

Ireland: Scheduling software package RFT for a Software as a Service (SAAS) Desk Booking Solution 2025-2030

Contract or concession notice – standard regime

1 Buyer

1.1 Buyer

Official name: Department of Enterprise Trade and Employment

Legal type of the buyer: Central government authority

Activity of the contracting authority: Economic affairs

2 Procedure

2.1 Procedure

Title: RFT for a Software as a Service (SAAS) Desk Booking Solution 2025-2030

Description: The purpose of this Competition is to establish a Single-Supplier Agreement for the supply, delivery, installation, commissioning and maintenance of a Software as a Service (SAAS) Desk Booking solution to the Department of Enterprise, Tourism and Employment (hereinafter referred to as 'the Department'). The Department desires to partner with a provider who will supply a resilient, stand alone, transparent and secure Desk Booking Solutions (DBS). The successful tenderer will be expected to take direction from the Department, as appropriate, in order to ensure adherence to access arrangements, local security protocols and end-user requirements.

Procedure identifier: ca4da8b6-54b7-4703-96c3-5befc1d7805a

Type of procedure: Open

The procedure is accelerated: no

2.1.1 Purpose

Main nature of the contract: Supplies

Main classification (cpv): 48332000 Scheduling software package

Additional classification (cpv): 48421000 Facilities management software package

2.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Additional information: n/a

2.1.3 Value

Estimated value excluding VAT: 120 000 Euro

2.1.4 General information

Legal basis:

Directive 2014/24/EU

5 Lot

5.1 Lot technical ID: LOT-0001

Title: RFT for a Software as a Service (SAAS) Desk Booking Solution 2025-2030

Description: The purpose of this Competition is to establish a Single-Supplier Agreement for the supply, delivery, installation, commissioning and maintenance of a Software as a Service (SAAS) Desk Booking solution to the Department of Enterprise, Tourism and Employment (hereinafter referred to as 'the Department'). The Department desires to partner with a provider who will supply a resilient, stand alone, transparent and secure Desk Booking Solutions (DBS). The successful tenderer will be expected to take direction from the Department, as appropriate, in order to ensure adherence to access arrangements, local security protocols and end-user requirements.

Internal identifier: 0

5.1.1 Purpose

Main nature of the contract: Supplies

Main classification (cpv): 48332000 Scheduling software package

Additional classification (cpv): 48421000 Facilities management software package

5.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Additional information: n/a

5.1.3 Estimated duration

Start date: 08/09/2025

Duration end date: 07/09/2030

5.1.5 Value

Estimated value excluding VAT: 120 000 Euro

5.1.6 General information

Reserved participation: Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.11 Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Deadline for requesting additional information: 05/08/2025 18:00 +01:00

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=6114867>

5.1.12 Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=6114867>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 13/08/2025 12:00 +01:00

Deadline until which the tender must remain valid: 90 Day

Information about public opening:

Opening date: 13/08/2025 12:05 +01:00

Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=6114867>

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Not allowed

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15 Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland

Information about review deadlines: See RFT document

Organisation providing offline access to the procurement documents: Department of Enterprise Trade and Employment

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation receiving requests to participate: Department of Enterprise Trade and Employment

Organisation processing tenders: Department of Enterprise Trade and Employment

8 Organisations

8.1 ORG-0001

Official name: Department of Enterprise Trade and Employment

Registration number: n/a

Postal address: 23-28 Kildare St

Town: Dublin

Postcode: D02 TD30

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: patrick.ryan@enterprise.gov.ie

Telephone: 353 1 6312768

Internet address: <https://www.enterprise.gov.ie/>

Buyer profile: <https://www.enterprise.gov.ie/>

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

8.1 ORG-0002

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1 ORG-0003

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Postcode: 15125

Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)

Country: Greece

Email: eproc-esender@eurodyn.com

Telephone: +30 2108094500

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: 97e348e6-1ed6-4cc0-b6e3-c95a196d6f11 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice dispatch date: 15/07/2025 17:57 +01:00

Languages in which this notice is officially available: English