

# IRELAND: DATA STORAGE SERVICES ISS1663 MICROSOFT 365 BACKUP HYPER-CARE, ENHANCED IMPLEMENTATION PROVISION, CLOUD STORAGE AND TECHNICAL SUPPORT FOR UNIVERSITY STAFF.

Contract or concession notice – standard regime

## 1 Buyer

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### 1.1 Buyer

*Official name:* University of Galway (ID 1400)

*Legal type of the buyer:* Body governed by public law

*Activity of the contracting authority:* Education

## 2 Procedure

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### 2.1 Procedure

*Title:* ISS1663 Microsoft 365 Backup hyper-care, enhanced implementation provision, cloud storage and technical support for University Staff.

*Description:* Data backup, data recovery, and data export requirements within University of Galway for staff utilising the Microsoft 365 platform. These requirements delivered as a SaaS solution. All tender submissions to be submitted via zip file

*Procedure identifier:* 9f33a329-86a8-4f20-b3e0-015d6ae39079

*Internal identifier:* GALW/ISS1663/2024

*Type of procedure:* Open

*The procedure is accelerated:* no

#### 2.1.1 Purpose

*Main nature of the contract:* Services

*Main classification (cpv):* 72317000 Data storage services

*Additional classification (cpv):* 72300000 Data services

*Additional classification (cpv):* 72400000 Internet services

*Additional classification (cpv):* 72212780 System, storage and content management software development services

*Additional classification (cpv):* 72212782 Storage management software development services

*Additional classification (cpv):* 72000000 IT services: consulting, software development, Internet and support

*Additional classification (cpv):* 72200000 Software programming and consultancy services

*Additional classification (cpv):* 72210000 Programming services of packaged software products

*Additional classification (cpv):* 72220000 Systems and technical consultancy services

*Additional classification (cpv):* 72222300 Information technology services

*Additional classification (cpv):* 72250000 System and support services

*Additional classification (cpv):* 72253000 Helpdesk and support services

#### 2.1.2 Place of performance

*Country subdivision (NUTS):* West (IE042)

*Country:* Ireland

#### 2.1.3 Value

*Estimated value excluding VAT:* 1 500 000 EUR

*Maximum value of the framework agreement:* 1 500 000 EUR

## **2.1.4 General information**

*Legal basis:*

Directive 2014/24/EU

## **2.1.5 Terms of procurement**

*Terms of submission:*

*Maximum number of lots for which one tenderer can submit tenders: 1*

## **2.1.6 Grounds for exclusion**

Purely national exclusion grounds:

5 Lot

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### **5.1 Lot technical ID: LOT-0001**

*Title:* ISS1663 Microsoft 365 Backup hyper-care, enhanced implementation provision, cloud storage and technical support for University Staff.

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*Internal identifier:* GALW/ISS1663/2024

#### **5.1.1 Purpose**

*Main nature of the contract:* Services

*Main classification (cpv):* 72317000 Data storage services

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*Additional classification (cpv):* 72250000 System and support services

*Additional classification (cpv):* 72253000 Helpdesk and support services

#### **5.1.5 Value**

*Estimated value excluding VAT:* 1 500 000 EUR

*Maximum value of the framework agreement:* 1 500 000 EUR

#### **5.1.6 General information**

*Reserved participation:* Participation is not reserved.

Procurement Project not financed with EU Funds.

*The procurement is covered by the Government Procurement Agreement (GPA)*

*This procurement is also suitable for small and medium-sized enterprises (SMEs)*

#### **5.1.7 Strategic procurement**

*Green Procurement Criteria:* Other Green Public Procurement criteria

#### **5.1.9 Selection criteria**

*Criterion:*

Type: Other

Name: See procurement documents

Use of this criterion: Used

#### **5.1.11 Procurement documents**

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=3492216>,

#### **5.1.12 Terms of procurement**

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=3492216>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Variants: Not allowed

Deadline for receipt of tenders: 30/05/2024 16:00 +01:00

Deadline until which the tender must remain valid: 12 MONTH

Information about public opening:

Opening date: 30/05/2024 16:30 +01:00

Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=3492216>

Terms of contract:

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

Financial arrangement: To be agreed with the successful framework member

Information about review deadlines: In accordance with the standstill period, as per SI130-Public sector remedies legislation

#### **5.1.15 Techniques**

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 1

Justification for the duration of the framework agreement: Strategic alignment to the ICT infrastructure

Information about the dynamic purchasing system:

No dynamic purchase system

#### **5.1.16 Further information, mediation and review**

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: University of Galway (ID 1400)

Organisation receiving requests to participate: University of Galway (ID 1400)

Organisation processing tenders: University of Galway (ID 1400)

TED eSender: European Dynamics S.A.

## 8 Organisations

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### **8.1 ORG-0001**

Official name: University of Galway (ID 1400)

Registration number: 0022578J

*Postal address:* University Road, Galway

*Town:* Galway

*Postcode:* H91TK33

*Country:* Ireland

*Email:* [procure@universityofgalway.ie](mailto:procure@universityofgalway.ie)

*Telephone:* 00353 91524411

*Internet address:* <https://www.universityofgalway.ie/>

*Buyer profile:* <https://www.universityofgalway.ie/>

*Roles of this organisation:*

*Buyer*

*Organisation providing offline access to the procurement documents*

*Organisation receiving requests to participate*

*Organisation processing tenders*

### **8.1 ORG-0002**

*Official name:* The High Court of Ireland

*Registration number:* The High Court of Ireland

*Department:* The High Court of Ireland

*Postal address:* Four Courts, Inns Quay, Dublin 7

*Town:* Dublin

*Postcode:* D07 WDX8

*Country:* Ireland

*Email:* [HighCourtCentralOffice@courts.ie](mailto:HighCourtCentralOffice@courts.ie)

*Telephone:* +353 1 8886000

*Roles of this organisation:*

*Review organisation*

### **8.1 ORG-0003**

*Official name:* European Dynamics S.A.

*Registration number:* 002024901000

*Department:* European Dynamics S.A.

*Town:* Athens

*Country:* Greece

*Email:* [eproc-esender@eurodyn.com](mailto:eproc-esender@eurodyn.com)

*Telephone:* +30 2108094500

*Roles of this organisation:*

*TED eSender*

## **11 Notice information**

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### **11.1 Notice information**

*Notice identifier/version:* 8994215d-f441-4215-9389-a6ea2803acee - 01

*Form type:* Competition

*Notice type:* Contract or concession notice – standard regime

*Notice dispatch date:* 29/04/2024 16:41 +01:00

*Languages in which this notice is officially available:* English

### **11.2 Publication information**