

Ireland: IT services: consulting, software development, Internet and support Single-Party Framework Agreement for Provision of support, maintenance and development services, for the Pobal Learning Management System (LMS) – Learn365, and associated support and services to Pobal

Contract or concession notice – standard regime

1 Buyer

1.1 Buyer

Official name: Pobal

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Social protection

2 Procedure

2.1 Procedure

Title: Single-Party Framework Agreement for Provision of support, maintenance and development services, for the Pobal Learning Management System (LMS) – Learn365, and associated support and services to Pobal

Description: Pobal seeks to establish a single party framework agreement with a suitably qualified tenderer for the provision of support, maintenance and development services for the Pobal Learning Management System (LMS), and associated support and services. The tenderer must be capable of supporting the existing solution, facilitate the expansion of the present functionality, and also have proven capability to support Pobal with potential future enhancements such as AI technology. Pobal invite responses from suitably qualified tenderers to be appointed as their framework partner for the support, maintenance and development services, of the Pobal LMS, and associated support and services, as per the specific requirements outlined in the RFT document.

Procedure identifier: 07881220-fc51-4ff4-82c1-dff7f082232f

Type of procedure: Open

The procedure is accelerated: no

Justification for the accelerated procedure:

Main features of the procedure:

2.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72100000 Hardware consultancy services

Additional classification (cpv): 72200000 Software programming and consultancy services

Additional classification (cpv): 72500000 Computer-related services

Additional classification (cpv): 72600000 Computer support and consultancy services

Additional classification (cpv): 72700000 Computer network services

Additional classification (cpv): 48000000 Software package and information systems

2.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

2.1.3 Value

Estimated value excluding VAT: 1 800 000 Euro

Maximum value of the framework agreement: 1 800 000 Euro

2.1.4 General information

Additional information: Please consult the associated documentation, which contains full instructions regarding the submission of tenders and is available to download from www.etenders.gov.ie using eTenders Resource ID – 4824774 Interested parties must associate their organisation with this competition on the eTenders web site (www.etenders.gov.ie) in order to be included on the mailing list for clarifications and to upload tender responses. To do this you must do the following: Log-in to the eTenders portal; Locate the competition using the Advanced Search by searching under the Contracting Authority or Resource ID. Click on the hyperlink for the competition which will bring you to the CfT Workspace. In the Show CfT Menu for the competition click on the “Expression of Interest in the drop-down menu. Complete the Association with the CfT tab. This will then provide you with a link to Tender under the Show CfT Menu where you can prepare your submission. (1) When finalising your tender submission please upload your final response as a ZIP file as individual documents may lose their titles if uploaded individually. Also ensure that you receive a message under the status header called Submitted, as the percentage tab does not necessarily imply you have successfully submitted your response. (2) There is a maximum upload limit of 250MB per file and 500MB per tender submission. (3) Suppliers should note the following when making their submission suppliers must ensure that they give themselves sufficient time to upload & submit all required documentation before the submission deadline. Suppliers should consider the fact that upload speeds vary and that the new eTenders system operates in a different manner to the previous platform operated by EU-Supply. The submit button will be disabled automatically upon the expiration of the response deadline. (4) If you experience difficulty when uploading documents, please contact the eTenders Support Desk for technical assistance. Email irish-eproc-helpdesk@eurodym.com or Telephone: +353(0)818 001459 (09:00 – 17:00 hours). (5) Tenders submitted by any other means (including but not limited to email, post, messaging system on etenders or hand delivery) will not be accepted. (6) All information relating to attachments, including clarifications and changes, will be published on the Irish Government Procurement Opportunities Portal (www.etenders.gov.ie) only. Registration is free of charge. The contracting authority will not accept responsibility for information relayed (or not relayed) via third parties. (7) All queries regarding this tender requirement or process must be submitted through the Irish Government Procurement Opportunities Portal www.etenders.gov.ie as a specific question. Responses will be circulated to those tenderers that have registered an interest in this notice on www.etenders.gov.ie. The details of the person making a query will not be disclosed when circulating the response (8) The contracting authority will not be responsible for any costs, charges or expenses incurred by candidates or tenderers. Contract award will be subject to the approval of the competent authorities. (9) Without prejudice to the principle of equal treatment, the contracting authority is not obliged to engage in a clarification process in respect of the procurement documents with missing or incomplete information. Therefore, respondents are advised to ensure that they return completed documentation in order to avoid the risk of elimination from the competition. (10) Where applicable, please note in relation to all documents, that where reference is made to a particular standard, make, source, process, trademark, type, or patent, that this is not to be regarded as a de facto requirement. In all such cases it should be understood that such indications are to be treated strictly and solely for reference purposes only, to which the words "or equivalent" will always be appended. (11) At its absolute discretion, the contracting authority may elect to terminate this procurement process, the framework agreement or any contract awarded under the framework agreement at any time.

Legal basis:

Directive 2014/24/EU

2.1.5 Terms of procurement

Terms of submission:

Maximum number of lots for which one tenderer can submit tenders: 0

2.1.6 Grounds for exclusion

Purely national exclusion grounds: Please refer to the Selection criteria in the Tender Documents available on eTenders.

5 Lot

5.1 Lot technical ID: LOT-0001

Title: Single-Party Framework Agreement for Provision of support, maintenance and development services, for the Pobal Learning Management System (LMS) – Learn365, and associated support and services to Pobal

Description: Pobal seeks to establish a single party framework agreement with a suitably qualified tenderer for the provision of support, maintenance and development services for the Pobal Learning Management System (LMS), and associated support and services. The tenderer must be capable of supporting the existing solution, facilitate the expansion of the present functionality, and also have proven capability to support Pobal with potential future enhancements such as AI technology. Pobal invite responses from suitably qualified tenderers to be appointed as their framework partner for the support, maintenance and development services, of the Pobal LMS, and associated support and services, as per the specific requirements outlined in the RFT document.

Internal identifier: 0

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72100000 Hardware consultancy services

Additional classification (cpv): 72200000 Software programming and consultancy services

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Additional classification (cpv): 72700000 Computer network services

Additional classification (cpv): 48000000 Software package and information systems

Options:

Description of the options: The maximum duration of the framework agreement will be 7 (seven) years subject to satisfactory annual review of performance. The initial contract is to manage, develop and monitor the current LMS services for a period of two (2) years. The Contracting Authority reserves the right to extend the Term of the initial contract for a period or periods of between twelve (12) and twenty-four (24) months on the same terms and conditions, subject to satisfactory performance and the Contracting Authority's obligations at law.

5.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Additional information:

5.1.3 Estimated duration

Duration: 7 Year

5.1.5 Value

Estimated value excluding VAT: 1 800 000 Euro

Maximum value of the framework agreement: 1 800 000 Euro

5.1.6 General information

Reserved participation: Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

This procurement is also suitable for small and medium-sized enterprises (SMEs)

5.1.7 Strategic procurement

5.1.9 Selection criteria

Criterion:

Type: Other

Name: Selection criteria

Description: Please refer to the Selection criteria in the Tender Documents available on eTenders.

5.1.11 Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=4824774>

5.1.12 Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=4824774>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Variants: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 20/01/2025 12:00 +00:00

Information about public opening:

Opening date: 20/01/2025 12:30 +00:00

Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=4824774>

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

Financial arrangement: To be agreed with the successful tenderer.

Information about review deadlines: In line with Remedies legislation.

5.1.15 Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 1

Justification for the duration of the framework agreement: The extended duration for the framework has been selected for a number of reasons including: (a) The embedded and strategic nature of the proposed LMS system amounts to a core enterprise system and to replace and transition from such a system in a shorter period would cause significant disruption to the workings of the Contracting Authority and the delivery of services. (b) The financial cost for the Contracting Authority in procuring the services will amount to a significant investment and this investment could not be optimised and the necessary return achieved if the services were required for a shorter period and would ultimately not deliver value for money on behalf of the taxpayer.

Information about the dynamic purchasing system:

No dynamic purchase system

Electronic auction: no

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Pobal

Organisation receiving requests to participate: Pobal

Organisation processing tenders: Pobal

TED eSender: European Dynamics S.A.

8.1 ORG-0001

Official name: Pobal

Registration number: not available

Postal address: Holbrook House, Holles Street, Dublin 2,

Town: Dublin

Postcode: D02 EY84

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: tenders@pobal.ie

Telephone: +353 15117000

Internet address: <https://www.pobal.ie/>

Buyer profile: <https://www.pobal.ie/>

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

8.1 ORG-0002

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

8.1 ORG-0003

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Postcode: 15125

Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)

Country: Greece

Email: eproc-esender@eurodyn.com

Telephone: +30 2108094500

Roles of this organisation:

TED eSender

11.1 Notice information

Notice identifier/version: 6fcd3568-f728-4a01-85a7-5bab85e156ba - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice dispatch date: 09/12/2024 17:01 +00:00

Languages in which this notice is officially available: English

11.2 Publication information