identifier:* 1

#### **5.1.1 Purpose**

*Main nature of the contract:* Services

*Main classification (cpv):* 72000000 IT services: consulting, software development, Internet and support

#### **5.1.2 Place of performance**

*Country subdivision (NUTS):* Dublin (IE061)

*Country:* Ireland

*Additional information:*

#### **5.1.3 Estimated duration**

*Duration:* 48 Month

#### **5.1.5 Value**

*Estimated value excluding VAT:* 1 184 800 Euro

#### **5.1.6 General information**

*Reserved participation:* Participation is not reserved.

Procurement Project not financed with EU Funds.

*The procurement is covered by the Government Procurement Agreement (GPA):* yes

#### **5.1.7 Strategic procurement**

*Aim of strategic procurement:* No strategic procurement

#### **5.1.11 Procurement documents**

*Languages in which the procurement documents are officially available:* English

*Languages in which the procurement documents (or their parts) are unofficially available:* English

*Deadline for requesting additional information:* 05/09/2025 12:00 +01:00

*Address of the procurement documents:* <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=6348222>

#### **5.1.12 Terms of procurement**

*Terms of submission:*

*Electronic submission:* Required

*Address for submission:* <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=6348222>

*Languages in which tenders or requests to participate may be submitted:* English

*Electronic catalogue:* Not allowed

*Tenderers may submit more than one tender:* Allowed  
*Deadline for receipt of tenders:* 24/09/2025 12:00 +01:00  
*Deadline until which the tender must remain valid:* 6 Month

*Information about public opening:*

*Opening date:* 24/09/2025 12:30 +01:00

*Place:* <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=6348222>

*Terms of contract:*

*The execution of the contract must be performed within the framework of sheltered employment programmes:* No

*Electronic invoicing:* Required

*Electronic ordering will be used:* yes

*Electronic payment will be used:* yes

#### **5.1.15 Techniques**

*Framework agreement:*

No framework agreement

*Information about the dynamic purchasing system:*

No dynamic purchase system

#### **5.1.16 Further information, mediation and review**

*Review organisation:* The High Court of Ireland

*Organisation providing offline access to the procurement documents:* Bord Bia (Irish Food Board)

*Organisation providing more information on the review procedures:* The High Court of Ireland

*Organisation receiving requests to participate:* Bord Bia (Irish Food Board)

*Organisation processing tenders:* Bord Bia (Irish Food Board)

#### **5.1 Lot technical ID: LOT-0002**

*Title:* Lot 2: Salesforce Experience Cloud Development Delivery and QA

*Description:* Bord Bia requests tenders from suitably experienced and qualified service providers to provide the service of Project Management and Salesforce Experience Cloud Development of My Bord Bia, Bord Bia's dedicated client portal. The tender comprises of two lots: Lot 1: Project Management, Business Analysis and Strategic Support Lot 2: Salesforce Experience Cloud Development Delivery and QA The service providers will be responsible with leading the delivery of the My Bord Bia roadmap through the release of new features and functionalities. Bord Bia requires a partner or partners to lead in the project management and technical development and implementation of new key functionalities on our client portal, built on Salesforce Experience Cloud.

*Internal identifier:* 2

#### **5.1.1 Purpose**

*Main nature of the contract:* Services

*Main classification (cpv):* 72000000 IT services: consulting, software development, Internet and support

#### **5.1.2 Place of performance**

*Country subdivision (NUTS):* Dublin (IE061)

*Country:* Ireland

*Additional information:*

#### **5.1.3 Estimated duration**

*Duration:* 48 Month

#### **5.1.5 Value**

*Estimated value excluding VAT:* 1 184 800 Euro

#### **5.1.6 General information**

*Reserved participation:* Participation is not reserved.

Procurement Project not financed with EU Funds.

*The procurement is covered by the Government Procurement Agreement (GPA):* yes

### **5.1.7 Strategic procurement**

*Aim of strategic procurement:* No strategic procurement

### **5.1.11 Procurement documents**

*Languages in which the procurement documents are officially available:* English

*Languages in which the procurement documents (or their parts) are unofficially available:* English

*Deadline for requesting additional information:* 05/09/2025 12:00 +01:00

*Address of the procurement documents:* <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=6348222>

### **5.1.12 Terms of procurement**

*Terms of submission:*

*Electronic submission:* Required

*Address for submission:* <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=6348222>

*Languages in which tenders or requests to participate may be submitted:* English

*Electronic catalogue:* Not allowed

*Tenderers may submit more than one tender:* Allowed

*Deadline for receipt of tenders:* 24/09/2025 12:00 +01:00

*Deadline until which the tender must remain valid:* 6 Month

*Information about public opening:*

*Opening date:* 24/09/2025 12:30 +01:00

*Place:* <https://www.etenders.gov.ie/epps/cft/prepareViewCFTWS.do?resourceId=6348222>

*Terms of contract:*

*The execution of the contract must be performed within the framework of sheltered employment programmes:* No

*Electronic invoicing:* Required

*Electronic ordering will be used:* yes

*Electronic payment will be used:* yes

### **5.1.15 Techniques**

*Framework agreement:*

No framework agreement

*Information about the dynamic purchasing system:*

No dynamic purchase system

### **5.1.16 Further information, mediation and review**

*Review organisation:* The High Court of Ireland

*Organisation providing offline access to the procurement documents:* Bord Bia (Irish Food Board)

*Organisation providing more information on the review procedures:* The High Court of Ireland

*Organisation receiving requests to participate:* Bord Bia (Irish Food Board)

*Organisation processing tenders:* Bord Bia (Irish Food Board)

## **8 Organisations**

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### **8.1 ORG-0001**

*Official name:* Bord Bia (Irish Food Board)

*Registration number:* None

Postal address: 140 Pembroke Road  
Town: Ballsbridge, Dublin 4  
Postcode: D04 NV34  
Country subdivision (NUTS): Dublin (IE061)  
Country: Ireland  
Email: [procurement@bordbia.ie](mailto:procurement@bordbia.ie)  
Telephone: 01 6685155  
Internet address: <https://www.bordbia.ie>  
Buyer profile: <https://www.bordbia.ie>  
Roles of this organisation:

Buyer  
Organisation providing offline access to the procurement documents  
Organisation receiving requests to participate  
Organisation processing tenders

### 8.1 ORG-0002

Official name: The High Court of Ireland  
Registration number: The High Court of Ireland  
Department: The High Court of Ireland  
Postal address: Four Courts, Inns Quay, Dublin 7  
Town: Dublin  
Postcode: D07 WDX8  
Country subdivision (NUTS): Dublin (IE061)  
Country: Ireland  
Email: [HighCourtCentralOffice@courts.ie](mailto:HighCourtCentralOffice@courts.ie)  
Telephone: +353 1 8886000  
Roles of this organisation:

Review organisation  
Organisation providing more information on the review procedures

### 8.1 ORG-0003

Official name: European Dynamics S.A.  
Registration number: 002024901000  
Department: European Dynamics S.A.  
Town: Athens  
Postcode: 15125  
Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)  
Country: Greece  
Email: [eproc-esender@eurodyn.com](mailto:eproc-esender@eurodyn.com)  
Telephone: +30 2108094500  
Roles of this organisation:

TED eSender

#### Notice information

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Notice identifier/version: 7e3a40a0-e46a-4264-b976-7470cd744dd3 - 01  
Form type: Competition  
Notice type: Contract or concession notice – standard regime  
Notice dispatch date: 21/08/2025 08:45 +01:00

*Languages in which this notice is officially available:* English