

Ireland: Software package and information systems

Multi operator framework agreement for the provision of Software Licences to the Irish Prison Service

Contract or concession notice – standard regime - Change

1 Buyer

1.1 Buyer

Official name: Irish Prison Service

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: General public services

2 Procedure

2.1 Procedure

Title: Multi operator framework agreement for the provision of Software Licences to the Irish Prison Service

Description: The Contracting Authority proposes to engage in a competitive process for the establishment of a Multi-Party framework agreement for the supply and maintenance of ICT licences for Irish Prison Service.

Procedure identifier: 95e96f3b-1d0d-4fb0-a81e-346e651f72df

Type of procedure: Open

The procedure is accelerated: yes

Justification for the accelerated procedure: This procedure is accelerated as a result of a buyer issue with setting the submission offline. The previous competition ID: is 5364495.

2.1.1 Purpose

Main nature of the contract: Supplies

Main classification (cpv): 48000000 Software package and information systems

Additional classification (cpv): 48100000 Industry specific software package

Additional classification (cpv): 48151000 Computer control system

Additional classification (cpv): 48160000 Library software package

Additional classification (cpv): 48190000 Educational software package

Additional classification (cpv): 48200000 Networking, Internet and intranet software package

Additional classification (cpv): 48210000 Networking software package

Additional classification (cpv): 48220000 Internet and intranet software package

Additional classification (cpv): 48214000 Network operating system software package

Additional classification (cpv): 48221000 Internet browsing software package

Additional classification (cpv): 48300000 Document creation, drawing, imaging, scheduling and productivity software package

Additional classification (cpv): 48310000 Document creation software package

Additional classification (cpv): 48320000 Drawing and imaging software package

Additional classification (cpv): 48330000 Scheduling and productivity software package

Additional classification (cpv): 48311000 Document management software package

Additional classification (cpv): 48400000 Business transaction and personal business software package

Additional classification (cpv): 48500000 Communication and multimedia software package

Additional classification (cpv): 48600000 Database and operating software package

Additional classification (cpv): 48730000 Security software package

Additional classification (cpv): 48731000 File security software package

Additional classification (cpv): 48732000 Data security software package
Additional classification (cpv): 48800000 Information systems and servers
Additional classification (cpv): 48900000 Miscellaneous software package and computer systems
Additional classification (cpv): 48931000 Training software package
Additional classification (cpv): 48930000 Training and entertainment software package
Additional classification (cpv): 48825000 Web servers
Additional classification (cpv): 48761000 Anti-virus software package
Additional classification (cpv): 48760000 Virus protection software package
Additional classification (cpv): 48610000 Database systems
Additional classification (cpv): 48517000 IT software package

2.1.2 Place of performance

Country subdivision (NUTS): Midland (IE063)
Country: Ireland

2.1.3 Value

Estimated value excluding VAT: 30 000 000 Euro
Maximum value of the framework agreement: 30 000 000 Euro

2.1.4 General information

Legal basis:
Directive 2014/24/EU

5 Lot

5.1 Lot technical ID: LOT-0001

Title: Multi operator framework agreement for the provision of Software Licences to the Irish Prison Service
Description: The Contracting Authority proposes to engage in a competitive process for the establishment of a Multi-Party framework agreement for the supply and maintenance of ICT licences for Irish Prison Service.
Internal identifier: 0

5.1.1 Purpose

Main nature of the contract: Supplies
Main classification (cpv): 48000000 Software package and information systems
Additional classification (cpv): 48100000 Industry specific software package
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Additional classification (cpv): 48760000 Virus protection software package
Additional classification (cpv): 48610000 Database systems
Additional classification (cpv): 48517000 IT software package

5.1.2 Place of performance

Country: Ireland

Anywhere in the given country

Additional information:

5.1.3 Estimated duration

Duration: 4 Year

5.1.5 Value

Estimated value excluding VAT: 30 000 000 Euro

5.1.6 General information

Reserved participation: Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

Additional information: (1) Interested parties must associate their organisation with this competition on the eTenders web site (www.etenders.gov.ie) in order to be included on the mailing list for clarifications and to upload tender responses. To do this you must do the following: Log-in to the eTenders portal; Locate the competition using the Advanced Search by searching under the Contracting Authority or Resource ID. Click on the hyperlink for the competition which will bring you to the CFT Workspace. In the Show CFT Menu for the competition click on the "Expression of Interest in the drop-down menu. Complete the Association with the CFT tab. This will then provide you with a link to Tender under the Show CFT Menu where you can prepare your submission. (2) When finalising your tender submission please upload your final response as a ZIP file as individual documents may lose their titles if uploaded individually. Also ensure that you receive a message under the status header called Submitted, as the percentage tab does not necessarily imply you have successfully submitted your response. (3) There is a maximum upload limit of 250MB per file and 500MB per tender submission. (4) Suppliers should note the following when making their submission suppliers must ensure that they give themselves sufficient time to upload & submit all required documentation before the submission deadline. Suppliers should consider the fact that upload speeds vary and that the new eTenders system operates in a different manner to the previous platform operated by EU-Supply. The submit button will be disabled automatically upon the expiration of the response deadline. (5) If you experience difficulty when uploading documents, please contact the eTenders Support Desk for technical assistance. Email irish-eproc-helpdesk@eurodym.com or Telephone: +353(0)818 001459 (09:00 – 17:00 hours). (6) Tenders submitted by any other means (including but not limited to email, post, messaging system on etenders or hand delivery) will not be accepted. (7) All information relating to attachments, including clarifications and changes, will be published on the Irish Government Procurement Opportunities Portal (www.etenders.gov.ie) only. Registration is free of charge. The contracting authority will not accept responsibility for information relayed (or not relayed) via third parties. (8) All

queries regarding this tender requirement or process must be submitted through the Irish Government Procurement Opportunities Portal www.etenders.gov.ie as a specific question. Responses will be circulated to those tenderers that have registered an interest in this notice on www.etenders.gov.ie. The details of the person making a query will not be disclosed when circulating the response (9) The contracting authority will not be responsible for any costs, charges or expenses incurred by candidates or tenderers. Contract award will be subject to the approval of the competent authorities. (10) Without prejudice to the principle of equal treatment, the contracting authority is not obliged to engage in a clarification process in respect of the procurement documents with missing or incomplete information. Therefore, respondents are advised to ensure that they return completed documentation in order to avoid the risk of elimination from the competition. (11) Where applicable, please note in relation to all documents, that where reference is made to a particular standard, make, source, process, trademark, type, or patent, that this is not to be regarded as a de facto requirement. In all such cases it should be understood that such indications are to be treated strictly and solely for reference purposes only, to which the words "or equivalent" will always be appended. (12) At its absolute discretion, the contracting authority may elect to terminate this procurement process, the framework agreement or any contract awarded under the framework agreement at any time.

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.11 Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Deadline for requesting additional information: 16/07/2025 12:00 +01:00

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=6084234>

5.1.12 Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=6084234>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 08/08/2025 12:00 +01:00

Deadline until which the tender must remain valid: 12 Month

Information about public opening:

Opening date: 08/08/2025 12:30 +01:00

Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=6084234>

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15 Techniques

Framework agreement:

Framework agreement, with reopening of competition

Maximum number of participants: 12

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Irish Prison Service

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation receiving requests to participate: Irish Prison Service

Organisation processing tenders: Irish Prison Service

8 Organisations

8.1 ORG-0001

Official name: Irish Prison Service

Registration number: Unknown

Postal address: Irish Prison Service HQ, IDA Business Park, Ballinalee Road, Longford Ireland

Town: Longford

Postcode: N39 A308

Country subdivision (NUTS): Midland (IE063)

Country: Ireland

Email: cputenders@irishprisons.ie

Telephone: (043) 333 5100

Internet address: <https://www.irishprisons.ie/>

Buyer profile: <https://www.irishprisons.ie/>

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

8.1 ORG-0002

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1 ORG-0003

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Postcode: 15125

Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)

Country: Greece

Email: eproc-esender@eurodyn.com

Telephone: +30 2108094500

Roles of this organisation:

TED eSender

10 Change

Version of the previous notice to be changed: 40165fe5-89b2-4754-9296-09161b21da45-01

Main reason for change: Information updated

Description: Closing date for submission of tender responses has been extended due to outstanding clarifications.

Notice information

Notice identifier/version: a8cd5563-d234-4d95-97e7-927373d7e3da - 02

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice dispatch date: 24/07/2025 09:33 +01:00

Languages in which this notice is officially available: English