

Ireland: Repair and maintenance services of video equipment Single-Party Framework Agreement for Provision of Maintenance and Support Services for Audio Visual and Video Conferencing Systems including System Upgrades to Pobal

Contract or concession notice – standard regime - Change

1 Buyer

1.1 Buyer

Official name: Pobal

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: General public services

2 Procedure

2.1 Procedure

Title: Single-Party Framework Agreement for Provision of Maintenance and Support Services for Audio Visual and Video Conferencing Systems including System Upgrades to Pobal

Description: The Contracting Authority seeks to establish a single party framework agreement with a suitably qualified tenderer for the provision of maintenance and support services for existing Audio Visual and Video Conferencing Systems to include the supply, installation and maintenance of replacement and additional equipment and invites submissions from suitably qualified economic entities to provide these services and supplies. Full details of the specific requirements are as set out in the tender documents.

Procedure identifier: 514d5706-8a6a-41e8-8066-24417305aa65

Type of procedure: Open

The procedure is accelerated: no

2.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 50343000 Repair and maintenance services of video equipment

Additional classification (cpv): 32232000 Video-conferencing equipment

Additional classification (cpv): 32350000 Parts of sound and video equipment

Additional classification (cpv): 32351000 Accessories for sound and video equipment

Additional classification (cpv): 51310000 Installation services of radio, television, sound and video equipment

2.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

2.1.3 Value

Estimated value excluding VAT: 850 000 Euro

Maximum value of the framework agreement: 850 000 Euro

2.1.4 General information

Legal basis:

Directive 2014/24/EU

5 Lot

5.1 Lot technical ID: LOT-0001

Title: Single-Party Framework Agreement for Provision of Maintenance and Support Services for Audio Visual and Video Conferencing Systems including System Upgrades to Pobal

Description: The Contracting Authority seeks to establish a single party framework agreement with a suitably qualified tenderer for the provision of maintenance and support services for existing Audio Visual and Video Conferencing Systems to include the supply, installation and maintenance of replacement and additional equipment and invites submissions from suitably qualified economic entities to provide these services and supplies. Full details of the specific requirements are as set out in the tender documents.

Internal identifier: 0

5.1.1 Purpose

Main nature of the contract: Services

Additional nature of the contract: Supplies

Main classification (cpv): 50343000 Repair and maintenance services of video equipment

Additional classification (cpv): 32232000 Video-conferencing equipment

Additional classification (cpv): 32350000 Parts of sound and video equipment

Additional classification (cpv): 32351000 Accessories for sound and video equipment

Additional classification (cpv): 51310000 Installation services of radio, television, sound and video equipment

5.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Additional information: <https://www.pobal.ie>

5.1.3 Estimated duration

Duration: 48 Month

5.1.5 Value

Estimated value excluding VAT: 850 000 Euro

Maximum value of the framework agreement: 850 000 Euro

5.1.6 General information

Reserved participation: Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

Additional information: Please consult the associated documentation, which contains full instructions regarding the submission of tenders and is available to download from [www.using eTenders Resource ID – 5789817](http://www.etenders.gov.ie)

Interested parties must associate etenders.gov.ie their organisation with this competition on the eTenders web site in (www.etenders.gov.ie) order to be included on the mailing list for clarifications and to upload tender responses. To do this you must do the following: Log-in to the eTenders portal; Locate the competition using the Advanced Search by searching under the Contracting Authority or Resource ID. Click on the hyperlink for the competition which will bring you to the CfT Workspace. In the Show CfT Menu for the competition click on the “Expression of Interest in the drop-down menu. Complete the 313082-2025 Page 2/5 2.1.6. 2.1.4. 2.1.3. Association with the CfT tab. This will then provide you with a link to Tender under the Show CfT Menu where you can prepare your submission. (1) When finalising your tender submission please upload your final response as a ZIP file as individual documents may lose their titles if uploaded individually. Also ensure that you receive a message under the status header called Submitted, as the percentage tab does not necessarily imply you have successfully submitted your response. (2) There is a maximum upload limit of 250MB per file and 500MB per tender submission. (3) Suppliers should note the following when making their submission suppliers must ensure that they give themselves sufficient time to upload & submit all required documentation before the submission deadline. Suppliers should consider the fact that upload speeds vary and that the new eTenders system operates in a different manner to the previous platform operated by EU-Supply.

The submit button will be disabled automatically upon the expiration of the response deadline. (4) If you experience difficulty when uploading documents, please contact the eTenders Support Desk for technical assistance. Email irish-eproc or Telephone: +353(0)818 001459 (09:00 – 17:00 hours). (5) helpdesk@eurodym.com Tenders submitted by any other means (including but not limited to email, post, messaging system on etenders or hand delivery) will not be accepted. (6) All information relating to attachments, including clarifications and changes, will be published on the Irish Government Procurement Opportunities Portal only. Registration is free of charge. (www.etenders.gov.ie) The contracting authority will not accept responsibility for information relayed (or not relayed) via third parties. (7) All queries regarding this tender requirement or process must be submitted through the Irish Government Procurement Opportunities Portal www.etenders.gov as a specific question. Responses will be circulated to those tenderers that have registered an interest in this notice on The details of the person making a query will www.etenders.gov.ie not be disclosed when circulating the response (8) The contracting authority will not be responsible for any costs, charges or expenses incurred by candidates or tenderers. Contract award will be subject to the approval of the competent authorities. (9) Without prejudice to the principle of equal treatment, the contracting authority is not obliged to engage in a clarification process in respect of the procurement documents with missing or incomplete information. Therefore, respondents are advised to ensure that they return completed documentation in order to avoid the risk of elimination from the competition. (10) Where applicable, please note in relation to all documents, that where reference is made to a particular standard, make, source, process, trademark, type, or patent, that this is not to be regarded as a de facto requirement. In all such cases it should be understood that such indications are to be treated strictly and solely for reference purposes only, to which the words "or equivalent" will always be appended. (11) At its absolute discretion, the contracting authority may elect to terminate this procurement process, the framework agreement or any contract awarded under the framework agreement at any time.

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

Green Procurement Criteria: Other Green Public Procurement criteria

5.1.11 Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Deadline for requesting additional information: 05/08/2025 00:00 +01:00

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=5789817>

5.1.12 Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=5789817>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 14/08/2025 18:00 +01:00

Deadline until which the tender must remain valid: 12 Month

Information about public opening:

Opening date: 15/08/2025 00:00 +01:00

Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=5789817>

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15 Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 1

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Pobal

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation receiving requests to participate: Pobal

Organisation processing tenders: Pobal

8 Organisations

8.1 ORG-0001

Official name: Pobal

Registration number: 194360

Postal address: Holbrook House, Holles Street, Dublin 2,

Town: Dublin

Postcode: D02 EY84

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: tenders@pobal.ie

Telephone: +3531511700

Internet address: <https://www.pobal.ie/>

Buyer profile: <https://www.pobal.ie/>

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

8.1 ORG-0002

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1 ORG-0003

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Postcode: 15125

Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)

Country: Greece

Email: eproc-esender@eurodyn.com

Telephone: +30 2108094500

Roles of this organisation:

TED eSender

10 Change

Version of the previous notice to be changed: 8a085aee-5c51-4cff-a03f-d9de040f916f-01

Main reason for change: Information updated

Description: Deadline for submission corrected on eTenders to reflect the deadline as per the RFT which is 14th August 2025 at 18:00 (Irish time)

Notice information

Notice identifier/version: df4ba9f5-b957-49d6-bc42-ed426cdc2298 - 02

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice dispatch date: 13/08/2025 16:06 +01:00

Languages in which this notice is officially available: English