

Ireland: Software development services utilities

Technical and Development Support Services for Unit4 ERP Installations in Irish Local Authorities Single Supplier Framework

Contract or concession notice – standard regime

1 Buyer

1.1 Buyer

Official name: Local Government Management Agency

Legal type of the buyer: Body governed by public law, controlled by a central government authority

Activity of the contracting authority: General public services

2 Procedure

2.1 Procedure

Title: Technical and Development Support Services for Unit4 ERP Installations in Irish Local Authorities Single Supplier Framework

Description: The appointment of suitably qualified and experienced partners with detailed Unit4 ERP expertise that can work alongside the existing Local Government Management Agency support teams, and its Strategic partners, supporting the business planning objectives. The Technical Services required may involve, but are not limited to: 1. Unit4 ERP Database administration and optimisation 2. On-premise infrastructure upgrades and updates, including SQL Server version upgrades, Windows Server upgrades etc. 3. Installation of underlying Unit4 ERP services such as update packages, Report Engine updates, Reporting, Hotfixes and Experience Packs as required 4. Assistance in the LA side preparation and configuration required for Migration to Unit4 Cloud The Application Services required may involve, but are not limited to: 1. Unit 4 ERP Consultancy 2. Ability to deliver amendments and add-ons to Unit4 ERP as required by the LA sector. 3. Delivery of training on the use of the Unit4 ERP and integrated applications 4. Assisting in the transfer of application-level knowledge/consultancy to the Subject Matter Experts. Note: In-depth knowledge of Local Government-specific operations , such as Loans, Rents, Commercial Rates, Supplier Tax, Miscellaneous Billing, PDC, Recurring Manager, AFS, Budgets, Quarterly Reporting, Costing of Services, Customer Statements, CCR will be required to provide these services.

Procedure identifier: f69c5a16-5d71-4eb4-9333-2e124c0e8473

Type of procedure: Open

The procedure is accelerated: no

Justification for the accelerated procedure:

Main features of the procedure:

2.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72212700 Software development services utilities

Additional classification (cpv): 72212442 Financial systems software development services

Additional classification (cpv): 72250000 System and support services

Additional classification (cpv): 71356300 Technical support services

Additional classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72600000 Computer support and consultancy services

Additional classification (cpv): 72253200 Systems support services

Additional classification (cpv): 72261000 Software support services

2.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

2.1.3 Value

Maximum value of the framework agreement: 800 000 Euro

2.1.4 General information

Legal basis:

Directive 2014/24/EU

5 Lot

5.1 Lot technical ID: LOT-0001

Title: Technical and Development Support Services for Unit4 ERP Installations in Irish Local Authorities Single Supplier Framework

Description: The appointment of suitably qualified and experienced partners with detailed Unit4 ERP expertise that can work alongside the existing Local Government Management Agency support teams, and its Strategic partners, supporting the business planning objectives. The Technical Services required may involve, but are not limited to: 1. Unit4 ERP Database administration and optimisation 2. On-premise infrastructure upgrades and updates, including SQL Server version upgrades, Windows Server upgrades etc. 3. Installation of underlying Unit4 ERP services such as update packages, Report Engine updates, Reporting, Hotfixes and Experience Packs as required 4. Assistance in the LA side preparation and configuration required for Migration to Unit4 Cloud The Application Services required may involve, but are not limited to: 1. Unit 4 ERP Consultancy 2. Ability to deliver amendments and add-ons to Unit4 ERP as required by the LA sector. 3. Delivery of training on the use of the Unit4 ERP and integrated applications 4. Assisting in the transfer of application-level knowledge/consultancy to the Subject Matter Experts. Note: In-depth knowledge of Local Government-specific operations , such as Loans, Rents, Commercial Rates, Supplier Tax, Miscellaneous Billing, PDC, Recurring Manager, AFS, Budgets, Quarterly Reporting, Costing of Services, Customer Statements, CCR will be required to provide these services.

Internal identifier: 0

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72212700 Software development services utilities

Additional classification (cpv): 72212442 Financial systems software development services

Additional classification (cpv): 72250000 System and support services

Additional classification (cpv): 71356300 Technical support services

Additional classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72600000 Computer support and consultancy services

Additional classification (cpv): 72253200 Systems support services

Additional classification (cpv): 72261000 Software support services

5.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Additional information:

5.1.3 Estimated duration

Other duration: Unknown

5.1.5 Value

Estimated value excluding VAT: 800 000 Euro

5.1.6 General information

Reserved participation: Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

Approach to reducing environmental impacts: Other

Green Procurement Criteria: National Green Public Procurement criteria

Social objective promoted: Other

Innovative objective: The procured works, supplies or services are novel or significantly improved compared to other works, supplies, or services already on the market.

5.1.8 Accessibility criteria

Accessibility criteria for persons with disabilities are not included because the procurement is not intended for use by natural persons

5.1.11 Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=5182877>

5.1.12 Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=5182877>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 18/04/2025 17:00 +00:00

Deadline until which the tender must remain valid: 6 Month

Information about public opening:

Opening date: 18/04/2025 17:30 +00:00

Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=5182877>

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: Not yet known

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15 Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 1

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland -

Information about review deadlines: As per RFT

Organisation providing offline access to the procurement documents: Local Government Management Agency -

Organisation providing more information on the review procedures: Local Government Management Agency -

Organisation receiving requests to participate: Local Government Management Agency -

Organisation processing tenders: Local Government Management Agency -

8 Organisations

8.1 ORG-0001

Official name: Local Government Management Agency

Registration number: 9829486G

Postal address: Local Government House, 35/39 Ushers Quay

Town: DUBLIN 8

Postcode: D08 H56R

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: procurement@lgma.ie

Telephone: 01 633 2200

Internet address: <http://www.lgma.ie>

Buyer profile: <http://www.lgma.ie>

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

Organisation providing more information on the review procedures

8.1 ORG-0002

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

8.1 ORG-0003

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Postcode: 15125

Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)

Country: Greece

Email: eproc-esender@eurodyn.com

Telephone: +30 2108094500

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: 3e0d8d29-850a-40cd-b27b-7764f6aa9d16 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice dispatch date: 26/02/2025 14:59 +00:00

Languages in which this notice is officially available: English