

# IRELAND: SOFTWARE CONSULTANCY SERVICES ESTABLISHMENT OF A MULTI-OPERATOR FRAMEWORK AGREEMENT FOR THE PROVISION OF DEVELOPMENT, CONSULTANCY AND ENHANCED TECHNICAL SUPPORT SERVICES FOR (AGRESSO) UNIT 4 BUSINESS WORLD (GALW/ISS1573/2024)

Contract or concession notice – standard regime

## 1 Buyer

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### 1.1 Buyer

*Official name:* University of Galway (ID 1400)

*Legal type of the buyer:* Body governed by public law

*Activity of the contracting authority:* Education

## 2 Procedure

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### 2.1 Procedure

*Title:* Establishment of a Multi-Operator Framework Agreement for the provision of Development, Consultancy and Enhanced Technical Support Services for (AGRESSO) Unit 4 Business World (GALW/ISS1573/2024)

*Description:* University of Galway wishes to establish a Framework of suitably qualified and experienced Unit4 partner(s) with detailed Unit4 ERP expertise that can work within the existing University support teams, with the University and its strategic partners, supporting the business planning objectives. The Framework Members will be required to provide enhanced support and consultancy, to troubleshoot issues and to implement continuous improvement measures and projects as required by our business needs.

*Procedure identifier:* dd6aa2e8-9fb3-427d-b94a-f783fa834d7b

*Type of procedure:* Open

*The procedure is accelerated:* no

*Justification for the accelerated procedure:*

*Main features of the procedure:*

#### 2.1.1 Purpose

*Main nature of the contract:* Services

*Main classification (cpv):* 72266000 Software consultancy services

*Additional classification (cpv):* 71621000 Technical analysis or consultancy services

*Additional classification (cpv):* 72246000 Systems consultancy services

*Additional classification (cpv):* 72227000 Software integration consultancy services

*Additional classification (cpv):* 72221000 Business analysis consultancy services

*Additional classification (cpv):* 72224000 Project management consultancy services

*Additional classification (cpv):* 72226000 System software acceptance testing consultancy services

*Additional classification (cpv):* 72220000 Systems and technical consultancy services

*Additional classification (cpv):* 72200000 Software programming and consultancy services

*Additional classification (cpv):* 73220000 Development consultancy services

#### 2.1.3 Value

*Estimated value excluding VAT:* 2 500 000 Euro

*Maximum value of the framework agreement:* 2 500 000 Euro

#### 2.1.4 General information

*Legal basis:*

Directive 2014/24/EU

### **2.1.5 Terms of procurement**

*Terms of submission:*

*Maximum number of lots for which one tenderer can submit tenders: 0*

### **2.1.6 Grounds for exclusion**

Purely national exclusion grounds:

5 Lot

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## **5.1 Lot technical ID: LOT-0001**

*Title:* Establishment of a Multi-Operator Framework Agreement for the provision of Development, Consultancy and Enhanced Technical Support Services for (AGRESSO) Unit 4 Business World (GALW/ISS1573/2024)

*Description:* University of Galway wishes to establish a Framework of suitably qualified and experienced Unit4 partner(s) with detailed Unit4 ERP expertise that can work within the existing University support teams, with the University and its strategic partners, supporting the business planning objectives. The Framework Members will be required to provide enhanced support and consultancy, to troubleshoot issues and to implement continuous improvement measures and projects as required by our business needs.

*Internal identifier:* 0

### **5.1.1 Purpose**

*Main nature of the contract:* Services

*Main classification (cpv):* 72266000 Software consultancy services

*Additional classification (cpv):* 71621000 Technical analysis or consultancy services

*Additional classification (cpv):* 72246000 Systems consultancy services

*Additional classification (cpv):* 72227000 Software integration consultancy services

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*Additional classification (cpv):* 72220000 Systems and technical consultancy services

*Additional classification (cpv):* 72200000 Software programming and consultancy services

*Additional classification (cpv):* 73220000 Development consultancy services

### **5.1.5 Value**

*Estimated value excluding VAT:* 2 500 000 Euro

*Maximum value of the framework agreement:* 2 500 000 Euro

### **5.1.6 General information**

*Reserved participation:* Participation is not reserved.

Procurement Project not financed with EU Funds.

*The procurement is covered by the Government Procurement Agreement (GPA):* yes

### **5.1.7 Strategic procurement**

### **5.1.9 Selection criteria**

*Criterion:*

*Type:* Other

*Name:* Please refer to CFT Documents

### **5.1.11 Procurement documents**

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=3840534>

#### **5.1.12 Terms of procurement**

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=3840534>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 25/07/2024 16:00 +01:00

Information about public opening:

Opening date: 25/07/2024 16:30 +01:00

Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=3840534>

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: yes

Electronic payment will be used: yes

#### **5.1.15 Techniques**

Framework agreement:

Framework agreement, with reopening of competition

Maximum number of participants: 4

Information about the dynamic purchasing system:

No dynamic purchase system

Electronic auction: no

#### **5.1.16 Further information, mediation and review**

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: University of Galway (ID 1400)

Organisation receiving requests to participate: University of Galway (ID 1400)

Organisation processing tenders: University of Galway (ID 1400)

TED eSender: European Dynamics S.A.

## 8 Organisations

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### **8.1 ORG-0001**

Official name: University of Galway (ID 1400)

Registration number: 0022578J

Postal address: University Road, Galway

Town: Galway

Postcode: H91TK33

Country: Ireland

Email: [procure@universityofgalway.ie](mailto:procure@universityofgalway.ie)

Telephone: 091493790

Internet address: <https://www.universityofgalway.ie/>

Buyer profile: <https://www.universityofgalway.ie/>

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

### **8.1 ORG-0002**

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country: Ireland

Email: [HighCourtCentralOffice@courts.ie](mailto:HighCourtCentralOffice@courts.ie)

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

### **8.1 ORG-0003**

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Country: Greece

Email: [eproc-esender@eurodyn.com](mailto:eproc-esender@eurodyn.com)

Telephone: +30 2108094500

Roles of this organisation:

TED eSender

## **11 Notice information**

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### **11.1 Notice information**

Notice identifier/version: d608aef8-a65c-438f-b375-008d223eab37 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice dispatch date: 24/06/2024 16:22 +01:00

Languages in which this notice is officially available: English

### **11.2 Publication information**