IRELAND: EDUCATION AND TRAINING SERVICES
UL0912 DIGITAL CASE MANAGEMENT SYSTEM

Contract or concession notice – standard regime

1 *Buyer*

1.1 *Buyer*

Official name: University of Limerick_1124
Legal type of the buyer: Body governed by public law
Activity of the contracting authority: Environmental protection

2 *Procedure*

2.1 *Procedure*

Title: UL0912 Digital Case Management System
Description: Implementing a digital Case Management System (CMS) to effectively record, track, manage, triage and report interactions with UL students and relevant stakeholders from a student support perspective
Procedure identifier: 2dd75bac-68e4-49e0-ab27-6f1e550b9711
Type of procedure: Open
The procedure is accelerated: *no*
Justification for the accelerated procedure:
Main features of the procedure:

2.1.1 *Purpose*

Main nature of the contract: Services
Main classification (cpv): 80000000 Education and training services
Additional classification (cpv): 48000000 Software package and information systems
Additional classification (cpv): 48900000 Miscellaneous software package and computer systems

2.1.2 *Place of performance*

Anywhere

2.1.3 *Value*

Estimated value excluding VAT: 600 000 *Euro*

2.1.4 *General information*

Legal basis:
Directive 2014/24/EU

2.1.5 *Terms of procurement*

Terms of submission:
Maximum number of lots for which one tenderer can submit tenders: 0

2.1.6 *Grounds for exclusion*

Bankruptcy:

5 *Lot*

5.1 *Lot technical ID*: LOT-0001

Title: UL0912 Digital Case Management System

Description: Implementing a digital Case Management System (CMS) to effectively record, track, manage, triage and report interactions with UL students and relevant stakeholders from a student support perspective

Internal identifier: 0

5.1.1 *Purpose*

Main nature of the contract: Services

Main classification (cpv): 80000000 Education and training services

Additional classification (cpv): 48000000 Software package and information systems

Additional classification (cpv): 48900000 Miscellaneous software package and computer systems

5.1.2 *Place of performance*

Anywhere

Additional information:

5.1.3 *Estimated duration*

Other duration: Unknown

5.1.5 *Value*

Estimated value excluding VAT: 600 000 *Euro*

5.1.6 *General information*

Reserved participation: Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): *yes*

5.1.7 *Strategic procurement*

Aim of strategic procurement: No strategic procurement

5.1.9 *Selection criteria*

Criterion:

Type: Other

5.1.11 *Procurement documents*

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Address of the procurement documents: https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=4167263

5.1.12 *Terms of procurement*

Terms of submission:

Electronic submission: Required

Address for submission: https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=4167263

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Allowed

Deadline for receipt of tenders: 25/09/2024 16:00 +01:00

Information about public opening:

Opening date: 25/09/2024 16:30 +01:00

Place: https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=4167263

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No
Electronic invoicing: Allowed
Electronic ordering will be used: *no*
Electronic payment will be used: *no*

5.1.15 *Techniques*

Framework agreement:
No framework agreement
Information about the dynamic purchasing system:
No dynamic purchase system
Electronic auction: *no*

5.1.16 *Further information, mediation and review*

Review organisation: The High Court of Ireland
Organisation providing offline access to the procurement documents: University of Limerick_1124
Organisation receiving requests to participate: University of Limerick_1124
Organisation processing tenders: University of Limerick_1124
TED eSender: European Dynamics S.A.

8 *Organisations*

8.1 ORG-0001

Official name: University of Limerick_1124
Registration number: 0032116A
Postal address: Castletroy, Limerick
Town: Limerick
Postcode: V94 T9PX
Country: Ireland
Email: Majella.OGorman@ul.ie
Telephone: +35361213078
Internet address: https://www.ul.ie
Buyer profile: https://www.ul.ie
Roles of this organisation:
Buyer
Organisation providing offline access to the procurement documents
Organisation receiving requests to participate
Organisation processing tenders

8.1 ORG-0002

Official name: The High Court of Ireland
Registration number: The High Court of Ireland
Department: The High Court of Ireland
Postal address: Four Courts, Inns Quay, Dublin 7
Town: Dublin
Postcode: D07 WDX8
Country: Ireland
Email: HighCourtCentralOffice@courts.ie
Telephone: +353 1 8886000
Roles of this organisation:

Review organisation

8.1 ORG-0003

Official name: European Dynamics S.A.
Registration number: 002024901000
Department: European Dynamics S.A.
Town: Athens
Country: Greece
Email: eproc-esender@eurodyn.com
Telephone: +30 2108094500
Roles of this organisation:
TED eSender

11 *Notice information*

11.1 *Notice information*

Notice identifier/version: ff6de228-c12c-4871-8ef4-c7a4a20156bb - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice dispatch date: 21/08/2024 12:22 +01:00
Languages in which this notice is officially available: English

11.2 *Publication information*