

# IRELAND: INFORMATION TECHNOLOGY SERVICES SINGLE PARTY FRAMEWORK AGREEMENT FOR THE PROVISION OF MICROSOFT SERVICES

Contract or concession notice – standard regime

1 Buyer

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## 1.1 Buyer

*Official name:* Beaumont Hospital\_403

*Legal type of the buyer:* Body governed by public law

*Activity of the contracting authority:* Health

2 Procedure

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## 2.1 Procedure

*Title:* Single Party Framework Agreement for the Provision of Microsoft Services

*Description:* The Contracting Authority intends to establish a framework agreement with a suitably qualified and experienced organisation for the provision of Microsoft services. In particular, the Contracting Authority intends to engage a strategic Microsoft partner to support its current Microsoft environment and to support the development of platforms that have not yet been deployed in the Contracting Authority's environment. The successful tenderer shall log all calls for any system currently in use by the Contracting Authority and shall engage in troubleshooting to resolve technical issues as they arise. The successful tenderer shall be required to provide support and consultancy to the Contracting Authority's complete Microsoft environment, on a 'break / fix' basis.

*Procedure identifier:* 54a0a0a9-4ced-4a0e-b7d4-7b939be95759

*Type of procedure:* Open

*The procedure is accelerated:* yes

*Justification for the accelerated procedure:* The required services will support the IT infrastructure of a major acute hospital. On grounds of patient safety, time is of the essence concerning the conclusion of this competition.

*Main features of the procedure:*

### 2.1.1 Purpose

*Main nature of the contract:* Services

*Main classification (cpv):* 72222300 Information technology services

*Additional classification (cpv):* 72267100 Maintenance of information technology software

*Additional classification (cpv):* 72267200 Repair of information technology software

*Additional classification (cpv):* 72611000 Technical computer support services

*Additional classification (cpv):* 72212900 Miscellaneous software development services and computer systems

*Additional classification (cpv):* 72610000 Computer support services

### 2.1.2 Place of performance

*Country subdivision (NUTS):* Dublin (IE061)

*Country:* Ireland

### 2.1.3 Value

*Maximum value of the framework agreement:* 400 000 Euro

### 2.1.4 General information

*Legal basis:*

Directive 2014/24/EU

## **2.1.5 Terms of procurement**

*Terms of submission:*

*Maximum number of lots for which one tenderer can submit tenders: 0*

## **2.1.6 Grounds for exclusion**

Agreements with other economic operators aimed at distorting competition: As per the Invitation to Tender document, available to download from [www.etenders.gov.ie](http://www.etenders.gov.ie)

5 Lot

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## **5.1 Lot technical ID: LOT-0001**

*Title:* Single Party Framework Agreement for the Provision of Microsoft Services

*Description:* The Contracting Authority intends to establish a framework agreement with a suitably qualified and experienced organisation for the provision of Microsoft services. In particular, the Contracting Authority intends to engage a strategic Microsoft partner to support its current Microsoft environment and to support the development of platforms that have not yet been deployed in the Contracting Authority's environment. The successful tenderer shall log all calls for any system currently in use by the Contracting Authority and shall engage in troubleshooting to resolve technical issues as they arise. The successful tenderer shall be required to provide support and consultancy to the Contracting Authority's complete Microsoft environment, on a 'break / fix' basis.

*Internal identifier:* 0

### **5.1.1 Purpose**

*Main nature of the contract:* Services

*Main classification (cpv):* 72222300 Information technology services

*Additional classification (cpv):* 72267100 Maintenance of information technology software

*Additional classification (cpv):* 72267200 Repair of information technology software

*Additional classification (cpv):* 72611000 Technical computer support services

*Additional classification (cpv):* 72212900 Miscellaneous software development services and computer systems

*Additional classification (cpv):* 72610000 Computer support services

### **5.1.2 Place of performance**

*Country subdivision (NUTS):* Dublin (IE061)

*Country:* Ireland

*Additional information:*

### **5.1.3 Estimated duration**

*Start date:* 15/09/2024

*Duration:* 48 Month

### **5.1.5 Value**

*Estimated value excluding VAT:* 400 000 Euro

### **5.1.6 General information**

*Reserved participation:* Participation is not reserved.

Procurement Project not financed with EU Funds.

*The procurement is covered by the Government Procurement Agreement (GPA):* yes

### **5.1.7 Strategic procurement**

*Aim of strategic procurement:* No strategic procurement

### **5.1.9 Selection criteria**

*Criterion:*

Type: Economic and financial standing

Name: As per the Invitation to Tender document, available to download from [www.tenders.gov.ie](http://www.tenders.gov.ie)

#### **5.1.10 Award criteria**

*Criterion:*

Type: Quality

Name:

Description: As per the Invitation to Tender documentation, available to download from [www.etenders.gov.ie](http://www.etenders.gov.ie)

*Description of the method to be used if weighting cannot be expressed by criteria:*

*Justification for not indicating the weighting of the award criteria:*

#### **5.1.11 Procurement documents**

*Languages in which the procurement documents are officially available:* English

*Languages in which the procurement documents (or their parts) are unofficially available:* English

*Address of the procurement documents:* <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=4090236>

#### **5.1.12 Terms of procurement**

*Terms of submission:*

*Electronic submission:* Required

*Address for submission:* <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=4090236>

*Languages in which tenders or requests to participate may be submitted:* English

*Electronic catalogue:* Not allowed

*Tenderers may submit more than one tender:* Not allowed

*Deadline for receipt of tenders:* 28/08/2024 12:00 +01:00

*Information about public opening:*

*Opening date:* 28/08/2024 12:30 +01:00

*Place:* <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=4090236>

*Terms of contract:*

*The execution of the contract must be performed within the framework of sheltered employment programmes:* No

*Electronic invoicing:* Required

*Electronic ordering will be used:* yes

*Electronic payment will be used:* yes

#### **5.1.15 Techniques**

*Framework agreement:*

Framework agreement, without reopening of competition

*Information about the dynamic purchasing system:*

No dynamic purchase system

*Electronic auction:* no

#### **5.1.16 Further information, mediation and review**

*Review organisation:* The High Court of Ireland

*Organisation providing offline access to the procurement documents:* Beaumont Hospital\_403

*Organisation receiving requests to participate:* Beaumont Hospital\_403

*Organisation processing tenders:* Beaumont Hospital\_403

*TED eSender:* European Dynamics S.A.

## 8.1 ORG-0001

*Official name:* Beaumont Hospital\_403

*Registration number:* N/A

*Postal address:* Beaumont Hospital, Beaumont Road

*Town:* Dublin

*Postcode:* Dublin 9

*Country:* Ireland

*Contact point:* Greg O'Leary, Head of Procurement

*Email:* [tendering@beaumont.ie](mailto:tendering@beaumont.ie)

*Telephone:* +353 18093000

*Buyer profile:* <https://www.etenders.gov.ie>

*Roles of this organisation:*

Buyer

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

## 8.1 ORG-0002

*Official name:* The High Court of Ireland

*Registration number:* The High Court of Ireland

*Department:* The High Court of Ireland

*Postal address:* Four Courts, Inns Quay, Dublin 7

*Town:* Dublin

*Postcode:* D07 WDX8

*Country:* Ireland

*Email:* [HighCourtCentralOffice@courts.ie](mailto:HighCourtCentralOffice@courts.ie)

*Telephone:* +353 1 8886000

*Roles of this organisation:*

Review organisation

## 8.1 ORG-0003

*Official name:* European Dynamics S.A.

*Registration number:* 002024901000

*Department:* European Dynamics S.A.

*Town:* Athens

*Country:* Greece

*Email:* [eproc-esender@eurodyn.com](mailto:eproc-esender@eurodyn.com)

*Telephone:* +30 2108094500

*Roles of this organisation:*

TED eSender

## 11 Notice information

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### 11.1 Notice information

*Notice identifier/version:* 6cb5cc7f-f50f-488a-957c-1a68eaf34157 - 01

*Form type:* Competition

*Notice type:* Contract or concession notice – standard regime

*Notice dispatch date:* 06/08/2024 17:03 +01:00

*Languages in which this notice is officially available:* English

## **11.2 Publication information**