

# **Ireland: IT services: consulting, software development, Internet and support Provision of hosting, licencing, implementation, maintenance, development and support services for an Enterprise Risk Management and Strategic Planning System and related services**

Contract or concession notice – standard regime

## 1 Buyer

---

### 1.1 Buyer

*Official name:* Dublin City Council

*Legal type of the buyer:* Local authority

*Activity of the contracting authority:* General public services

## 2 Procedure

---

### 2.1 Procedure

*Title:* Provision of hosting, licencing, implementation, maintenance, development and support services for an Enterprise Risk Management and Strategic Planning System and related services

*Description:* The Contracting Authority invites tenders for the establishment of a single-party framework agreement for: A Software as a service (SaaS), cloud-based service for the Contracting Authority Enterprise Risk Management and Strategic Planning system, including o Initial implementation of the service(s) o End-to-end managed service for the hosting, licencing, maintenance, development and support of the Contracting Authority's Risk Management service o End-to-end managed service for the hosting, licencing, maintenance, development and support of the Contracting Authority's Strategic Planning service - Additional features and possible future enhancements - Any related Services - Please note that the following elements are out of scope: - Data Migration from current services – data will be input into the new system - Risk Management or Strategic Planning content development . Please note that this project is subject to funding. For further information please refer to documentation available to download from [www.etenders.gov.ie](http://www.etenders.gov.ie) Resource ID xxxxxx – Input when notice created.

*Procedure identifier:* 59a066cc-550a-404b-a193-b885d86c77ed

*Type of procedure:* Open

*The procedure is accelerated:* no

*Justification for the accelerated procedure:*

*Main features of the procedure:*

#### 2.1.1 Purpose

*Main nature of the contract:* Services

*Main classification (cpv):* 72000000 IT services: consulting, software development, Internet and support

*Additional classification (cpv):* 72415000 World wide web (www) site operation host services

*Additional classification (cpv):* 72322000 Data management services

*Additional classification (cpv):* 72610000 Computer support services

*Additional classification (cpv):* 72200000 Software programming and consultancy services

*Additional classification (cpv):* 72260000 Software-related services

*Additional classification (cpv):* 72222300 Information technology services

*Additional classification (cpv):* 72261000 Software support services

*Additional classification (cpv):* 72263000 Software implementation services

*Additional classification (cpv):* 72265000 Software configuration services

*Additional classification (cpv):* 72267100 Maintenance of information technology software

*Additional classification (cpv): 48000000 Software package and information systems*

*Additional classification (cpv): 72413000 World wide web (www) site design services*

### **2.1.2 Place of performance**

*Country subdivision (NUTS): Dublin (IE061)*

*Country: Ireland*

### **2.1.3 Value**

*Estimated value excluding VAT: 1 000 000 Euro*

*Maximum value of the framework agreement: 1 000 000 Euro*

### **2.1.4 General information**

*Legal basis:*

*Directive 2014/24/EU*

### **2.1.5 Terms of procurement**

*Terms of submission:*

*Maximum number of lots for which one tenderer can submit tenders: 0*

### **2.1.6 Grounds for exclusion**

*Purely national exclusion grounds: See tender documents for a full list of exclusion grounds*

5 Lot

---

## **5.1 Lot technical ID: LOT-0001**

*Title:* Provision of hosting, licencing, implementation, maintenance, development and support services for an Enterprise Risk Management and Strategic Planning System and related services

*Description:* The Contracting Authority invites tenders for the establishment of a single-party framework agreement for: A Software as a service (SaaS), cloud-based service for the Contracting Authority Enterprise Risk Management and Strategic Planning system, including o Initial implementation of the service(s) o End-to-end managed service for the hosting, licencing, maintenance, development and support of the Contracting Authority's Risk Management service o End-to-end managed service for the hosting, licencing, maintenance, development and support of the Contracting Authority's Strategic Planning service - Additional features and possible future enhancements - Any related Services - Please note that the following elements are out of scope: - Data Migration from current services – data will be input into the new system - Risk Management or Strategic Planning content development . Please note that this project is subject to funding. For further information please refer to documentation available to download from [www.etenders.gov.ie](http://www.etenders.gov.ie) Resource ID xxxxxxx – Input when notice created.

*Internal identifier: 0*

### **5.1.1 Purpose**

*Main nature of the contract: Services*

*Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support*

*Additional classification (cpv): 72415000 World wide web (www) site operation host services*

*Additional classification (cpv): 72322000 Data management services*

*Additional classification (cpv): 72610000 Computer support services*

*Additional classification (cpv): 72200000 Software programming and consultancy services*

*Additional classification (cpv): 72260000 Software-related services*

*Additional classification (cpv): 72222300 Information technology services*

*Additional classification (cpv): 72261000 Software support services*

*Additional classification (cpv): 72263000 Software implementation services*

*Additional classification (cpv): 72265000 Software configuration services*  
*Additional classification (cpv): 72267100 Maintenance of information technology software*  
*Additional classification (cpv): 48000000 Software package and information systems*  
*Additional classification (cpv): 72413000 World wide web (www) site design services*

### **5.1.2 Place of performance**

*Country subdivision (NUTS): Dublin (IE061)*  
*Country: Ireland*  
*Additional information:*

### **5.1.3 Estimated duration**

*Other duration: Unknown*

### **5.1.5 Value**

*Estimated value excluding VAT: 1 000 000 Euro*  
*Maximum value of the framework agreement: 0 Euro*

### **5.1.6 General information**

*Reserved participation: Participation is not reserved.*  
*Procurement Project not financed with EU Funds.*

*The procurement is covered by the Government Procurement Agreement (GPA): yes*

*Additional information: The framework agreement will be established on foot of a competition for an initial contract for a period of four (4) years with the option to extend for three (3) additional periods of up to two (2) years, up to a maximum duration of ten (10) years. The initial contract will be awarded to the successful tenderer shortly after the formal establishment of the framework agreement. The maximum duration of the framework agreement will be for a period of ten (10) years subject to satisfactory annual review of performance. The extended duration for the framework has been selected for a number of reasons including: - There will be significant learning curves and associated developmental work with a new solution. This will require the investment of significant time and effort in developing knowledge, learning and familiarity for successful operation on behalf of the vendor and the Contracting Authority. - The embedded and strategic nature of the proposed ICT system amounts to a core enterprise system and to replace and transition from such a system in a shorter period would cause significant disruption to the workings of the Contracting Authority and the delivery of services. - The financial cost for the Contracting Authority in designing and implementing the system will amount to a significant investment and this investment could not be optimised and the necessary return achieved if the replacement of the system and transitioning from same was required in a shorter period and would ultimately not deliver value for money on behalf of the taxpayer. For the avoidance of doubt, the Contracting Authority confirms that the period of any contracts awarded under the framework agreement may extend beyond the date of expiry of the agreement.*

### **5.1.7 Strategic procurement**

*Aim of strategic procurement: No strategic procurement*

### **5.1.9 Selection criteria**

*Criterion:*  
*Type: Technical and professional ability*  
*Name: Please see tender documents for selection criteria*

### **5.1.11 Procurement documents**

*Languages in which the procurement documents are officially available: English*  
*Languages in which the procurement documents (or their parts) are unofficially available: English*  
*Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=4804470>*

### 5.1.12 Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=4804470>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 03/02/2025 17:00 +00:00

Information about public opening:

Opening date: 03/02/2025 17:30 +00:00

Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=4804470>

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

### 5.1.15 Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 1

Information about the dynamic purchasing system:

No dynamic purchase system

Electronic auction: no

### 5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Dublin City Council

Organisation receiving requests to participate: Dublin City Council

Organisation processing tenders: Dublin City Council

TED eSender: European Dynamics S.A.

## 8 Organisations

---

### 8.1 ORG-0001

Official name: Dublin City Council

Registration number: IE4773215U

Postal address: Civic Offices, Wood Quay

Town: Dublin

Postcode: D08 RF3F

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: [procurementunit@dublincity.ie](mailto:procurementunit@dublincity.ie)

Telephone: 01 2224493

Internet address: <https://www.dublincity.ie>

Buyer profile: <https://www.dublincity.ie>

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

*Organisation receiving requests to participate*  
*Organisation processing tenders*

#### **8.1 ORG-0002**

*Official name:* The High Court of Ireland  
*Registration number:* The High Court of Ireland  
*Department:* The High Court of Ireland  
*Postal address:* Four Courts, Inns Quay, Dublin 7  
*Town:* Dublin  
*Postcode:* D07 WDX8  
*Country subdivision (NUTS):* Dublin (IE061)  
*Country:* Ireland  
*Email:* [HighCourtCentralOffice@courts.ie](mailto:HighCourtCentralOffice@courts.ie)  
*Telephone:* +353 1 8886000  
*Roles of this organisation:*  
*Review organisation*

#### **8.1 ORG-0003**

*Official name:* European Dynamics S.A.  
*Registration number:* 002024901000  
*Department:* European Dynamics S.A.  
*Town:* Athens  
*Postcode:* 15125  
*Country subdivision (NUTS):* Βόρειος Τομέας Αθηνών (EL301)  
*Country:* Greece  
*Email:* [eproc-esender@eurodyn.com](mailto:eproc-esender@eurodyn.com)  
*Telephone:* +30 2108094500  
*Roles of this organisation:*  
*TED eSender*

### 11 Notice information

---

#### **11.1 Notice information**

*Notice identifier/version:* 3989d4ef-00d5-4ff3-82f3-4c4365f32d78 - 01  
*Form type:* Competition  
*Notice type:* Contract or concession notice – standard regime  
*Notice dispatch date:* 11/12/2024 12:31 +00:00  
*Languages in which this notice is officially available:* English

#### **11.2 Publication information**