

## **Ireland: Security software package**

# **Establishment of Single Party Framework Agreement for the Supply, implementation and maintenance of a Cyber Security Awareness Platform**

Contract or concession notice – standard regime

## 1 Buyer

---

### **1.1 Buyer**

*Official name:* University of Galway (ID 1400)

*Legal type of the buyer:* Body governed by public law

*Activity of the contracting authority:* Education

## 2 Procedure

---

### **2.1 Procedure**

*Title:* Establishment of Single Party Framework Agreement for the Supply, implementation and maintenance of a Cyber Security Awareness Platform

*Description:* University of Galway invites tenders for the supply, implementation and maintenance of a Cyber Security Awareness Platform. University of Galway has a requirement to provide mandatory Cyber Security awareness training for staff. University of Galway currently provides training for 3600 staff via a SaaS based Cyber Security awareness training and human risk management platform. The objective of the platform is to develop a Cyber Security culture that empowers and supports staff so they can practice secure behaviours to help keep the University safe from cyber threats.

*Procedure identifier:* 625404a3-a6f8-40c0-b9bc-d543d78a30d2

*Type of procedure:* Open

*The procedure is accelerated:* no

#### **2.1.1 Purpose**

*Main nature of the contract:* Supplies

*Main classification (cpv):* 48730000 Security software package

*Additional classification (cpv):* 48190000 Educational software package

*Additional classification (cpv):* 48732000 Data security software package

*Additional classification (cpv):* 48731000 File security software package

*Additional classification (cpv):* 48931000 Training software package

#### **2.1.2 Place of performance**

*Country:* Ireland

Anywhere in the given country

#### **2.1.3 Value**

*Maximum value of the framework agreement:* 400 000 Euro

#### **2.1.4 General information**

*Legal basis:*

Directive 2014/24/EU

## 5 Lot

---

## **5.1 Lot technical ID: LOT-0001**

*Title:* Establishment of Single Party Framework Agreement for the Supply, implementation and maintenance of a Cyber Security Awareness Platform

*Description:* University of Galway invites tenders for the supply, implementation and maintenance of a Cyber Security Awareness Platform. University of Galway has a requirement to provide mandatory Cyber Security awareness training for staff. University of Galway currently provides training for 3600 staff via a SaaS based Cyber Security awareness training and human risk management platform. The objective of the platform is to develop a Cyber Security culture that empowers and supports staff so they can practice secure behaviours to help keep the University safe from cyber threats.

*Internal identifier:* 0

### **5.1.1 Purpose**

*Main nature of the contract:* Supplies

*Main classification (cpv):* 48730000 Security software package

*Additional classification (cpv):* 48190000 Educational software package

*Additional classification (cpv):* 48732000 Data security software package

*Additional classification (cpv):* 48731000 File security software package

*Additional classification (cpv):* 48931000 Training software package

### **5.1.2 Place of performance**

*Country:* Ireland

Anywhere in the given country

*Additional information:*

### **5.1.3 Estimated duration**

*Duration:* 7 Year

### **5.1.5 Value**

*Estimated value excluding VAT:* 400 000 Euro

### **5.1.6 General information**

*Reserved participation:* Participation is not reserved.

Procurement Project not financed with EU Funds.

*The procurement is covered by the Government Procurement Agreement (GPA):* yes

### **5.1.7 Strategic procurement**

*Aim of strategic procurement:* No strategic procurement

### **5.1.11 Procurement documents**

*Languages in which the procurement documents are officially available:* English

*Languages in which the procurement documents (or their parts) are unofficially available:* English

*Address of the procurement documents:* <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=6012816>

### **5.1.12 Terms of procurement**

*Terms of submission:*

*Electronic submission:* Required

*Address for submission:* <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=6012816>

*Languages in which tenders or requests to participate may be submitted:* English

*Electronic catalogue:* Not allowed

*Tenderers may submit more than one tender:* Not allowed

*Deadline for receipt of tenders:* 05/08/2025 16:00 +01:00

*Deadline until which the tender must remain valid: 12 Month*

*Information about public opening:*

*Opening date: 05/08/2025 16:30 +01:00*

*Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=6012816>*

*Terms of contract:*

*The execution of the contract must be performed within the framework of sheltered employment programmes: No*

*Electronic invoicing: Allowed*

*Electronic ordering will be used: yes*

*Electronic payment will be used: yes*

#### **5.1.15 Techniques**

*Framework agreement:*

*Framework agreement, without reopening of competition*

*Maximum number of participants: 1*

*Justification for the duration of the framework agreement: Reason for a framework longer than the standard four years relates to a requirement for the Contracting Authority to maintain a consistent standard across the organisation on the use of the Cyber Security Awareness Platform, which in turn results in minimisation of risk due to multiple providers being appointed.*

*Information about the dynamic purchasing system:*

*No dynamic purchase system*

#### **5.1.16 Further information, mediation and review**

*Review organisation: The High Court of Ireland*

*Information about review deadlines: None*

*Organisation providing offline access to the procurement documents: University of Galway (ID 1400)*

*Organisation receiving requests to participate: University of Galway (ID 1400)*

*Organisation processing tenders: University of Galway (ID 1400)*

## **8 Organisations**

---

### **8.1 ORG-0001**

*Official name: University of Galway (ID 1400)*

*Registration number: 0022578J*

*Postal address: University Road, Galway*

*Town: Galway*

*Postcode: H91TK33*

*Country subdivision (NUTS): West (IE042)*

*Country: Ireland*

*Email: [procure@universityofgalway.ie](mailto:procure@universityofgalway.ie)*

*Telephone: +353 091 49 3970*

*Internet address: <https://www.universityofgalway.ie/>*

*Buyer profile: <https://www.universityofgalway.ie/>*

*Roles of this organisation:*

*Buyer*

*Organisation providing offline access to the procurement documents*

*Organisation receiving requests to participate*

*Organisation processing tenders*

### **8.1 ORG-0002**

*Official name:* The High Court of Ireland  
*Registration number:* The High Court of Ireland  
*Department:* The High Court of Ireland  
*Postal address:* Four Courts, Inns Quay, Dublin 7  
*Town:* Dublin  
*Postcode:* D07 WDX8  
*Country subdivision (NUTS):* Dublin (IE061)  
*Country:* Ireland  
*Email:* [HighCourtCentralOffice@courts.ie](mailto:HighCourtCentralOffice@courts.ie)  
*Telephone:* +353 1 8886000  
*Roles of this organisation:*  
*Review organisation*

### **8.1 ORG-0003**

*Official name:* European Dynamics S.A.  
*Registration number:* 002024901000  
*Department:* European Dynamics S.A.  
*Town:* Athens  
*Postcode:* 15125  
*Country subdivision (NUTS):* Βόρειος Τομέας Αθηνών (EL301)  
*Country:* Greece  
*Email:* [eproc-esender@eurodyn.com](mailto:eproc-esender@eurodyn.com)  
*Telephone:* +30 2108094500  
*Roles of this organisation:*  
*TED eSender*

#### *Notice information*

---

*Notice identifier/version:* 57152e9d-3842-40ea-807d-6c2bffdaee13 - 01  
*Form type:* Competition  
*Notice type:* Contract or concession notice – standard regime  
*Notice dispatch date:* 30/06/2025 16:00 +01:00  
*Languages in which this notice is officially available:* English