

# Ireland: Software programming and consultancy services Tender for a Single Operator Framework Agreement for Software Development Services for the EOLAS Case Management System

Contract or concession notice – standard regime

## 1 Buyer

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### 1.1 Buyer

*Official name:* Health Products Regulatory Authority

*Legal type of the buyer:* Body governed by public law, controlled by a central government authority

*Activity of the contracting authority:* Health

## 2 Procedure

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### 2.1 Procedure

*Title:* Tender for a Single Operator Framework Agreement for Software Development Services for the EOLAS Case Management System

*Description:* The purpose of this framework agreement is to provide software development and related resources to design, develop and implement changes to the HPRA's Enterprise application EOLAS and interconnected applications. The scope of the framework agreement includes an initial engagement and contract to develop changes to EOLAS to complete the onboarding of the Medical Devices department. It is the HPRA's intention that this work would kick off immediately on award of the framework agreement. The scope of this framework agreement also includes a number of subsequent projects which aim to improve and expand the functionality to enable improved quality and responsiveness to stakeholders, and a more efficient and effective use of HPRA resources. An additional objective is to enable the retirement of a number of remaining legacy case management systems. Subsequent projects would be subject to their own individual call off contracts.

*Procedure identifier:* 4dddb55f-0cb1-414c-8da4-921f54125755

*Type of procedure:* Open

*The procedure is accelerated:* no

#### 2.1.1 Purpose

*Main nature of the contract:* Services

*Main classification (cpv):* 72200000 Software programming and consultancy services

*Additional classification (cpv):* 72000000 IT services: consulting, software development, Internet and support

*Additional classification (cpv):* 72230000 Custom software development services

*Additional classification (cpv):* 72260000 Software-related services

*Additional classification (cpv):* 72266000 Software consultancy services

#### 2.1.2 Place of performance

*Country subdivision (NUTS):* Dublin (IE061)

*Country:* Ireland

#### 2.1.3 Value

*Maximum value of the framework agreement:* 2 600 000 Euro

#### 2.1.4 General information

*Legal basis:*

Directive 2014/24/EU

### **5.1 Lot technical ID: LOT-0001**

*Title:* Tender for a Single Operator Framework Agreement for Software Development Services for the EOLAS Case Management System

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*Internal identifier:* 0

#### **5.1.1 Purpose**

*Main nature of the contract:* Services

*Main classification (cpv):* 72200000 Software programming and consultancy services

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*Additional classification (cpv):* 72260000 Software-related services

*Additional classification (cpv):* 72266000 Software consultancy services

#### **5.1.2 Place of performance**

*Country:* Ireland

Anywhere in the given country

*Additional information:*

#### **5.1.3 Estimated duration**

*Duration:* 4 Year

#### **5.1.5 Value**

*Estimated value excluding VAT:* 2 600 000 Euro

#### **5.1.6 General information**

*Reserved participation:* Participation is not reserved.

Procurement Project not financed with EU Funds.

*The procurement is covered by the Government Procurement Agreement (GPA):* no

*This procurement is also suitable for small and medium-sized enterprises (SMEs):* yes

#### **5.1.7 Strategic procurement**

*Aim of strategic procurement:* No strategic procurement

#### **5.1.11 Procurement documents**

*Languages in which the procurement documents are officially available:* English

*Languages in which the procurement documents (or their parts) are unofficially available:* English

*Address of the procurement documents:* <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=6005998>

#### **5.1.12 Terms of procurement**

*Terms of submission:*

*Electronic submission:* Required

*Address for submission:* <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=6005998>

*Languages in which tenders or requests to participate may be submitted:* English

*Electronic catalogue:* Not allowed

*Tenderers may submit more than one tender:* Allowed

*Deadline for receipt of tenders:* 31/07/2025 12:00 +01:00

*Deadline until which the tender must remain valid:* 60 Day

*Information about public opening:*

*Opening date:* 31/07/2025 12:30 +01:00

*Place:* <https://www.etenders.gov.ie/epps/cft/prepareViewCFTWS.do?resourceId=6005998>

*Terms of contract:*

*The execution of the contract must be performed within the framework of sheltered employment programmes:* No

*Electronic invoicing:* Allowed

*Electronic ordering will be used:* no

*Electronic payment will be used:* no

### **5.1.15 Techniques**

*Framework agreement:*

Framework agreement, without reopening of competition

*Maximum number of participants:* 1

*Information about the dynamic purchasing system:*

No dynamic purchase system

### **5.1.16 Further information, mediation and review**

*Review organisation:* The High Court of Ireland

*Organisation providing offline access to the procurement documents:* Health Products Regulatory Authority

*Organisation providing more information on the review procedures:* Health Products Regulatory Authority

*Organisation receiving requests to participate:* Health Products Regulatory Authority

*Organisation processing tenders:* Health Products Regulatory Authority

## **8 Organisations**

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### **8.1 ORG-0001**

*Official name:* Health Products Regulatory Authority

*Registration number:* 0880809W

*Town:* Dublin

*Postcode:* D02

*Country subdivision (NUTS):* Dublin (IE061)

*Country:* Ireland

*Email:* [donal.sherry@hpra.ie](mailto:donal.sherry@hpra.ie)

*Telephone:* 01-6764971

*Buyer profile:* [www.hpra.ie](http://www.hpra.ie)

*Roles of this organisation:*

*Buyer*

*Organisation providing offline access to the procurement documents*

*Organisation receiving requests to participate*

*Organisation processing tenders*

*Organisation providing more information on the review procedures*

### 8.1 ORG-0002

*Official name:* The High Court of Ireland  
*Registration number:* The High Court of Ireland  
*Department:* The High Court of Ireland  
*Postal address:* Four Courts, Inns Quay, Dublin 7  
*Town:* Dublin  
*Postcode:* D07 WDX8  
*Country subdivision (NUTS):* Dublin (IE061)  
*Country:* Ireland  
*Email:* [HighCourtCentralOffice@courts.ie](mailto:HighCourtCentralOffice@courts.ie)  
*Telephone:* +353 1 8886000  
*Roles of this organisation:*  
*Review organisation*

### 8.1 ORG-0003

*Official name:* European Dynamics S.A.  
*Registration number:* 002024901000  
*Department:* European Dynamics S.A.  
*Town:* Athens  
*Postcode:* 15125  
*Country subdivision (NUTS):* Βόρειος Τομέας Αθηνών (EL301)  
*Country:* Greece  
*Email:* [eproc-esender@eurodyn.com](mailto:eproc-esender@eurodyn.com)  
*Telephone:* +30 2108094500  
*Roles of this organisation:*  
*TED eSender*

#### Notice information

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*Notice identifier/version:* 447d5940-6d8f-4c75-8c94-6b2d62c2c833 - 01  
*Form type:* Competition  
*Notice type:* Contract or concession notice – standard regime  
*Notice dispatch date:* 30/06/2025 12:15 +01:00  
*Languages in which this notice is officially available:* English