

IRELAND: VOICE RECOGNITION SOFTWARE PACKAGE THE PROVISION AND SUPPORT OF A DIGITAL DICTATION AND VOICE RECOGNITION SYSTEM

Contract or concession notice – standard regime

1 Buyer

1.1 Buyer

Official name: Beaumont Hospital_403

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Health

2 Procedure

2.1 Procedure

Title: THE PROVISION AND SUPPORT OF A DIGITAL DICTATION AND VOICE RECOGNITION SYSTEM

Description: RCSI Hospitals requires a software system to manage clinical documentation, which can be dictated, typed and issued electronically in a timely fashion. The solution will provide flexible, secure, mobile recording options for clinicians and will be scalable for future expansion. Digital dictation and voice recognition services are currently reliant on the typing, printing and posting of clinical letters; this has led to backlogs of letters for typing and subsequent approval by clinicians, which has a knock-on effect of delays in issuing letters to GPs. The Contracting Authority intends to procure a system that will enable the timely dictation of clinical letters with voice recognition. Integration with Healthlink is essential to ensure that correspondence is issued to GPs as soon as possible to prevent any delays with follow-up care. There is also a need for accurate traceability of issued correspondence, enabling the auditing of the quality of documentation in line with HIQA standards. It is envisioned that the initial roll-out will concern the following constituent sites of RCSI Hospitals: • Connolly Hospital; • Cavan and Monaghan Hospitals; • Louth Hospitals. Thereafter, and at the discretion of RCSI Hospitals, the solution may be rolled out to Beaumont Hospital and the Rotunda Hospital. It is emphasised that no guarantee is offered, nor should any such guarantee be inferred, regarding the roll-out of the solution to any particular constituent site of RCSI Hospitals

Procedure identifier: 365a1ac9-05bb-4392-8584-a01c54cc7ec0

Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation

The procedure is accelerated: yes

Justification for the accelerated procedure: The services comprising the subject-matter of this contract are vitally necessary for the operation of a number of acute medical facilities. In the interest of ensuring optimum patient outcomes, time is of the essence in respect of the award of this contract.

2.1.1 Purpose

Main nature of the contract: Supplies

Main classification (cpv): 48314000 Voice recognition software package

Additional classification (cpv): 72212314 Voice recognition software development services

Additional classification (cpv): 32332100 Dictating machines

Additional classification (cpv): 79551000 Typing services

Additional classification (cpv): 48180000 Medical software package

2.1.3 Value

Estimated value excluding VAT: 5 000 000 EUR

Maximum value of the framework agreement: 0 EUR

2.1.4 General information

Legal basis:

Directive 2014/24/EU

2.1.5 Terms of procurement

Terms of submission:

Maximum number of lots for which one tenderer can submit tenders: 0

2.1.6 Grounds for exclusion

Agreements with other economic operators aimed at distorting competition: As per the Qualification Questionnaire, available to download from www.etenders.gov.ie

5 Lot

5.1 Lot technical ID: LOT-0001

Title: THE PROVISION AND SUPPORT OF A DIGITAL DICTATION AND VOICE RECOGNITION SYSTEM

Description: RCSI Hospitals requires a software system to manage clinical documentation, which can be dictated, typed and issued electronically in a timely fashion. The solution will provide flexible, secure, mobile recording options for clinicians and will be scalable for future expansion. Digital dictation and voice recognition services are currently reliant on the typing, printing and posting of clinical letters; this has led to backlogs of letters for typing and subsequent approval by clinicians, which has a knock-on effect of delays in issuing letters to GPs. The Contracting Authority intends to procure a system that will enable the timely dictation of clinical letters with voice recognition. Integration with Healthlink is essential to ensure that correspondence is issued to GPs as soon as possible to prevent any delays with follow-up care. There is also a need for accurate traceability of issued correspondence, enabling the auditing of the quality of documentation in line with HIQA standards. It is envisioned that the initial roll-out will concern the following constituent sites of RCSI Hospitals: • Connolly Hospital; • Cavan and Monaghan Hospitals; • Louth Hospitals. Thereafter, and at the discretion of RCSI Hospitals, the solution may be rolled out to Beaumont Hospital and the Rotunda Hospital. It is emphasised that no guarantee is offered, nor should any such guarantee be inferred, regarding the roll-out of the solution to any particular constituent site of RCSI Hospitals

Internal identifier: 2971

5.1.1 Purpose

Main nature of the contract: Supplies

Main classification (cpv): 48314000 Voice recognition software package

Additional classification (cpv): 72212314 Voice recognition software development services

Additional classification (cpv): 32332100 Dictating machines

Additional classification (cpv): 79551000 Typing services

Additional classification (cpv): 48180000 Medical software package

5.1.5 Value

Estimated value excluding VAT: 5 000 000 EUR

Maximum value of the framework agreement: 0 EUR

5.1.6 General information

Reserved participation: Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA)

5.1.9 Selection criteria

Criterion:

Type: Economic and financial standing

Name: As per the Qualification Questionnaire, available to download from www.etenders.gov.ie

Information about the second stage of a two-stage procedure:

Minimum number of candidates to be invited for the second stage of the procedure: 3

Maximum number of candidates to be invited for the second stage of the procedure: 3

The procedure will take place in successive stages. At each stage, some participants may be eliminated

5.1.11 Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=3451895>,

5.1.12 Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/eawarding/showTenderList.do?resourceId=3451895>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 17/05/2024 12:00 +01:00

Terms of contract:

Electronic invoicing: Allowed

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15 Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Beaumont Hospital_403

Organisation receiving requests to participate: Beaumont Hospital_403

Organisation processing tenders: Beaumont Hospital_403

TED eSender: European Dynamics S.A.

8 Organisations

8.1 ORG-0001

Official name: Beaumont Hospital_403

Registration number: N/A

Postal address: Beaumont Hospital, Beaumont Road

Town: Dublin

Postcode: Dublin 9

Country: Ireland

Email: tendering@beaumont.ie

Telephone: 00353 18093000

Buyer profile: <https://www.etenders.gov.ie>

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

8.1 ORG-0002

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

8.1 ORG-0003

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Country: Greece

Email: eproc-esender@eurodyn.com

Telephone: +30 2108094500

Roles of this organisation:

TED eSender

11 Notice information

11.1 Notice information

Notice identifier/version: 94433c51-e75f-4fe4-be0c-f623cc80a77c - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice dispatch date: 22/04/2024 13:41 +01:00

Languages in which this notice is officially available: English

11.2 Publication information