

# **Ireland: Maintenance and repair of office machinery Single-Party Framework Agreement for Provision of Maintenance and Support Services for Existing Printing Devices and Provision, Installation, Maintenance of New Printing Devices to Pobal**

Contract or concession notice – standard regime

## **1 Buyer**

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### **1.1 Buyer**

*Official name:* Pobal

*Legal type of the buyer:* Body governed by public law

*Activity of the contracting authority:* General public services

## **2 Procedure**

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### **2.1 Procedure**

*Title:* Single-Party Framework Agreement for Provision of Maintenance and Support Services for Existing Printing Devices and Provision, Installation, Maintenance of New Printing Devices to Pobal

*Description:* The Contracting Authority seeks to establish a single party framework agreement with a suitably qualified tenderer for the provision of maintenance and support services for existing printing devices and the provision, Installation, maintenance and support of new printing devices on a rental basis and invites submissions for economic entities to provides these services and supplies. Full details of the specific requirements are as set out in the tender documents.

*Procedure identifier:* 0afe1df9-9823-49a7-ac64-3cf2b320b723

*Type of procedure:* Open

*The procedure is accelerated:* no

*Justification for the accelerated procedure:*

*Main features of the procedure:*

#### **2.1.1 Purpose**

*Main nature of the contract:* Services

*Main classification (cpv):* 50310000 Maintenance and repair of office machinery

*Additional classification (cpv):* 50313200 Photocopier maintenance services

*Additional classification (cpv):* 30120000 Photocopying and offset printing equipment

*Additional classification (cpv):* 42991200 Printing machinery

#### **2.1.2 Place of performance**

*Country subdivision (NUTS):* Dublin (IE061)

*Country:* Ireland

*Additional information:* Please consult the associated documentation, which contains full instructions regarding the submission of tenders and is available to download from [www. using eTenders Resource ID – 5658751](http://www.etenders.gov.ie)

Interested parties must associate [etenders.gov.ie](http://www.etenders.gov.ie) their organisation with this competition on the eTenders web site in ([www.etenders.gov.ie](http://www.etenders.gov.ie)) order to be included on the mailing list for clarifications and to upload tender responses. To do this you must do the following: Log-in to the eTenders portal; Locate the competition using the Advanced Search by searching under the Contracting Authority or Resource ID. Click on the hyperlink for the competition which will bring you to the CfT Workspace. In the Show CfT Menu for the competition click on the “Expression of Interest in the drop-down menu. Complete the Association with the CfT tab. This will then provide you with a link to Tender under the Show CfT Menu where you can prepare your submission. (1) When finalising your tender submission please upload

your final response as a ZIP file as individual documents may lose their titles if uploaded individually. Also ensure that you receive a message under the status header called Submitted, as the percentage tab does not necessarily imply you have successfully submitted your response. (2) There is a maximum upload limit of 250MB per file and 500MB per tender submission. (3) Suppliers should note the following when making their submission suppliers must ensure that they give themselves sufficient time to upload & submit all required documentation before the submission deadline. Suppliers should consider the fact that upload speeds vary and that the new eTenders system operates in a different manner to the previous platform operated by EU-Supply. The submit button will be disabled automatically upon the expiration of the response deadline. (4) If you experience difficulty when uploading documents, please contact the eTenders Support Desk for technical assistance. Email [irish-eproc](mailto:irish-eproc) or Telephone: +353(0)818 001459 (09:00 – 17:00 hours). (5) [helpdesk@eurodym.com](mailto:helpdesk@eurodym.com) Tenders submitted by any other means (including but not limited to email, post, messaging system on etenders or hand delivery) will not be accepted. (6) All information relating to attachments, including clarifications and changes, will be published on the Irish Government Procurement Opportunities Portal only. Registration is free of charge. ([www.etenders.gov.ie](http://www.etenders.gov.ie)) The contracting authority will not accept responsibility for information relayed (or not relayed) via third parties. (7) All queries regarding this tender requirement or process must be submitted through the Irish Government Procurement Opportunities Portal [www.etenders.gov](http://www.etenders.gov) as a specific question. Responses will be circulated to those tenderers that have registered an interest in this notice on The details of the person making a query will [www.etenders.gov.ie](http://www.etenders.gov.ie) not be disclosed when circulating the response (8) The contracting authority will not be responsible for any costs, charges or expenses incurred by candidates or tenderers. Contract award will be subject to the approval of the competent authorities. (9) Without prejudice to the principle of equal treatment, the contracting authority is not obliged to engage in a clarification process in respect of the procurement documents with missing or incomplete information. Therefore, respondents are advised to ensure that they return completed documentation in order to avoid the risk of elimination from the competition. (10) Where applicable, please note in relation to all documents, that where reference is made to a particular standard, make, source, process, trademark, type, or patent, that this is not to be regarded as a de facto requirement. In all such cases it should be understood that such indications are to be treated strictly and solely for reference purposes only, to which the words "or equivalent" will always be appended. (11) At its absolute discretion, the contracting authority may elect to terminate this procurement process, the framework agreement or any contract awarded under the framework agreement at any time.

### **2.1.3 Value**

*Estimated value excluding VAT: 500 000 Euro*

*Maximum value of the framework agreement: 500 000 Euro*

### **2.1.4 General information**

*Legal basis:*

Directive 2014/24/EU

5 Lot

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### **5.1 Lot technical ID: LOT-0001**

*Title:* Single-Party Framework Agreement for Provision of Maintenance and Support Services for Existing Printing Devices and Provision, Installation, Maintenance of New Printing Devices to Pobal

*Description:* The Contracting Authority seeks to establish a single party framework agreement with a suitably qualified tenderer for the provision of maintenance and support services for existing printing devices and the provision, Installation, maintenance and support of new printing devices on a rental basis and invites submissions for economic entities to provide these services and supplies. Full details of the specific requirements are as set out in the tender documents.

*Internal identifier:* 0

### **5.1.1 Purpose**

*Main nature of the contract:* Services

*Additional nature of the contract:* Supplies

*Main classification (cpv):* 50310000 Maintenance and repair of office machinery

*Additional classification (cpv):* 50313200 Photocopier maintenance services

*Additional classification (cpv):* 30120000 Photocopying and offset printing equipment

*Additional classification (cpv):* 42991200 Printing machinery

### **5.1.2 Place of performance**

*Country subdivision (NUTS):* Dublin (IE061)

*Country:* Ireland

*Additional information:*

### **5.1.3 Estimated duration**

*Duration:* 4 Year

### **5.1.5 Value**

*Estimated value excluding VAT:* 500 000 Euro

*Maximum value of the framework agreement:* 500 000 Euro

### **5.1.6 General information**

*Reserved participation:* Participation is not reserved.

Procurement Project not financed with EU Funds.

*The procurement is covered by the Government Procurement Agreement (GPA):* yes

### **5.1.7 Strategic procurement**

*Aim of strategic procurement:* No strategic procurement

### **5.1.11 Procurement documents**

*Languages in which the procurement documents are officially available:* English

*Languages in which the procurement documents (or their parts) are unofficially available:* English

*Address of the procurement documents:* <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=5658751>

### **5.1.12 Terms of procurement**

*Terms of submission:*

*Electronic submission:* Required

*Address for submission:* <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=5658751>

*Languages in which tenders or requests to participate may be submitted:* English

*Electronic catalogue:* Not allowed

*Tenderers may submit more than one tender:* Not allowed

*Deadline for receipt of tenders:* 12/06/2025 18:00 +01:00

*Deadline until which the tender must remain valid:* 12 Month

*Information about public opening:*

*Opening date:* 13/06/2025 00:00 +01:00

*Place:* <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=5658751>

*Terms of contract:*

*The execution of the contract must be performed within the framework of sheltered employment programmes:* No

*Electronic invoicing:* Allowed

*Electronic ordering will be used:* yes

*Electronic payment will be used:* yes

### **5.1.15 Techniques**

*Framework agreement:*

Framework agreement, without reopening of competition

*Maximum number of participants:* 1

*Information about the dynamic purchasing system:*

No dynamic purchase system

### **5.1.16 Further information, mediation and review**

*Review organisation:* The High Court of Ireland -

*Organisation providing offline access to the procurement documents:* Pobal -

*Organisation providing more information on the review procedures:* The High Court of Ireland -

*Organisation receiving requests to participate:* Pobal -

*Organisation processing tenders:* Pobal -

## **8 Organisations**

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### **8.1 ORG-0001**

*Official name:* Pobal

*Registration number:* 194360

*Postal address:* Holbrook House, Holles Street, Dublin 2,

*Town:* Dublin

*Postcode:* D02 EY84

*Country subdivision (NUTS):* Dublin (IE061)

*Country:* Ireland

*Email:* [tenders@pobal.ie](mailto:tenders@pobal.ie)

*Telephone:* +3531511700

*Internet address:* <https://www.pobal.ie/>

*Buyer profile:* <https://www.pobal.ie/>

*Roles of this organisation:*

*Buyer*

*Organisation providing offline access to the procurement documents*

*Organisation receiving requests to participate*

*Organisation processing tenders*

### **8.1 ORG-0002**

*Official name:* The High Court of Ireland

*Registration number:* The High Court of Ireland

*Department:* The High Court of Ireland

*Postal address:* Four Courts, Inns Quay, Dublin 7

*Town:* Dublin

*Postcode:* D07 WDX8

*Country subdivision (NUTS):* Dublin (IE061)

*Country:* Ireland

*Email:* [HighCourtCentralOffice@courts.ie](mailto:HighCourtCentralOffice@courts.ie)

*Telephone:* +353 1 8886000

*Roles of this organisation:*

*Review organisation*

*Organisation providing more information on the review procedures*

## 8.1 ORG-0003

*Official name:* European Dynamics S.A.

*Registration number:* 002024901000

*Department:* European Dynamics S.A.

*Town:* Athens

*Postcode:* 15125

*Country subdivision (NUTS):* Βόρειος Τομέας Αθηνών (EL301)

*Country:* Greece

*Email:* [eproc-esender@eurodyn.com](mailto:eproc-esender@eurodyn.com)

*Telephone:* +30 2108094500

*Roles of this organisation:*

*TED eSender*

*Notice information*

*Notice identifier/version:* c06a4670-56ed-47b6-819a-4d2a8d127375 - 01

*Form type:* Competition

*Notice type:* Contract or concession notice – standard regime

*Notice dispatch date:* 14/05/2025 14:03 +01:00

*Languages in which this notice is officially available:* English