

Ireland: IT services: consulting, software development, Internet and support Provision of a Governance, Risk and Compliance System and associated services

Contract or concession notice – standard regime

1 Buyer

1.1 Buyer

Official name: Enable Ireland Disability Services Ltd

Legal type of the buyer: Body governed by public law, controlled by a central government authority

Activity of the contracting authority: Health

2 Procedure

2.1 Procedure

Title: Provision of a Governance, Risk and Compliance System and associated services

Description: Enable Ireland Disability Services is seeking a cloud-based Governance, Risk and Compliance (GRC) solution and managed service provider (MSP) to implement, operate and support the system on a SaaS/subscription basis. Enable Ireland is tendering for an integrated platform that combines board governance and management, strategy management, policy and procedure management, risk management, incident and feedback management, and compliance and audit management. It will serve both board members and operational risk and compliance teams to improve transparency, collaboration, and accountability. The requirements include the provision of the following modules and functionalities which will be implemented in three phases or groupings in order of priority- (1) Board Governance and Management, (2) Risk Management, Compliance and Audit Management, Incident and Feedback Management, (3) Strategy Management, Policy and Procedure Management. Enable Ireland is seeking a comprehensive Governance, Risk, and Compliance (GRC) solution that includes all core modules and functionality. While our preference is to procure a fully integrated, end-to-end GRC platform from a single provider, we recognise that some vendors may specialise in certain areas or offer best-in-class capabilities in specific modules. We therefore welcome tenders that address the full scope, as well as tenders that cover selected modules or functionalities, provided that the proposed solution can integrate effectively with other systems or modules and that the vendor demonstrates strong experience and value in the areas they propose. Vendors submitting partial tenders are encouraged to clearly indicate the scope of their offering, how it fits within a modular or phased implementation strategy and any third-party integration capabilities.

Procedure identifier: 09a8bfd6-75bd-4d45-ace3-bd803dbf8db9

Type of procedure: Open

The procedure is accelerated: no

2.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72320000 Database services

Additional classification (cpv): 72200000 Software programming and consultancy services

Additional classification (cpv): 72210000 Programming services of packaged software products

Additional classification (cpv): 72250000 System and support services

Additional classification (cpv): 72260000 Software-related services

2.1.2 Place of performance

Country: Ireland

Anywhere in the given country

2.1.3 Value

Estimated value excluding VAT: 250 000 Euro

2.1.4 General information

Legal basis:

Directive 2014/24/EU

5 Lot

5.1 Lot technical ID: LOT-0001

Title: Provision of a Governance, Risk and Compliance System and associated services

Description: Enable Ireland Disability Services is seeking a cloud-based Governance, Risk and Compliance (GRC) solution and managed service provider (MSP) to implement, operate and support the system on a SaaS/subscription basis. Enable Ireland is tendering for an integrated platform that combines board governance and management, strategy management, policy and procedure management, risk management, incident and feedback management, and compliance and audit management. It will serve both board members and operational risk and compliance teams to improve transparency, collaboration, and accountability. The requirements include the provision of the following modules and functionalities which will be implemented in three phases or groupings in order of priority- (1) Board Governance and Management, (2) Risk Management, Compliance and Audit Management, Incident and Feedback Management, (3) Strategy Management, Policy and Procedure Management. Enable Ireland is seeking a comprehensive Governance, Risk, and Compliance (GRC) solution that includes all core modules and functionality. While our preference is to procure a fully integrated, end-to-end GRC platform from a single provider, we recognise that some vendors may specialise in certain areas or offer best-in-class capabilities in specific modules. We therefore welcome tenders that address the full scope, as well as tenders that cover selected modules or functionalities, provided that the proposed solution can integrate effectively with other systems or modules and that the vendor demonstrates strong experience and value in the areas they propose. Vendors submitting partial tenders are encouraged to clearly indicate the scope of their offering, how it fits within a modular or phased implementation strategy and any third-party integration capabilities.

Internal identifier: 0

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72320000 Database services

Additional classification (cpv): 72200000 Software programming and consultancy services

Additional classification (cpv): 72210000 Programming services of packaged software products

Additional classification (cpv): 72250000 System and support services

Additional classification (cpv): 72260000 Software-related services

5.1.2 Place of performance

Country: Ireland

Anywhere in the given country

Additional information:

5.1.3 Estimated duration

Other duration: Unknown

5.1.5 Value

Estimated value excluding VAT: 250 000 Euro

5.1.6 General information

Reserved participation: Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.11 Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=6027551>

5.1.12 Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=6027551>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Allowed

Deadline for receipt of tenders: 29/08/2025 12:00 +01:00

Deadline until which the tender must remain valid: 180 Day

Information about public opening:

Opening date: 29/08/2025 12:30 +01:00

Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCFTWS.do?resourceId=6027551>

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15 Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland

Information about review deadlines: As per Remedies Directive

Organisation providing offline access to the procurement documents: Enable Ireland Disability Services Ltd

Organisation receiving requests to participate: Enable Ireland Disability Services Ltd

Organisation processing tenders: Enable Ireland Disability Services Ltd

8 Organisations

8.1 ORG-0001

Official name: Enable Ireland Disability Services Ltd

Registration number: 13909

Postal address: 32F Rosemount Park Drive, Rosemount Business Park, Ballycoolin Road, Dublin 11, Ireland

Town: Dublin

Postcode: D11 VX82

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: ndempsey@enableireland.ie

Telephone: 01 8727155

Fax: 01 8665222

Internet address: www.enableireland.ie

Buyer profile: www.enableireland.ie

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

8.1 ORG-0002

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

8.1 ORG-0003

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Postcode: 15125

Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)

Country: Greece

Email: eproc-esender@eurodyn.com

Telephone: +30 2108094500

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: 86ecb170-23bf-4cb1-a4cc-3a2a422b3ee4 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice dispatch date: 02/07/2025 11:34 +01:00

Languages in which this notice is officially available: English