

Ireland: Taxi services

Framework Agreement for Non Emergency Transport for HSE Service Users in Cork City and County.

Contract or concession notice – standard regime

1 Buyer

1.1 Buyer

Official name: Health Service Executive (HSE)

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Health

2 Procedure

2.1 Procedure

Title: Framework Agreement for Non Emergency Transport for HSE Service Users in Cork City and County.

Description: The HSE wishes to invite tenders for the establishment of a Multi Supplier Framework Agreement for the provision of non emergency transport for HSE Service Users in Cork City and County. Lots 1 to 4 require the provision of transport via standard or wheelchair accessible vehicles which may be either a taxi or hackney, with each method of transport identified as a sub-Lot. Lot 5 requires the provision of transport via standard or wheelchair accessible minibus only across all areas in Cork City and County with separate sub-Lots for standard and wheelchair accessible minibuses. The objective of this procurement is to appoint a range of licenced transport operators to the Multi Supplier Framework Agreement for each Lot. Transport operators appointed to the Framework will be ranked in accordance with the evaluation of their tender response.

Procedure identifier: 7ec0b7c8-ac5f-4055-b70c-be32617df3eb

Type of procedure: Open

The procedure is accelerated: no

Justification for the accelerated procedure:

Main features of the procedure:

2.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 60120000 Taxi services

2.1.2 Place of performance

Country subdivision (NUTS): Mid-West (IE051)

Country: Ireland

Additional information: Cork City and County

2.1.3 Value

Maximum value of the framework agreement: 10 000 000 Euro

2.1.4 General information

Legal basis:

Directive 2014/24/EU

2.1.5 Terms of procurement

Terms of submission:

Maximum number of lots for which one tenderer can submit tenders: 5

The tenderer must submit tenders for all lots

Terms of contract:

Maximum number of lots for which contracts can be awarded to one tenderer: 5

5 Lot

5.1 Lot technical ID: LOT-0001

Title: North Lee

Description: The HSE wishes to invite tenders for the establishment of a Multi Supplier Framework Agreement for the provision of non emergency transport for HSE Service Users in Cork City and County. Lots 1 to 4 require the provision of transport via standard or wheelchair accessible vehicles which may be either a taxi or hackney, with each method of transport identified as a sub-Lot. Lot 5 requires the provision of transport via standard or wheelchair accessible minibus only across all areas in Cork City and County with separate sub-Lots for standard and wheelchair accessible minibuses. The objective of this procurement is to appoint a range of licenced transport operators to the Multi Supplier Framework Agreement for each Lot. Transport operators appointed to the Framework will be ranked in accordance with the evaluation of their tender response.

Internal identifier: 1

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 60120000 Taxi services

5.1.2 Place of performance

Country subdivision (NUTS): Mid-West (IE051)

Country: Ireland

Additional information: Cork City and County

5.1.3 Estimated duration

Duration: 48 Month

5.1.5 Value

Estimated value excluding VAT: 10 000 000 Euro

5.1.6 General information

Reserved participation: Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.11 Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=5415907>

5.1.12 Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=5415907>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 08/05/2025 12:00 +01:00

Deadline until which the tender must remain valid: 180 Day

Information about public opening:

Opening date: 08/05/2025 12:30 +01:00

Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=5415907>

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: Not yet known

Electronic invoicing: Allowed

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15 Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 50

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland -

Organisation providing offline access to the procurement documents: Health Service Executive (HSE) -

Organisation providing more information on the review procedures: The High Court of Ireland -

Organisation receiving requests to participate: Health Service Executive (HSE) -

Organisation processing tenders: Health Service Executive (HSE) -

5.1 Lot technical ID: LOT-0002

Title: South Lee

Description: The HSE wishes to invite tenders for the establishment of a Multi Supplier Framework Agreement for the provision of non emergency transport for HSE Service Users in Cork City and County. Lots 1 to 4 require the provision of transport via standard or wheelchair accessible vehicles which may be either a taxi or hackney, with each method of transport identified as a sub-Lot. Lot 5 requires the provision of transport via standard or wheelchair accessible minibus only across all areas in Cork City and County with separate sub-Lots for standard and wheelchair accessible minibuses. The objective of this procurement is to appoint a range of licenced transport operators to the Multi Supplier Framework Agreement for each Lot. Transport operators appointed to the Framework will be ranked in accordance with the evaluation of their tender response.

Internal identifier: 2

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 60120000 Taxi services

5.1.2 Place of performance

Country subdivision (NUTS): Mid-West (IE051)

Country: Ireland

Additional information: Cork City and County

5.1.3 Estimated duration

Duration: 48 Month

5.1.5 Value

Estimated value excluding VAT: 10 000 000 Euro

5.1.6 General information

Reserved participation: Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.11 Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=5415907>

5.1.12 Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=5415907>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 08/05/2025 12:00 +01:00

Deadline until which the tender must remain valid: 180 Day

Information about public opening:

Opening date: 08/05/2025 12:30 +01:00

Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=5415907>

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: Not yet known

Electronic invoicing: Not allowed

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15 Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 50

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland -

Organisation providing offline access to the procurement documents: Health Service Executive (HSE) -

Organisation providing more information on the review procedures: The High Court of Ireland -

Organisation receiving requests to participate: Health Service Executive (HSE) -

Organisation processing tenders: Health Service Executive (HSE) -

5.1 Lot technical ID: LOT-0003

Title: North Cork

Description: The HSE wishes to invite tenders for the establishment of a Multi Supplier Framework Agreement for the provision of non emergency transport for HSE Service Users in Cork City and County. Lots 1 to 4 require the provision of transport via standard or wheelchair accessible vehicles which may be either a taxi or hackney, with each method of transport identified as a sub-Lot. Lot 5 requires the provision of transport via standard or wheelchair accessible minibus only across all areas in Cork City and County with separate sub-Lots for standard and wheelchair accessible minibuses. The objective of this procurement is to appoint a range of licenced transport operators to the Multi Supplier Framework Agreement for each Lot. Transport operators appointed to the Framework will be ranked in accordance with the evaluation of their tender response.

Internal identifier: 3

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 60120000 Taxi services

5.1.2 Place of performance

Country subdivision (NUTS): Mid-West (IE051)

Country: Ireland

Additional information: Cork City and County

5.1.3 Estimated duration

Duration: 48 Month

5.1.5 Value

Estimated value excluding VAT: 10 000 000 Euro

5.1.6 General information

Reserved participation: Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.11 Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=5415907>

5.1.12 Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=5415907>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 08/05/2025 12:00 +01:00

Deadline until which the tender must remain valid: 180 Day

Information about public opening:

Opening date: 08/05/2025 12:30 +01:00

Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=5415907>

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: Not yet known

Electronic invoicing: Not allowed

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15 Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 50

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland -

Organisation providing offline access to the procurement documents: Health Service Executive (HSE) -

Organisation providing more information on the review procedures: The High Court of Ireland -

Organisation receiving requests to participate: Health Service Executive (HSE) -

Organisation processing tenders: Health Service Executive (HSE) -

5.1 Lot technical ID: LOT-0004

Title: West Cork

Description: The HSE wishes to invite tenders for the establishment of a Multi Supplier Framework Agreement for the provision of non emergency transport for HSE Service Users in Cork City and County. Lots 1 to 4 require the provision of transport via standard or wheelchair accessible vehicles which may be either a taxi or hackney, with each method of transport identified as a sub-Lot. Lot 5 requires the provision of transport via standard or wheelchair accessible minibus only across all areas in Cork City and County with separate sub-Lots for standard and wheelchair accessible minibuses. The objective of this procurement is to appoint a range of licenced transport operators to the Multi Supplier Framework Agreement for each Lot. Transport operators appointed to the Framework will be ranked in accordance with the evaluation of their tender response.

Internal identifier: 4

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 60120000 Taxi services

5.1.2 Place of performance

Country subdivision (NUTS): Mid-West (IE051)

Country: Ireland

Additional information:

5.1.3 Estimated duration

Duration: 48 Month

5.1.5 Value

Estimated value excluding VAT: 10 000 000 Euro

5.1.6 General information

Reserved participation: Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.11 Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=5415907>

5.1.12 Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=5415907>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 08/05/2025 12:00 +01:00

Deadline until which the tender must remain valid: 180 Day

Information about public opening:

Opening date: 08/05/2025 12:30 +01:00

Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=5415907>

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: Not yet known

Electronic invoicing: Not allowed

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15 Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 50

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland -

Organisation providing offline access to the procurement documents: Health Service Executive (HSE) -

Organisation providing more information on the review procedures: The High Court of Ireland -

Organisation receiving requests to participate: Health Service Executive (HSE) -

Organisation processing tenders: Health Service Executive (HSE) -

5.1 Lot technical ID: LOT-0005

Title: Cork City and County

Description: The HSE wishes to invite tenders for the establishment of a Multi Supplier Framework Agreement for the provision of non emergency transport for HSE Service Users in Cork City and County. Lots 1 to 4 require the provision of transport via standard or wheelchair accessible vehicles which may be either a taxi or hackney, with each method of transport identified as a sub-Lot. Lot 5 requires the provision of transport via standard or wheelchair accessible minibus only across all areas in Cork City and County with separate sub-Lots for standard and wheelchair accessible

minibuses. The objective of this procurement is to appoint a range of licenced transport operators to the Multi Supplier Framework Agreement for each Lot. Transport operators appointed to the Framework will be ranked in accordance with the evaluation of their tender response.

Internal identifier: 5

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 60120000 Taxi services

5.1.2 Place of performance

Country subdivision (NUTS): Mid-West (IE051)

Country: Ireland

Additional information:

5.1.3 Estimated duration

Duration: 48 Day

5.1.5 Value

Estimated value excluding VAT: 10 000 000 Euro

5.1.6 General information

Reserved participation: Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.11 Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=5415907>

5.1.12 Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=5415907>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 08/05/2025 12:00 +01:00

Deadline until which the tender must remain valid: 180 Day

Information about public opening:

Opening date: 08/05/2025 12:30 +01:00

Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=5415907>

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: Not yet known

Electronic invoicing: Not allowed

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15 Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 50

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland -

Organisation providing offline access to the procurement documents: Health Service Executive (HSE) -

Organisation providing more information on the review procedures: The High Court of Ireland -

Organisation receiving requests to participate: Health Service Executive (HSE) -

Organisation processing tenders: Health Service Executive (HSE) -

8 Organisations

8.1 ORG-0001

Official name: Health Service Executive (HSE)

Registration number: 20059064

Postal address: Oak House, Millennium Park Naas Co. Kildare

Town: Kildare

Postcode: RE

Country subdivision (NUTS): Mid-West (IE051)

Country: Ireland

Email: procurement.helpdesk@hse.ie

Telephone: 0599159062

Internet address: <https://www.hse.ie>

Buyer profile: <https://www.hse.ie>

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

8.1 ORG-0002

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1 ORG-0003

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Postcode: 15125

Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)

Country: Greece

Email: eproc-esender@eurodyn.com

Telephone: +30 2108094500

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: 20a43eec-cd4a-489d-83f1-28e2d2e6bdb5 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice dispatch date: 03/04/2025 15:34 +01:00

Languages in which this notice is officially available: English