

Ireland: IT services: consulting, software development, Internet and support Augmented ICT Operations and Infrastructure services

Contract or concession notice – standard regime

1 Buyer

1.1 Buyer

Official name: The Courts Service

Legal type of the buyer: Body governed by public law, controlled by a central government authority

Activity of the contracting authority: Public order and safety

2 Procedure

2.1 Procedure

Title: Augmented ICT Operations and Infrastructure services

Description: Augmented ICT Operations and Infrastructure services

Procedure identifier: 18b5de8d-dcd7-43e0-89c7-7ce6ea05e2c2

Type of procedure: Open

The procedure is accelerated: no

Justification for the accelerated procedure:

Main features of the procedure:

2.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72611000 Technical computer support services

Additional classification (cpv): 72700000 Computer network services

Additional classification (cpv): 72710000 Local area network services

Additional classification (cpv): 72720000 Wide area network services

Additional classification (cpv): 72910000 Computer back-up services

Additional classification (cpv): 72250000 System and support services

Additional classification (cpv): 72251000 Disaster recovery services

Additional classification (cpv): 72253000 Helpdesk and support services

Additional classification (cpv): 72253100 Helpdesk services

Additional classification (cpv): 72253200 Systems support services

Additional classification (cpv): 72260000 Software-related services

Additional classification (cpv): 72261000 Software support services

Additional classification (cpv): 72510000 Computer-related management services

Additional classification (cpv): 72610000 Computer support services

2.1.2 Place of performance

Country: Ireland

Anywhere in the given country

2.1.3 Value

Maximum value of the framework agreement: 15 600 000 Euro

2.1.4 General information

Legal basis:

Directive 2014/24/EU

5 Lot

5.1 Lot technical ID: LOT-0001

Title: Augmented ICT Operations and Infrastructure services

Description: Augmented ICT Operations and Infrastructure services

Internal identifier: 0

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

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Additional classification (cpv): 72260000 Software-related services

Additional classification (cpv): 72261000 Software support services

Additional classification (cpv): 72510000 Computer-related management services

Additional classification (cpv): 72610000 Computer support services

5.1.2 Place of performance

Country: Ireland

Anywhere in the given country

Additional information:

5.1.3 Estimated duration

Start date: 01/01/2026

Duration end date: 31/12/2030

5.1.5 Value

Estimated value excluding VAT: 15 600 000 Euro

5.1.6 General information

Reserved participation: Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.11 Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=5826457>

5.1.12 Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=5826457>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 25/07/2025 15:00 +01:00

Deadline until which the tender must remain valid: 180 Day

Information about public opening:

Opening date: 25/07/2025 15:30 +01:00

Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=5826457>

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15 Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 1

Justification for the duration of the framework agreement: .

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland -

Information about review deadlines: .

Organisation providing offline access to the procurement documents: The Courts Service -

Organisation receiving requests to participate: The Courts Service -

Organisation processing tenders: The Courts Service -

8 Organisations

8.1 ORG-0001

Official name: The Courts Service

Registration number: 95965111

Postal address: Phoenix House, 15 - 24 Phoenix Street North

Town: Dublin 7

Postcode: D07F95Y

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: ictsharingservices@courts.ie

Telephone: 353 1 8886000

Internet address: www.courts.ie

Buyer profile: www.courts.ie

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

8.1 ORG-0002

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

8.1 ORG-0003

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Postcode: 15125

Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)

Country: Greece

Email: eproc-esender@eurodyn.com

Telephone: +30 2108094500

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: 0e274086-3d41-42a3-a894-c3baa6953766 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice dispatch date: 04/06/2025 15:55 +01:00

Languages in which this notice is officially available: English