

Ireland: Computer support and consultancy services

Request for Tenders for the provision of ICT Security Support Services

Contract or concession notice – standard regime

1 Buyer

1.1 Buyer

Official name: Office of the Government Chief Information Officer

Legal type of the buyer: Central government authority

Activity of the contracting authority: General public services

2 Procedure

2.1 Procedure

Title: Request for Tenders for the provision of ICT Security Support Services

Description: The OGCIO in the Department of Public Expenditure National Development Plan Delivery and Reform invites tenders for the provision of ICT security consultancy and support services. The successful supplier will primarily provide senior ICT security consultancy and services to provide high level advice/services on security matters, engage with senior management and staff to promote security awareness, develop security policy and strategy within the organisation and to assist with the management of critical security incidents should they arise. As security services and security requirements are dynamic and fast moving, the security services outlined in the specification of requirements are for illustration and evaluation purposes only, security services and security requirements will evolve over the lifetime of the contract as appropriate. The Managed Service Provider will be expected to provide a wide range of security support services which may include, but are not limited to, Incident Management and Response, Governance Risk and Compliance and Technical Security Services and support.

Procedure identifier: a4305d48-bdc9-484b-9ea6-5083844aa551

Type of procedure: Open

The procedure is accelerated: no

Justification for the accelerated procedure:

Main features of the procedure:

2.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72600000 Computer support and consultancy services

Additional classification (cpv): 72500000 Computer-related services

2.1.2 Place of performance

Anywhere in the European Economic Area

2.1.3 Value

Estimated value excluding VAT: 1 500 000 Euro

2.1.4 General information

Legal basis:

Directive 2014/24/EU

5 Lot

5.1 Lot technical ID: LOT-0001

Title: Request for Tenders for the provision of ICT Security Support Services

Description: The OGCI0 in the Department of Public Expenditure National Development Plan Delivery and Reform invites tenders for the provision of ICT security consultancy and support services. The successful supplier will primarily provide senior ICT security consultancy and services to provide high level advice/services on security matters, engage with senior management and staff to promote security awareness, develop security policy and strategy within the organisation and to assist with the management of critical security incidents should they arise. As security services and security requirements are dynamic and fast moving, the security services outlined in the specification of requirements are for illustration and evaluation purposes only, security services and security requirements will evolve over the lifetime of the contract as appropriate. The Managed Service Provider will be expected to provide a wide range of security support services which may include, but are not limited to, Incident Management and Response, Governance Risk and Compliance and Technical Security Services and support.

Internal identifier: 0

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72600000 Computer support and consultancy services

Additional classification (cpv): 72500000 Computer-related services

5.1.2 Place of performance

Anywhere in the European Economic Area

Additional information:

5.1.3 Estimated duration

Other duration: Unknown

5.1.5 Value

Estimated value excluding VAT: 1 500 000 Euro

5.1.6 General information

Reserved participation: Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

5.1.11 Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=5423035>

5.1.12 Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=5423035>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 09/05/2025 14:00 +01:00

Deadline until which the tender must remain valid: 3 Month

Information about public opening:

Opening date: 09/05/2025 14:30 +01:00

Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=5423035>

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15 Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland -

Organisation providing offline access to the procurement documents: Office of the Government Chief Information Officer -

Organisation providing more information on the review procedures: Office of the Government Chief Information Officer -

Organisation receiving requests to participate: Office of the Government Chief Information Officer -

Organisation processing tenders: Office of the Government Chief Information Officer -

8 Organisations

8.1 ORG-0001

Official name: Office of the Government Chief Information Officer

Registration number: OGCIO

Postal address: 3A Mayor Street Upper

Town: Dublin

Postcode: D01PF72

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Contact point: Office of the Government Chief Information Officer

Email: olivia.daly@per.gov.ie

Telephone: 016045401

Buyer profile: www.etenders.gov.ie

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

Organisation providing more information on the review procedures

8.1 ORG-0002

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin
Postcode: D07 WDX8
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: HighCourtCentralOffice@courts.ie
Telephone: +353 1 8886000
Roles of this organisation:
Review organisation

8.1 ORG-0003

Official name: European Dynamics S.A.
Registration number: 002024901000
Department: European Dynamics S.A.
Town: Athens
Postcode: 15125
Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)
Country: Greece
Email: eproc-esender@eurodyn.com
Telephone: +30 2108094500
Roles of this organisation:
TED eSender
Notice information
Notice identifier/version: d2080e85-e8d6-49f3-b541-1fd2790d8105 - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice dispatch date: 04/04/2025 18:37 +01:00
Languages in which this notice is officially available: English