

Ireland: Information systems or technology strategic review and planning services Single Party Framework Agreement for the support and maintenance of the Building Control Management System (BCMS) for the National Building Control Office

Contract or concession notice – standard regime

1 Buyer

1.1 Buyer

Official name: Dublin City Council

Legal type of the buyer: Local authority

Activity of the contracting authority: General public services

2 Procedure

2.1 Procedure

Title: Single Party Framework Agreement for the support and maintenance of the Building Control Management System (BCMS) for the National Building Control Office

Description: Single Party Framework Agreement for the Support and Maintenance of the Building Control Management System (BCMS) over a 4-year period. The Initial Contract is for the Support and Maintenance of the existing BCMS environment. The existing environment includes a Drupal front end, SugarCRM 13.0.2 back end, with online payments and integrations to a Register and Data Portal and must include full Contract Management and a managed Call Centre/ Helpdesk Please note that this project is subject to funding. For further information please refer to documentation available to download from www.etenders.gov.ie Resource ID 4873649 .

Procedure identifier: 1880851c-9a82-4d6a-95c8-4586daaa96cf

Type of procedure: Open

The procedure is accelerated: no

Justification for the accelerated procedure:

Main features of the procedure:

2.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72222000 Information systems or technology strategic review and planning services

Additional classification (cpv): 72253200 Systems support services

Additional classification (cpv): 72253000 Helpdesk and support services

Additional classification (cpv): 72253100 Helpdesk services

Additional classification (cpv): 72261000 Software support services

Additional classification (cpv): 72263000 Software implementation services

2.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

2.1.3 Value

Maximum value of the framework agreement: 4 500 000 Euro

2.1.4 General information

Legal basis:

Directive 2014/24/EU

2.1.6 Grounds for exclusion

Purely national exclusion grounds: See tender documents for all exclusion grounds

5 Lot

5.1 Lot technical ID: LOT-0001

Title: Single Party Framework Agreement for the support and maintenance of the Building Control Management System (BCMS) for the National Building Control Office

Description: Single Party Framework Agreement for the Support and Maintenance of the Building Control Management System (BCMS) over a 4-year period. The Initial Contract is for the Support and Maintenance of the existing BCMS environment. The existing environment includes a Drupal front end, SugarCRM 13.0.2 back end, with online payments and integrations to a Register and Data Portal and must include full Contract Management and a managed Call Centre/ Helpdesk Please note that this project is subject to funding. For further information please refer to documentation available to download from www.etenders.gov.ie Resource ID 4873649 .

Internal identifier: 0

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72222000 Information systems or technology strategic review and planning services

Additional classification (cpv): 72253200 Systems support services

Additional classification (cpv): 72253000 Helpdesk and support services

Additional classification (cpv): 72253100 Helpdesk services

Additional classification (cpv): 72261000 Software support services

Additional classification (cpv): 72263000 Software implementation services

5.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Additional information:

5.1.3 Estimated duration

Other duration: Unknown

5.1.5 Value

Estimated value excluding VAT: 4 500 000 Euro

5.1.6 General information

Reserved participation: Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9 Selection criteria

Criterion:

Type: Technical and professional ability

Description: See tender documents for all selection criteria

5.1.11 Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English
Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=4873649>

5.1.12 Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=4873649>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 17/02/2025 12:00 +00:00

Deadline until which the tender must remain valid: 12 Month

Information about public opening:

Opening date: 17/02/2025 12:30 +00:00

Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCFTWS.do?resourceId=4873649>

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15 Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 1

Information about the dynamic purchasing system:

No dynamic purchase system

Electronic auction: no

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Dublin City Council

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation receiving requests to participate: Dublin City Council

Organisation processing tenders: Dublin City Council

TED eSender: European Dynamics S.A.

8 Organisations

8.1 ORG-0001

Official name: Dublin City Council

Registration number: IE47732154U

Postal address: Civic Offices, Wood Quay

Town: Dublin

Postcode: D08 RF3F

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: rbutler@nbco.gov.ie

Telephone: 01 2222222

Internet address: <https://www.dublincity.ie>

Buyer profile: <https://www.dublincity.ie>

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

8.1 ORG-0002

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1 ORG-0003

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Postcode: 15125

Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)

Country: Greece

Email: eproc-esender@eurodyn.com

Telephone: +30 2108094500

Roles of this organisation:

TED eSender

11 Notice information

11.1 Notice information

Notice identifier/version: 036e3e3b-e666-4e5c-bbbd-8d4182c56768 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice dispatch date: 06/01/2025 11:47 +00:00

Languages in which this notice is officially available: English

11.2 Publication information