

# Ireland: IT services: consulting, software development, Internet and support 24/014 - Qualification System for Business Support Services

Notice on the existence of a qualification system

## 1 Buyer

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### 1.1 Buyer

*Official name:* Gas Networks Ireland

*Legal type of the buyer:* Body governed by public law

*Activity of the contracting authority:* General public services

*Activity of the contracting entity:* Production, transport or distribution of gas or heat

## 2 Procedure

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### 2.1 Procedure

*Title:* 24/014 - Qualification System for Business Support Services

*Description:* Gas Networks Ireland (GNI) aims to qualify applicants for its Qualification System for Business Support Services, which are divided into four categories. These categories encompass the essential capabilities required in GNI's Business Services. 1. Business and Data Management Capabilities: This category ensures that GNI can access service providers for delivering services related to business requirements such as data management, data governance, data security, business intelligence (BI), SAP BusinessObjects (BO), and SharePoint/Enterprise Content Management (ECM). It also includes change management services like business readiness, project management, process analysis, and business continuity, while future-proofing key business needs that may arise during the Qualification System's lifetime. 2. IT Project and Portfolio Management Services, Strategy, and Architecture Capabilities: This category ensures that GNI can access service providers for delivering services related to IT skillset requirements that may arise during the Qualification System's lifetime. These services include, but are not limited to, project management, program management, portfolio management, business analysis, project support roles, IT architecture roles (enterprise and solution architects), and strategy services. 3. OT/IT Support Capabilities: This category covers the delivery of infrastructure services and resources, including Windows and Linux management, virtualisation management, security, networking, and database management. It also includes IT infrastructure, OT SCADA infrastructure, telephony and telecommunications, service desk capability, and cloud technologies. 4. AI, Application Specialists, Designers, Developers, and Test Capabilities: This category covers the scope of applications, which typically include, but are not limited to, IBM Maximo, Zenith Fingertip, Click Scheduler, MS Dynamics CRM, GE Smallworld, Oracle eBusiness Suite, Oracle Hyperion, Oracle SOA, Oracle Integration Cloud, and ServiceNow. The scope for developers typically includes Java, Python, PL/SQL, .NET, Progress OpenEdge, and web frameworks. The scope for software testers includes functional, technical, security, data, and general-purpose testers. The Qualification System is designed to support GNI's strategic objectives by providing a structured and efficient process for selecting and managing service providers, ultimately contributing to the organisation's overall success and growth.

*Procedure identifier:* eab7e3b3-6b92-4bce-a837-76ee5d5aa4f3

#### 2.1.1 Purpose

*Main nature of the contract:* Services

*Main classification (cpv):* 72000000 IT services: consulting, software development, Internet and support

*Additional classification (cpv):* 72222300 Information technology services

*Additional classification (cpv):* 72212460 Analytical, scientific, mathematical or forecasting software development services

*Additional classification (cpv):* 72212461 Analytical or scientific software development services

*Additional classification (cpv): 72212730 Security software development services*  
*Additional classification (cpv): 72224000 Project management consultancy services*  
*Additional classification (cpv): 72221000 Business analysis consultancy services*  
*Additional classification (cpv): 72230000 Custom software development services*  
*Additional classification (cpv): 72222000 Information systems or technology strategic review and planning services*  
*Additional classification (cpv): 72253000 Helpdesk and support services*  
*Additional classification (cpv): 72250000 System and support services*  
*Additional classification (cpv): 72212000 Programming services of application software*  
*Additional classification (cpv): 72300000 Data services*  
*Additional classification (cpv): 72416000 Application service providers*  
*Additional classification (cpv): 72610000 Computer support services*  
*Additional classification (cpv): 79421000 Project-management services other than for construction work*  
*Additional classification (cpv): 72254000 Software testing*  
*Additional classification (cpv): 72130000 Computer-site planning consultancy services*  
*Additional classification (cpv): 72200000 Software programming and consultancy services*  
*Additional classification (cpv): 72210000 Programming services of packaged software products*  
*Additional classification (cpv): 72211000 Programming services of systems and user software*  
*Additional classification (cpv): 72212100 Industry specific software development services*  
*Additional classification (cpv): 72212222 Web server software development services*

### **2.1.2 Place of performance**

*Country subdivision (NUTS): Dublin (IE061)*

*Country: Ireland*

### **2.1.4 General information**

*Legal basis:*

*Directive 2014/25/EU*

5 Lot

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## **5.1 Lot technical ID: LOT-0001**

*Title: 24/014 - Qualification System for Business Support Services*

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Smallworld, Oracle eBusiness Suite, Oracle Hyperion, Oracle SOA, Oracle Integration Cloud, and ServiceNow. The scope for developers typically includes Java, Python, PL/SQL, .NET, Progress OpenEdge, and web frameworks. The scope for software testers includes functional, technical, security, data, and general-purpose testers. The Qualification System is designed to support GNI's strategic objectives by providing a structured and efficient process for selecting and managing service providers, ultimately contributing to the organisation's overall success and growth.

*Internal identifier:* 0

### **5.1.1 Purpose**

*Main nature of the contract:* Services

*Main classification (cpv):* 72000000 IT services: consulting, software development, Internet and support

*Additional classification (cpv):* 72222300 Information technology services

*Additional classification (cpv):* 72212460 Analytical, scientific, mathematical or forecasting software development services

*Additional classification (cpv):* 72212461 Analytical or scientific software development services

*Additional classification (cpv):* 72212730 Security software development services

*Additional classification (cpv):* 72224000 Project management consultancy services

*Additional classification (cpv):* 72221000 Business analysis consultancy services

*Additional classification (cpv):* 72230000 Custom software development services

*Additional classification (cpv):* 72222000 Information systems or technology strategic review and planning services

*Additional classification (cpv):* 72253000 Helpdesk and support services

*Additional classification (cpv):* 72250000 System and support services

*Additional classification (cpv):* 72212000 Programming services of application software

*Additional classification (cpv):* 72300000 Data services

*Additional classification (cpv):* 72416000 Application service providers

*Additional classification (cpv):* 72610000 Computer support services

*Additional classification (cpv):* 79421000 Project-management services other than for construction work

*Additional classification (cpv):* 72254000 Software testing

*Additional classification (cpv):* 72130000 Computer-site planning consultancy services

*Additional classification (cpv):* 72200000 Software programming and consultancy services

*Additional classification (cpv):* 72210000 Programming services of packaged software products

*Additional classification (cpv):* 72211000 Programming services of systems and user software

*Additional classification (cpv):* 72212100 Industry specific software development services

*Additional classification (cpv):* 72212222 Web server software development services

### **5.1.3 Estimated duration**

*Other duration:* Unknown

### **5.1.4 Renewal**

*Maximum renewals:* 0

### **5.1.6 General information**

*Reserved participation:* Participation is not reserved.

Procurement Project not financed with EU Funds.

*The procurement is covered by the Government Procurement Agreement (GPA):* yes

### **5.1.7 Strategic procurement**

*Aim of strategic procurement:* No strategic procurement

### **5.1.10 Award criteria**

*Description of the method to be used if weighting cannot be expressed by criteria:* MEAT(Price & Quality)

*Justification for not indicating the weighting of the award criteria:*

### 5.1.11 Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Address of the procurement documents: <https://www.etenders.gov.ie/epps/dps/listDPSCContractDocuments.do?resourceId=5463149>

### 5.1.12 Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=5463149>

Languages in which tenders or requests to participate may be submitted: English

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Financial arrangement: Selection criteria as stated in the procurement documents

### 5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland -

Organisation providing additional information about the procurement procedure: Gas Networks Ireland -

Organisation providing offline access to the procurement documents: Gas Networks Ireland -

Organisation receiving requests to participate: Gas Networks Ireland -

Organisation processing tenders: Gas Networks Ireland -

## 8 Organisations

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### 8.1 ORG-0001

Official name: Gas Networks Ireland

Registration number: 555744

Postal address: Gasworks Road

Town: Cork

Postcode: T12RX96

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: [Tenders@gasnetworks.ie](mailto:Tenders@gasnetworks.ie)

Telephone: +353 0000000

Internet address: <https://www.gasnetworks.ie>

Buyer profile: <https://www.gasnetworks.ie>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

### 8.1 ORG-0002

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

*Postcode:* D07 WDX8  
*Country subdivision (NUTS):* Dublin (IE061)  
*Country:* Ireland  
*Email:* [HighCourtCentralOffice@courts.ie](mailto:HighCourtCentralOffice@courts.ie)  
*Telephone:* +353 1 8886000  
*Roles of this organisation:*  
*Review organisation*

#### **8.1 ORG-0003**

*Official name:* European Dynamics S.A.  
*Registration number:* 002024901000  
*Department:* European Dynamics S.A.  
*Town:* Athens  
*Postcode:* 15125  
*Country subdivision (NUTS):* Βόρειος Τομέας Αθηνών (EL301)  
*Country:* Greece  
*Email:* [eproc-esender@eurodyn.com](mailto:eproc-esender@eurodyn.com)  
*Telephone:* +30 2108094500  
*Roles of this organisation:*  
*TED eSender*  
*Notice information*  
*Notice identifier/version:* 1b559982-842a-48be-b89a-8dd61d406103 - 01  
*Form type:* Competition  
*Notice type:* Notice on the existence of a qualification system  
*Notice dispatch date:* 14/04/2025 14:02 +01:00  
*Languages in which this notice is officially available:* English