

Ireland: Taxi services

Framework Agreement for Non-Emergency for HSE Service Users Transport comprising of University Hospital Galway and Merlin Park University Hospital

Contract or concession notice – standard regime

1 Buyer

1.1 Buyer

Official name: Health Service Executive (HSE)

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Health

2 Procedure

2.1 Procedure

Title: Framework Agreement for Non-Emergency for HSE Service Users Transport comprising of University Hospital Galway and Merlin Park University Hospital

Description: The HSE wishes to invite tenders for the establishment of a Multi Supplier Framework Agreement for the provision of non-emergency transport for HSE Service Users to and from University Hospital Galway and Merlin Park University Hospital, Galway collectively called Galway University Hospitals (“GUH”). Typically, transport will be required between GUH and healthcare facilities and Service User addresses in the counties of Galway, Roscommon, Clare and Westmeath. Tenderers should note that there is an infrequent requirement for longer journeys (e.g. to from Cork, Galway, Dublin etc).

Procedure identifier: fc6c3b2a-28c4-4f7a-ac15-7a4529207832

Type of procedure: Open

The procedure is accelerated: no

Justification for the accelerated procedure:

Main features of the procedure:

2.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 60120000 Taxi services

Additional classification (cpv): 60130000 Special-purpose road passenger-transport services

Additional classification (cpv): 60170000 Hire of passenger transport vehicles with driver

Additional classification (cpv): 60171000 Hire of passenger cars with driver

Additional classification (cpv): 60000000 Transport services (excl. Waste transport)

Additional classification (cpv): 60100000 Road transport services

Additional classification (cpv): 60140000 Non-scheduled passenger transport

2.1.2 Place of performance

Country subdivision (NUTS): West (IE042)

Country: Ireland

2.1.3 Value

Maximum value of the framework agreement: 9 000 000 Euro

2.1.4 General information

Legal basis:

2.1.5 Terms of procurement

Terms of submission:

Maximum number of lots for which one tenderer can submit tenders: 6

The tenderer must submit tenders for all lots

Terms of contract:

Maximum number of lots for which contracts can be awarded to one tenderer: 6

5 Lot

5.1 Lot technical ID: LOT-0001

Title: Lot 1a Dialysis Standard Vehicle

Description: The HSE wishes to invite tenders for the establishment of a Multi Supplier Framework Agreement for the provision of non-emergency transport for HSE Service Users to and from University Hospital Galway and Merlin Park University Hospital, Galway collectively called Galway University Hospitals ("GUH"). Typically, transport will be required between GUH and healthcare facilities and Service User addresses in the counties of Galway, Roscommon, Clare and Westmeath. Tenderers should note that there is an infrequent requirement for longer journeys (e.g. to from Cork, Galway, Dublin etc).

Internal identifier: 1

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 60120000 Taxi services

Additional classification (cpv): 60130000 Special-purpose road passenger-transport services

Additional classification (cpv): 60170000 Hire of passenger transport vehicles with driver

Additional classification (cpv): 60171000 Hire of passenger cars with driver

Additional classification (cpv): 60000000 Transport services (excl. Waste transport)

Additional classification (cpv): 60100000 Road transport services

Additional classification (cpv): 60140000 Non-scheduled passenger transport

5.1.2 Place of performance

Country subdivision (NUTS): West (IE042)

Country: Ireland

Additional information:

5.1.3 Estimated duration

Start date: 01/08/2025

Duration end date: 31/07/2029

5.1.6 General information

Reserved participation: Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.11 Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=5754188>

5.1.12 Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=5754188>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 30/06/2025 12:00 +01:00

Deadline until which the tender must remain valid: 180 Day

Information about public opening:

Opening date: 30/06/2025 12:30 +01:00

Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCftWS.do?resourceId=5754188>

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: Not yet known

Electronic invoicing: Not allowed

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15 Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 50

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland -

Information about review deadlines: As per tender documents

Organisation providing offline access to the procurement documents: Health Service Executive (HSE) -

Organisation providing more information on the review procedures: The High Court of Ireland -

Organisation receiving requests to participate: Health Service Executive (HSE) -

Organisation processing tenders: Health Service Executive (HSE) -

5.1 Lot technical ID: LOT-0002

Title: Lot 1b Dialysis Wheelchair Vehicle

Description: The HSE wishes to invite tenders for the establishment of a Multi Supplier Framework Agreement for the provision of non-emergency transport for HSE Service Users to and from University Hospital Galway and Merlin Park University Hospital, Galway collectively called Galway University Hospitals ("GUH"). Typically, transport will be required between GUH and healthcare facilities and Service User addresses in the counties of Galway, Roscommon, Clare and Westmeath. Tenderers should note that there is an infrequent requirement for longer journeys (e.g. to from Cork, Galway, Dublin etc).

Internal identifier: 2

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 60120000 Taxi services

Additional classification (cpv): 60130000 Special-purpose road passenger-transport services

Additional classification (cpv): 60170000 Hire of passenger transport vehicles with driver

Additional classification (cpv): 60171000 Hire of passenger cars with driver

Additional classification (cpv): 60000000 Transport services (excl. Waste transport)

Additional classification (cpv): 60100000 Road transport services

Additional classification (cpv): 60140000 Non-scheduled passenger transport

5.1.2 Place of performance

Country subdivision (NUTS): West (IE042)

Country: Ireland

Additional information:

5.1.3 Estimated duration

Start date: 01/08/2025

Duration end date: 31/07/2029

5.1.6 General information

Reserved participation: Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.11 Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=5754188>

5.1.12 Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=5754188>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 30/06/2025 12:00 +01:00

Deadline until which the tender must remain valid: 180 Day

Information about public opening:

Opening date: 30/06/2025 12:30 +01:00

Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=5754188>

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: Not yet known

Electronic invoicing: Not allowed

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15 Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 50

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland -

Information about review deadlines: As per tender documents

Organisation providing offline access to the procurement documents: Health Service Executive (HSE) -

Organisation receiving requests to participate: Health Service Executive (HSE) -

Organisation processing tenders: Health Service Executive (HSE) -

5.1 Lot technical ID: LOT-0003

Title: Lot 2a Ad-hoc Standard Vehicle

Description: The HSE wishes to invite tenders for the establishment of a Multi Supplier Framework Agreement for the provision of non-emergency transport for HSE Service Users to and from University Hospital Galway and Merlin Park University Hospital, Galway collectively called Galway University Hospitals ("GUH"). Typically, transport will be required between GUH and healthcare facilities and Service User addresses in the counties of Galway, Roscommon, Clare and Westmeath. Tenderers should note that there is an infrequent requirement for longer journeys (e.g. to from Cork, Galway, Dublin etc).

Internal identifier: 3

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 60120000 Taxi services

Additional classification (cpv): 60130000 Special-purpose road passenger-transport services

Additional classification (cpv): 60170000 Hire of passenger transport vehicles with driver

Additional classification (cpv): 60171000 Hire of passenger cars with driver

Additional classification (cpv): 60000000 Transport services (excl. Waste transport)

Additional classification (cpv): 60100000 Road transport services

Additional classification (cpv): 60140000 Non-scheduled passenger transport

5.1.2 Place of performance

Country subdivision (NUTS): West (IE042)

Country: Ireland

Additional information:

5.1.3 Estimated duration

Start date: 01/08/2025

Duration end date: 31/07/2029

5.1.6 General information

Reserved participation: Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.11 Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=5754188>

5.1.12 Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=5754188>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 30/06/2025 12:00 +01:00

Deadline until which the tender must remain valid: 180 Day

Information about public opening:

Opening date: 30/06/2025 12:30 +01:00

Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=5754188>

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: Not yet known

Electronic invoicing: Not allowed

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15 Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 50

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland -

Information about review deadlines: As per tender documents

Organisation providing offline access to the procurement documents: Health Service Executive (HSE) -

Organisation providing more information on the review procedures: The High Court of Ireland -

Organisation receiving requests to participate: Health Service Executive (HSE) -

Organisation processing tenders: Health Service Executive (HSE) -

5.1 Lot technical ID: LOT-0004

Title: Lot 2b Ad-hoc Wheelchair Vehicle

Description: The HSE wishes to invite tenders for the establishment of a Multi Supplier Framework Agreement for the provision of non-emergency transport for HSE Service Users to and from University Hospital Galway and Merlin Park University Hospital, Galway collectively called Galway University Hospitals ("GUH"). Typically, transport will be required between GUH and healthcare facilities and Service User addresses in the counties of Galway, Roscommon, Clare and Westmeath. Tenderers should note that there is an infrequent requirement for longer journeys (e.g. to from Cork, Galway, Dublin etc).

Internal identifier: 4

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 60120000 Taxi services

Additional classification (cpv): 60130000 Special-purpose road passenger-transport services

Additional classification (cpv): 60170000 Hire of passenger transport vehicles with driver

Additional classification (cpv): 60171000 Hire of passenger cars with driver

Additional classification (cpv): 60000000 Transport services (excl. Waste transport)

Additional classification (cpv): 60100000 Road transport services
Additional classification (cpv): 60140000 Non-scheduled passenger transport

5.1.2 Place of performance

Country subdivision (NUTS): West (IE042)
Country: Ireland
Additional information:

5.1.3 Estimated duration

Start date: 01/08/2025
Duration end date: 31/07/2029

5.1.6 General information

Reserved participation: Participation is not reserved.
Procurement Project not financed with EU Funds.
The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.11 Procurement documents

Languages in which the procurement documents are officially available: English
Languages in which the procurement documents (or their parts) are unofficially available: English
Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=5754188>

5.1.12 Terms of procurement

Terms of submission:
Electronic submission: Required
Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=5754188>
Languages in which tenders or requests to participate may be submitted: English
Electronic catalogue: Not allowed
Tenderers may submit more than one tender: Not allowed
Deadline for receipt of tenders: 30/06/2025 12:00 +01:00
Deadline until which the tender must remain valid: 180 Day
Information about public opening:
Opening date: 30/06/2025 12:30 +01:00
Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=5754188>
Terms of contract:
The execution of the contract must be performed within the framework of sheltered employment programmes: Not yet known
Electronic invoicing: Not allowed
Electronic ordering will be used: no
Electronic payment will be used: yes

5.1.15 Techniques

Framework agreement:
Framework agreement, without reopening of competition
Maximum number of participants: 50
Information about the dynamic purchasing system:
No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland -

Information about review deadlines: As per tender documents

Organisation providing offline access to the procurement documents: Health Service Executive (HSE) -

Organisation receiving requests to participate: Health Service Executive (HSE) -

Organisation processing tenders: Health Service Executive (HSE) -

5.1 Lot technical ID: LOT-0005

Title: Lot 3a Set Runs Standard Vehicle

Description: The HSE wishes to invite tenders for the establishment of a Multi Supplier Framework Agreement for the provision of non-emergency transport for HSE Service Users to and from University Hospital Galway and Merlin Park University Hospital, Galway collectively called Galway University Hospitals ("GUH"). Typically, transport will be required between GUH and healthcare facilities and Service User addresses in the counties of Galway, Roscommon, Clare and Westmeath. Tenderers should note that there is an infrequent requirement for longer journeys (e.g. to from Cork, Galway, Dublin etc).

Internal identifier: 5

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 60120000 Taxi services

Additional classification (cpv): 60130000 Special-purpose road passenger-transport services

Additional classification (cpv): 60170000 Hire of passenger transport vehicles with driver

Additional classification (cpv): 60171000 Hire of passenger cars with driver

Additional classification (cpv): 60000000 Transport services (excl. Waste transport)

Additional classification (cpv): 60100000 Road transport services

Additional classification (cpv): 60140000 Non-scheduled passenger transport

5.1.2 Place of performance

Country subdivision (NUTS): West (IE042)

Country: Ireland

Additional information:

5.1.3 Estimated duration

Start date: 01/08/2025

Duration end date: 31/07/2029

5.1.6 General information

Reserved participation: Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.11 Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=5754188>

5.1.12 Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=5754188>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 30/06/2025 12:00 +01:00

Deadline until which the tender must remain valid: 180 Day

Information about public opening:

Opening date: 30/06/2025 12:30 +01:00

Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=5754188>

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: Not yet known

Electronic invoicing: Not allowed

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15 Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 50

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland -

Information about review deadlines: as per tender documents

Organisation providing offline access to the procurement documents: Health Service Executive (HSE) -

Organisation receiving requests to participate: Health Service Executive (HSE) -

Organisation processing tenders: Health Service Executive (HSE) -

5.1 Lot technical ID: LOT-0006

Title: Lot 3b Set Runs Wheelchair Vehicle

Description: The HSE wishes to invite tenders for the establishment of a Multi Supplier Framework Agreement for the provision of non-emergency transport for HSE Service Users to and from University Hospital Galway and Merlin Park University Hospital, Galway collectively called Galway University Hospitals ("GUH"). Typically, transport will be required between GUH and healthcare facilities and Service User addresses in the counties of Galway, Roscommon, Clare and Westmeath. Tenderers should note that there is an infrequent requirement for longer journeys (e.g. to from Cork, Galway, Dublin etc).

Internal identifier: 6

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 60120000 Taxi services

Additional classification (cpv): 60130000 Special-purpose road passenger-transport services

Additional classification (cpv): 60170000 Hire of passenger transport vehicles with driver

Additional classification (cpv): 60171000 Hire of passenger cars with driver

Additional classification (cpv): 60000000 Transport services (excl. Waste transport)

Additional classification (cpv): 60100000 Road transport services

Additional classification (cpv): 60140000 Non-scheduled passenger transport

5.1.2 Place of performance

Country subdivision (NUTS): West (IE042)

Country: Ireland

Additional information:

5.1.3 Estimated duration

Start date: 01/08/2025

Duration end date: 31/07/2029

5.1.6 General information

Reserved participation: Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.11 Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=5754188>

5.1.12 Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=5754188>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 30/06/2025 12:00 +01:00

Deadline until which the tender must remain valid: 180 Day

Information about public opening:

Opening date: 30/06/2025 12:30 +01:00

Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=5754188>

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: Not yet known

Electronic invoicing: Not allowed

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15 Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 50

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland -

Information about review deadlines: As per tender documents

Organisation providing offline access to the procurement documents: Health Service Executive (HSE) -
Organisation receiving requests to participate: Health Service Executive (HSE) -
Organisation processing tenders: Health Service Executive (HSE) -

8 Organisations

8.1 ORG-0001

Official name: Health Service Executive (HSE)
Registration number: 20059064
Postal address: Oak House, Millennium Park Naas Co. Kildare
Town: Kildare
Postcode: RE
Country subdivision (NUTS): West (IE042)
Country: Ireland
Email: brona.walsh@hse.ie
Telephone: 0599178062
Internet address: <https://www.hse.ie>
Buyer profile: <https://www.hse.ie>
Roles of this organisation:
Buyer
Organisation providing offline access to the procurement documents
Organisation receiving requests to participate
Organisation processing tenders

8.1 ORG-0002

Official name: The High Court of Ireland
Registration number: The High Court of Ireland
Department: The High Court of Ireland
Postal address: Four Courts, Inns Quay, Dublin 7
Town: Dublin
Postcode: D07 WDX8
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: HighCourtCentralOffice@courts.ie
Telephone: +353 1 8886000
Roles of this organisation:
Review organisation
Organisation providing more information on the review procedures

8.1 ORG-0003

Official name: European Dynamics S.A.
Registration number: 002024901000
Department: European Dynamics S.A.
Town: Athens
Postcode: 15125
Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)
Country: Greece
Email: eproc-esender@eurodyn.com
Telephone: +30 2108094500

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: adf23d2d-79dc-4d74-9b42-381687b1f178 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice dispatch date: 23/05/2025 17:06 +01:00

Languages in which this notice is officially available: English