

Ireland: E-learning services

Moodle-based Learning Management System (LMS) and Associated Services and Support for St Vincent's University Hospital (SVUH)

Contract or concession notice – standard regime - Change

1 Buyer

1.1 Buyer

Official name: St. Vincent's University Hospital

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Health

2 Procedure

2.1 Procedure

Title: Moodle-based Learning Management System (LMS) and Associated Services and Support for St Vincent's University Hospital (SVUH)

Description: Technical instructions: Please upload your tender in a ZIP (compressed) folder. We welcome queries and requests for clarification/additional information during the deadline for tenders. We welcome joint undertakings of tenderers (consortia, partnerships, subcontracting arrangements). All tendering parties must be clearly identified in the tender submission. St Vincent's University Hospital (SVUH) under St Vincent's Healthcare Group (SVHG) is one of the world's leading academic teaching hospitals providing front line, acute, chronic and emergency care across over 50 different medical, surgical and diagnostic specialties – in the country's only integrated multi-hospital campus. It currently employs approximately 5,000 employees across locations. A wide range of information and facts about the two public entities of the Group, namely St Vincent's University Hospital (SVUH) and St Michael's Hospital (SMH) are available at the official website, www.stvincents.ie and www.stmichaels.ie. In summary the Services comprise of the provision of a Learning Management System (LMS) including Maintenance, Support and Integration Services for Platforms operated by St. Vincent's Healthcare Group. St Vincent's Healthcare Group, and in particular its public law entities, St Vincent's University Hospital (Elm Park) and St Michael's Hospital (Dun Laoghaire) have an ongoing requirement for Moodle-based hosted LMS services across their two locations, for mandatory and other staff training. A Cloud/Managed hosted solution is sought. The current LMS is Moodle-based including a 360 Articulate subscription. The option to include and renew 360 Articulate subscription in the future is preferred. It is integrated with the Hospitals' Management Information System (MIS) where staff training records are maintained and updated. The Hospitals also require services to develop, maintain, improve and support this LMS infrastructure. The successful contractor is also expected during the duration of this contract to continue integration with internal systems and external eLearning content providers.

Procedure identifier: 64cab598-99bf-4d85-a290-47c833501130

Type of procedure: Open

The procedure is accelerated: no

2.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 80420000 E-learning services

Additional classification (cpv): 72200000 Software programming and consultancy services

Additional classification (cpv): 72227000 Software integration consultancy services

Additional classification (cpv): 79980000 Subscription services

Additional classification (cpv): 79632000 Personnel-training services

Additional classification (cpv): 48517000 IT software package
Additional classification (cpv): 48190000 Educational software package
Additional classification (cpv): 48783000 Content management software package
Additional classification (cpv): 48750000 Storage media loading software package

2.1.2 Place of performance

Anywhere in the European Economic Area

2.1.3 Value

Estimated value excluding VAT: 150 000 Euro

2.1.4 General information

Legal basis:

Directive 2014/24/EU

5 Lot

5.1 Lot technical ID: LOT-0001

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Internal identifier: 0

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 80420000 E-learning services

Additional classification (cpv): 72200000 Software programming and consultancy services

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Additional classification (cpv): 48190000 Educational software package

Additional classification (cpv): 48783000 Content management software package
Additional classification (cpv): 48750000 Storage media loading software package

5.1.2 Place of performance

Country: Ireland
Anywhere in the given country
Additional information:

5.1.3 Estimated duration

Start date: 30/09/2025
Duration: 7 Year

5.1.5 Value

Estimated value excluding VAT: 150 000 Euro

5.1.6 General information

Reserved participation: Participation is not reserved.
Procurement Project not financed with EU Funds.
The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: Reduction of environmental impacts
Description: Please refer to the tender documentation.
Approach to reducing environmental impacts: Climate change mitigation
Green Procurement Criteria: EU Green Public Procurement criteria

5.1.11 Procurement documents

Languages in which the procurement documents are officially available: English
Languages in which the procurement documents (or their parts) are unofficially available: English
Deadline for requesting additional information: 11/07/2025 12:00 +01:00
Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=5836314>

5.1.12 Terms of procurement

Terms of submission:
Electronic submission: Required
Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=5836314>
Languages in which tenders or requests to participate may be submitted: English
Electronic catalogue: Not allowed
Tenderers may submit more than one tender: Allowed
Deadline for receipt of tenders: 01/08/2025 12:00 +01:00
Deadline until which the tender must remain valid: 6 Month
Information about public opening:
Opening date: 01/08/2025 12:30 +01:00
Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=5836314>
Terms of contract:
The execution of the contract must be performed within the framework of sheltered employment programmes: No
Electronic invoicing: Allowed
Electronic ordering will be used: yes
Electronic payment will be used: yes

5.1.15 Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland

Information about review deadlines: Please refer to the tender documentation and to S.I. No. 130/2010 - European Communities (Public Authorities' Contracts) (Review Procedures) Regulations 2010 as amended to date.

Organisation providing offline access to the procurement documents: St. Vincent's University Hospital

Organisation receiving requests to participate: St. Vincent's University Hospital

Organisation processing tenders: St. Vincent's University Hospital

8 Organisations

8.1 ORG-0001

Official name: St. Vincent's University Hospital

Registration number: 338585

Postal address: Elm Park

Town: Dublin

Postcode: D04 T6F4

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: zoikarfi@svhg.ie

Telephone: 012214000

Internet address: <https://www.stvincents.ie/>

Buyer profile: <https://www.stvincents.ie/>

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

8.1 ORG-0002

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

8.1 ORG-0003

Official name: European Dynamics S.A.

Registration number: 002024901000
Department: European Dynamics S.A.
Town: Athens
Postcode: 15125
Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)
Country: Greece
Email: eproc-esender@eurodyn.com
Telephone: +30 2108094500
Roles of this organisation:
TED eSender

10 Change

Version of the previous notice to be changed: d95835f5-8dd2-47b8-bfc1-ea0903383686-01
Main reason for change: Publisher correction
Description: Extension of the deadline for queries and the deadline for submissions.

Notice information

Notice identifier/version: 54fa080d-0b41-433c-81bb-f23b5560029c - 02
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice dispatch date: 03/07/2025 16:17 +01:00
Languages in which this notice is officially available: English