

Ireland: Time accounting or human resources software development services

The provision of Human Resources Management Solution and associated services 011-03-588

Contract or concession notice – standard regime

1 Buyer

1.1 Buyer

Official name: Commission for Regulation of Utilities

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: General public services

2 Procedure

2.1 Procedure

Title: The provision of Human Resources Management Solution and associated services 011-03-588

Description: The CRU is now seeking tenderers for the provision of a secured cloud-based hosted HR management solution comprising of various modules/functional requirements, including migration from our existing time management system and several other stored data files to the new HRMS, implementation and customisation of the new solution, training and ongoing support. In the longer term, the solution may also replace existing expenses management (Concur) and payroll (Quantum) systems which are operated by the Finance team. This project is to modernise and digitise the human resources capabilities within CRU. We are seeking a solution to improve efficiency, transparency and the employee experience across various HR and Finance functions

Procedure identifier: bdbd8ea8-0e77-4003-89b2-de0fdd2a7572

Type of procedure: Open

The procedure is accelerated: no

2.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72212450 Time accounting or human resources software development services

Additional classification (cpv): 48450000 Time accounting or human resources software package

Additional classification (cpv): 48613000 Electronic data management (EDM)

Additional classification (cpv): 72322000 Data management services

2.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

2.1.3 Value

Estimated value excluding VAT: 454 000 Euro

2.1.4 General information

Legal basis:

Directive 2014/24/EU

5 Lot

5.1 Lot technical ID: LOT-0001

Title: The provision of Human Resources Management Solution and associated services 011-03-588

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Internal identifier: 0

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72212450 Time accounting or human resources software development services

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5.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Additional information:

5.1.3 Estimated duration

Duration: 7 Year

5.1.5 Value

Estimated value excluding VAT: 454 000 Euro

5.1.6 General information

Reserved participation: Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.11 Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Deadline for requesting additional information: 01/09/2025 17:00 +01:00

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=6288271>

5.1.12 Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=6288271>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Allowed

Deadline for receipt of tenders: 15/09/2025 12:00 +01:00

Deadline until which the tender must remain valid: 160 Day

Information about public opening:

Opening date: 15/09/2025 12:30 +01:00

Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=6288271>

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15 Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Commission for Regulation of Utilities

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation receiving requests to participate: Commission for Regulation of Utilities

Organisation processing tenders: Commission for Regulation of Utilities

8 Organisations

8.1 ORG-0001

Official name: Commission for Regulation of Utilities

Registration number: Commission for Regulation of Utilities

Postal address: The Exchange, Belgard Sq North, Tallaght

Town: Dublin

Postcode: D24 PXW0

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: procurement@cru.ie

Telephone: +35314000800

Internet address: www.cru.ie

Buyer profile: www.cru.ie

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

8.1 ORG-0002

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1 ORG-0003

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Postcode: 15125

Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)

Country: Greece

Email: eproc-esender@eurodyn.com

Telephone: +30 2108094500

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: 8664baea-5022-4a54-8952-9fadff6955f6 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice dispatch date: 11/08/2025 15:54 +01:00

Languages in which this notice is officially available: English