

## **Ireland: Software development services**

# **Single-Party Framework Agreement for the Provision of a Financial Management System including Maintenance, Support and Related Services for County Wicklow Partnership**

Contract or concession notice – standard regime

## **1 Buyer**

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### **1.1 Buyer**

*Official name:* County Wicklow Partnership

*Legal type of the buyer:* Body governed by public law

*Activity of the contracting authority:* Economic affairs

## **2 Procedure**

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### **2.1 Procedure**

*Title:* Single-Party Framework Agreement for the Provision of a Financial Management System including Maintenance, Support and Related Services for County Wicklow Partnership

*Description:* County Wicklow Partnership (CWP) requires the Financial and Procurement Management System Services to be provided on a full end-to-end managed basis by the successful tenderer. The services required include:

- Provision of a fully functional Financial and Procurement Management System, i.e. application
- Provision of a managed hosting service
- Provision of end-to-end managed support services
- Provision of implementation, migration and project management support services
- Provision of a Business Intelligence capability
- Provision of related services, e.g. consultancy, advice, etc.

CWP requires a single solution to provide the functionality outlined in the RFT document. This system should be a SaaS hosted solution and include both the licensing and hosting required for the system to operate effectively. In addition, CWP requires the selected service provider to deliver the necessary implementation services to provide a working solution plus ongoing support post go-live of the final deliverable.

*Procedure identifier:* 9b1cf05e-004e-4026-96e3-a15169433345

*Type of procedure:* Open

*The procedure is accelerated:* no

*Justification for the accelerated procedure:*

*Main features of the procedure:*

#### **2.1.1 Purpose**

*Main nature of the contract:* Services

*Main classification (cpv):* 72262000 Software development services

*Additional classification (cpv):* 48000000 Software package and information systems

*Additional classification (cpv):* 48442000 Financial systems software package

*Additional classification (cpv):* 48810000 Information systems

*Additional classification (cpv):* 48812000 Financial information systems

*Additional classification (cpv):* 72000000 IT services: consulting, software development, Internet and support

*Additional classification (cpv):* 72261000 Software support services

#### **2.1.2 Place of performance**

*Country subdivision (NUTS):* South-East (IE052)

*Country:* Ireland

#### **2.1.3 Value**

*Estimated value excluding VAT:* 200 000 Euro

*Maximum value of the framework agreement: 200 000 Euro*

#### **2.1.4 General information**

*Additional information:* Please consult the associated documentation, which contains full instructions regarding the submission of tenders and is available to download from [www.etenders.gov.ie](http://www.etenders.gov.ie) using eTenders Resource ID – 4711943 Interested parties must associate their organisation with this competition on the eTenders web site ([www.etenders.gov.ie](http://www.etenders.gov.ie)) in order to be included on the mailing list for clarifications and to upload tender responses. To do this you must do the following: Log-in to the eTenders portal; Locate the competition using the Advanced Search by searching under the Contracting Authority or Resource ID. Click on the hyperlink for the competition which will bring you to the CfT Workspace. In the Show CfT Menu for the competition click on the “Expression of Interest in the drop-down menu. Complete the Association with the CfT tab. This will then provide you with a link to Tender under the Show CfT Menu where you can prepare your submission. (1) When finalising your tender submission please upload your final response as a ZIP file as individual documents may lose their titles if uploaded individually. Also ensure that you receive a message under the status header called Submitted, as the percentage tab does not necessarily imply you have successfully submitted your response. (2) There is a maximum upload limit of 250MB per file and 500MB per tender submission. (3) Suppliers should note the following when making their submission suppliers must ensure that they give themselves sufficient time to upload & submit all required documentation before the submission deadline. Suppliers should consider the fact that upload speeds vary and that the new eTenders system operates in a different manner to the previous platform operated by EU-Supply. The submit button will be disabled automatically upon the expiration of the response deadline. (4) If you experience difficulty when uploading documents, please contact the eTenders Support Desk for technical assistance. Email [irish-eproc-helpdesk@eurodym.com](mailto:irish-eproc-helpdesk@eurodym.com) or Telephone: +353(0)818 001459 (09:00 – 17:00 hours). (5) Tenders submitted by any other means (including but not limited to email, post, messaging system on etenders or hand delivery) will not be accepted. (6) All information relating to attachments, including clarifications and changes, will be published on the Irish Government Procurement Opportunities Portal ([www.etenders.gov.ie](http://www.etenders.gov.ie)) only. Registration is free of charge. The contracting authority will not accept responsibility for information relayed (or not relayed) via third parties. (7) All queries regarding this tender requirement or process must be submitted through the Irish Government Procurement Opportunities Portal [www.etenders.gov.ie](http://www.etenders.gov.ie) as a specific question. Responses will be circulated to those tenderers that have registered an interest in this notice on [www.etenders.gov.ie](http://www.etenders.gov.ie). The details of the person making a query will not be disclosed when circulating the response (8) The contracting authority will not be responsible for any costs, charges or expenses incurred by candidates or tenderers. Contract award will be subject to the approval of the competent authorities. (9) Without prejudice to the principle of equal treatment, the contracting authority is not obliged to engage in a clarification process in respect of the procurement documents with missing or incomplete information. Therefore, respondents are advised to ensure that they return completed documentation in order to avoid the risk of elimination from the competition. (10) Where applicable, please note in relation to all documents, that where reference is made to a particular standard, make, source, process, trademark, type, or patent, that this is not to be regarded as a de facto requirement. In all such cases it should be understood that such indications are to be treated strictly and solely for reference purposes only, to which the words "or equivalent" will always be appended. (11) At its absolute discretion, the contracting authority may elect to terminate this procurement process, the framework agreement or any contract awarded under the framework agreement at any time.

*Legal basis:*

Directive 2014/24/EU

#### **2.1.5 Terms of procurement**

*Terms of submission:*

*Maximum number of lots for which one tenderer can submit tenders: 0*

#### **2.1.6 Grounds for exclusion**

Purely national exclusion grounds: Please consult the tender documents.

### **5.1 Lot technical ID: LOT-0001**

*Title:* Single-Party Framework Agreement for the Provision of a Financial Management System including Maintenance, Support and Related Services for County Wicklow Partnership

*Description:* County Wicklow Partnership (CWP) requires the Financial and Procurement Management System Services to be provided on a full end-to-end managed basis by the successful tenderer. The services required include:

- Provision of a fully functional Financial and Procurement Management System, i.e. application
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- Provision of a Business Intelligence capability
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CWP requires a single solution to provide the functionality outlined in the RFT document. This system should be a SaaS hosted solution and include both the licensing and hosting required for the system to operate effectively. In addition, CWP requires the selected service provider to deliver the necessary implementation services to provide a working solution plus ongoing support post go-live of the final deliverable.

*Internal identifier:* 0

#### **5.1.1 Purpose**

*Main nature of the contract:* Services

*Main classification (cpv):* 72262000 Software development services

*Additional classification (cpv):* 48000000 Software package and information systems

*Additional classification (cpv):* 48442000 Financial systems software package

*Additional classification (cpv):* 48810000 Information systems

*Additional classification (cpv):* 48812000 Financial information systems

*Additional classification (cpv):* 72000000 IT services: consulting, software development, Internet and support

*Additional classification (cpv):* 72261000 Software support services

#### **5.1.2 Place of performance**

*Country subdivision (NUTS):* South-East (IE052)

*Country:* Ireland

*Additional information:*

#### **5.1.3 Estimated duration**

*Duration:* 8 Year

#### **5.1.5 Value**

*Estimated value excluding VAT:* 200 000 Euro

*Maximum value of the framework agreement:* 200 000 Euro

#### **5.1.6 General information**

*Reserved participation:* Participation is not reserved.

*The names and professional qualifications of the staff assigned to perform the contract must be given:* Tender requirement

Procurement Project not financed with EU Funds.

*The procurement is covered by the Government Procurement Agreement (GPA):* no

*This procurement is also suitable for small and medium-sized enterprises (SMEs)*

#### **5.1.7 Strategic procurement**

#### **5.1.9 Selection criteria**

*Criterion:*

*Type:* Other

*Name:* Selection criteria

*Description:* Please consult the tender documents available on eTenders.

#### **5.1.11 Procurement documents**

*Languages in which the procurement documents are officially available:* English

*Languages in which the procurement documents (or their parts) are unofficially available:* English

*Address of the procurement documents:* <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=4711943>

#### **5.1.12 Terms of procurement**

*Terms of submission:*

*Electronic submission:* Required

*Address for submission:* <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=4711943>

*Languages in which tenders or requests to participate may be submitted:* English

*Electronic catalogue:* Not allowed

*Variants:* Not allowed

*Tenderers may submit more than one tender:* Allowed

*Deadline for receipt of tenders:* 11/12/2024 12:00 +00:00

*Deadline until which the tender must remain valid:* 12 Month

*Information about public opening:*

*Opening date:* 11/12/2024 12:30 +00:00

*Place:* <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=4711943>

*Terms of contract:*

*The execution of the contract must be performed within the framework of sheltered employment programmes:* No

*Electronic invoicing:* Required

*Electronic ordering will be used:* yes

*Electronic payment will be used:* yes

*Financial arrangement:* to be agreed with the successful tenderer.

*Information about review deadlines:* In line with remedies legislation

#### **5.1.15 Techniques**

*Framework agreement:*

Framework agreement, without reopening of competition

*Maximum number of participants:* 1

*Justification for the duration of the framework agreement:* The reason for a framework longer than the standard four years relates to a requirement for the Contracting Authority to maintain a consistent standard across the organisation on the use of a financial management system which in turn results in minimisation of risk due to multiple providers being appointed.

*Information about the dynamic purchasing system:*

No dynamic purchase system

*Electronic auction:* no

#### **5.1.16 Further information, mediation and review**

*Review organisation:* The High Court of Ireland

*Organisation providing offline access to the procurement documents:* County Wicklow Partnership

*Organisation receiving requests to participate:* County Wicklow Partnership

*Organisation processing tenders:* County Wicklow Partnership

*TED eSender:* European Dynamics S.A.

### 8.1 ORG-0001

*Official name:* County Wicklow Partnership

*Registration number:* not available

*Postal address:* 3rd Floor Avoca River House, Bridgewater Centre, N Quay, Ferrybank, Arklow, Co. Wicklow, Y14 V277

*Town:* Arklow

*Country subdivision (NUTS):* South-East (IE052)

*Country:* Ireland

*Email:* [info@wicklowpartnership.ie](mailto:info@wicklowpartnership.ie)

*Telephone:* +353 040220955

*Buyer profile:* <https://www.wicklowpartnership.ie>

*Roles of this organisation:*

*Buyer*

*Organisation providing offline access to the procurement documents*

*Organisation receiving requests to participate*

*Organisation processing tenders*

### 8.1 ORG-0002

*Official name:* The High Court of Ireland

*Registration number:* The High Court of Ireland

*Department:* The High Court of Ireland

*Postal address:* Four Courts, Inns Quay, Dublin 7

*Town:* Dublin

*Postcode:* D07 WDX8

*Country subdivision (NUTS):* Dublin (IE061)

*Country:* Ireland

*Email:* [HighCourtCentralOffice@courts.ie](mailto:HighCourtCentralOffice@courts.ie)

*Telephone:* +353 1 8886000

*Roles of this organisation:*

*Review organisation*

### 8.1 ORG-0003

*Official name:* European Dynamics S.A.

*Registration number:* 002024901000

*Department:* European Dynamics S.A.

*Town:* Athens

*Postcode:* 15125

*Country subdivision (NUTS):* Βόρειος Τομέας Αθηνών (EL301)

*Country:* Greece

*Email:* [eproc-esender@eurodyn.com](mailto:eproc-esender@eurodyn.com)

*Telephone:* +30 2108094500

*Roles of this organisation:*

*TED eSender*

## 11 Notice information

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### 11.1 Notice information

*Notice identifier/version:* 983452e6-3a1e-4fdc-a743-2580a66f89a5 - 01

*Form type:* Competition

*Notice type:* Contract or concession notice – standard regime

*Notice dispatch date:* 20/11/2024 15:07 +00:00

*Languages in which this notice is officially available:* English

## **11.2 Publication information**