

# IRELAND: IT SERVICES: CONSULTING, SOFTWARE DEVELOPMENT, INTERNET AND SUPPORT REQUEST FOR TENDERS TO ESTABLISH A MULTI SUPPLIER FRAMEWORK AGREEMENT FOR THE PROVISION OF EXTERNAL ICT SUPPORT

Contract or concession notice – standard regime

## 1 Buyer

---

### 1.1 Buyer

*Official name:* Office of the Revenue Commissioners\_366

*Legal type of the buyer:* Body governed by public law, controlled by a central government authority

*Activity of the contracting authority:* General public services

## 2 Procedure

---

### 2.1 Procedure

*Title:* Request for Tenders to Establish a Multi Supplier Framework Agreement for the Provision of External ICT Support

*Description:* The provision of external Information and Communications Technology (ICT) support to Revenue, to work with in-house and multi-vendor teams, on a range of enterprise frameworks, business applications and technical architectures in a secure and data sensitive environment. The work will cover supporting Revenue's enterprise frameworks, design and development of new projects, maintenance and enhancement of existing applications, computer language and tool support, business intelligence/analytics, architecture and ongoing standards implementation such as ISO, ITIL and CMMI.

*Procedure identifier:* 528bf80-5b2a-4299-afb7-4045a6cef79d

*Type of procedure:* Open

*The procedure is accelerated:* no

#### 2.1.1 Purpose

*Main nature of the contract:* Services

*Main classification (cpv):* 72000000 IT services: consulting, software development, Internet and support

*Additional classification (cpv):* 72243000 Programming services

*Additional classification (cpv):* 72100000 Hardware consultancy services

*Additional classification (cpv):* 72200000 Software programming and consultancy services

*Additional classification (cpv):* 72500000 Computer-related services

*Additional classification (cpv):* 72600000 Computer support and consultancy services

*Additional classification (cpv):* 72800000 Computer audit and testing services

*Additional classification (cpv):* 72212517 IT software development services

*Additional classification (cpv):* 72222300 Information technology services

*Additional classification (cpv):* 72224000 Project management consultancy services

*Additional classification (cpv):* 72230000 Custom software development services

#### 2.1.3 Value

*Estimated value excluding VAT:* 206 000 000 EUR

*Maximum value of the framework agreement:* 206 000 000 EUR

#### 2.1.4 General information

*Additional information:* Refer to the Request for Tender documentation

Legal basis:

Directive 2014/24/EU

### **2.1.5 Terms of procurement**

Terms of submission:

Maximum number of lots for which one tenderer can submit tenders: 4

Terms of contract:

Maximum number of lots for which contracts can be awarded to one tenderer: 4

### **2.1.6 Grounds for exclusion**

Purely national exclusion grounds:

5 Lot

---

## **5.1 Lot technical ID: LOT-0001**

Title: Lot 1: Senior ICT Experts

Description: The provision of external Information and Communications Technology (ICT) support to Revenue, to work with in-house and multi-vendor teams, on a range of enterprise frameworks, business applications and technical architectures in a secure and data sensitive environment. The work will cover supporting Revenue's enterprise frameworks, design and development of new projects, maintenance and enhancement of existing applications, computer language and tool support, business intelligence/analytics, architecture and ongoing standards implementation such as ISO, ITIL and CMMI.

Internal identifier: 1

### **5.1.1 Purpose**

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72243000 Programming services

Additional classification (cpv): 72100000 Hardware consultancy services

Additional classification (cpv): 72200000 Software programming and consultancy services

Additional classification (cpv): 72500000 Computer-related services

Additional classification (cpv): 72600000 Computer support and consultancy services

Additional classification (cpv): 72800000 Computer audit and testing services

Additional classification (cpv): 72212517 IT software development services

Additional classification (cpv): 72222300 Information technology services

Additional classification (cpv): 72224000 Project management consultancy services

Additional classification (cpv): 72230000 Custom software development services

Options:

Description of the options: 2 x 12 months

### **5.1.4 Renewal**

The buyer reserves the right for additional purchases from the contractor, as described here: As set out in the Request for Tender documentation

### **5.1.5 Value**

Estimated value excluding VAT: 17 000 000 EUR

Maximum value of the framework agreement: 17 000 000 EUR

### **5.1.6 General information**

Reserved participation: Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA)

Additional information: Please refer to the Request for Tender documentation.

#### **5.1.9 Selection criteria**

Criterion:

Type: Other

#### **5.1.11 Procurement documents**

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=3379181>,

#### **5.1.12 Terms of procurement**

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/eawarding/showTenderList.do?resourceId=3379181>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Variants: Not allowed

Tenderers may submit more than one tender

Deadline for receipt of tenders: 2024-05-27+01:00 12:00:00+01:00

Deadline until which the tender must remain valid: 9 MONTH

Information about public opening:

Opening date: 2024-05-27+01:00 12:30:00+01:00

Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=3379181>

Terms of contract:

Electronic invoicing: Allowed

Electronic ordering will be used: yes

Electronic payment will be used: yes

#### **5.1.15 Techniques**

Framework agreement:

Framework agreement, partly without reopening and partly with reopening of competition

Maximum number of participants: 3

Information about the dynamic purchasing system:

No dynamic purchase system

#### **5.1.16 Further information, mediation and review**

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Office of the Revenue Commissioners\_366

Organisation receiving requests to participate: Office of the Revenue Commissioners\_366

Organisation processing tenders: Office of the Revenue Commissioners\_366

TED eSender: European Dynamics S.A.

#### **5.1 Lot technical ID: LOT-0002**

Title: Lot 2.1: Software Project Delivery - Development

Description: The provision of external Information and Communications Technology (ICT) support to Revenue, to work with in-house and multi-vendor teams, on a range of enterprise frameworks, business applications and technical architectures in a secure and data sensitive environment. The work will cover supporting Revenue's

enterprise frameworks, design and development of new projects, maintenance and enhancement of existing applications, computer language and tool support, business intelligence/analytics, architecture and ongoing standards implementation such as ISO, ITIL and CMMI.

*Internal identifier:* 2

### **5.1.1 Purpose**

*Main nature of the contract:* Services

*Main classification (cpv):* 72000000 IT services: consulting, software development, Internet and support

*Additional classification (cpv):* 72243000 Programming services

*Additional classification (cpv):* 72100000 Hardware consultancy services

*Additional classification (cpv):* 72200000 Software programming and consultancy services

*Additional classification (cpv):* 72500000 Computer-related services

*Additional classification (cpv):* 72600000 Computer support and consultancy services

*Additional classification (cpv):* 72800000 Computer audit and testing services

*Additional classification (cpv):* 72212517 IT software development services

*Additional classification (cpv):* 72222300 Information technology services

*Additional classification (cpv):* 72224000 Project management consultancy services

*Additional classification (cpv):* 72230000 Custom software development services

*Options:*

*Description of the options:* Option to extend: 2 x 12 months.

### **5.1.5 Value**

*Estimated value excluding VAT:* 150 000 000 EUR

*Maximum value of the framework agreement:* 150 000 000 EUR

### **5.1.6 General information**

*Reserved participation:* Participation is not reserved.

Procurement Project not financed with EU Funds.

*The procurement is covered by the Government Procurement Agreement (GPA)*

*Additional information:* Please refer to the Request for Tender documentation.

### **5.1.9 Selection criteria**

*Criterion:*

*Type:* Other

### **5.1.11 Procurement documents**

*Languages in which the procurement documents are officially available:* English

*Languages in which the procurement documents (or their parts) are unofficially available:* English

*Address of the procurement documents:* <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=3379181>,

### **5.1.12 Terms of procurement**

*Terms of submission:*

*Electronic submission:* Required

*Address for submission:* <https://www.etenders.gov.ie/epps/eawarding/showTenderList.do?resourceId=3379181>

*Languages in which tenders or requests to participate may be submitted:* English

*Electronic catalogue:* Not allowed

*Variants:* Not allowed

*Tenderers may submit more than one tender*

*Deadline for receipt of tenders:* 2024-05-27+01:00 12:00:00+01:00

*Deadline until which the tender must remain valid:* 9 MONTH

*Information about public opening:*

*Opening date:* 2024-05-27+01:00 12:30:00+01:00

*Place:* <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=3379181>

*Terms of contract:*

*Electronic invoicing:* Allowed

*Electronic ordering will be used:* yes

*Electronic payment will be used:* yes

### **5.1.15 Techniques**

*Framework agreement:*

Framework agreement, partly without reopening and partly with reopening of competition

*Maximum number of participants:* 4

*Information about the dynamic purchasing system:*

No dynamic purchase system

### **5.1.16 Further information, mediation and review**

*Review organisation:* The High Court of Ireland

*Organisation providing offline access to the procurement documents:* Office of the Revenue Commissioners\_366

*Organisation receiving requests to participate:* Office of the Revenue Commissioners\_366

*Organisation processing tenders:* Office of the Revenue Commissioners\_366

*TED eSender:* European Dynamics S.A.

### **5.1 Lot technical ID: LOT-0003**

*Title:* Lot 2.2: Software Project Delivery - Test

*Description:* The provision of external Information and Communications Technology (ICT) support to Revenue, to work with in-house and multi-vendor teams, on a range of enterprise frameworks, business applications and technical architectures in a secure and data sensitive environment. The work will cover supporting Revenue's enterprise frameworks, design and development of new projects, maintenance and enhancement of existing applications, computer language and tool support, business intelligence/analytics, architecture and ongoing standards implementation such as ISO, ITIL and CMMI.

*Internal identifier:* 3

#### **5.1.1 Purpose**

*Main nature of the contract:* Services

*Main classification (cpv):* 72000000 IT services: consulting, software development, Internet and support

*Additional classification (cpv):* 72243000 Programming services

*Additional classification (cpv):* 72100000 Hardware consultancy services

*Additional classification (cpv):* 72200000 Software programming and consultancy services

*Additional classification (cpv):* 72500000 Computer-related services

*Additional classification (cpv):* 72600000 Computer support and consultancy services

*Additional classification (cpv):* 72800000 Computer audit and testing services

*Additional classification (cpv):* 72212517 IT software development services

*Additional classification (cpv):* 72222300 Information technology services

*Additional classification (cpv):* 72224000 Project management consultancy services

*Additional classification (cpv):* 72230000 Custom software development services

*Options:*

*Description of the options:* Option to extend: 2 x 12 months

#### **5.1.5 Value**

*Estimated value excluding VAT:* 22 000 000 EUR

*Maximum value of the framework agreement:* 22 000 000 EUR

### **5.1.6 General information**

*Reserved participation:* Participation is not reserved.

Procurement Project not financed with EU Funds.

*The procurement is covered by the Government Procurement Agreement (GPA)*

*Additional information:* Please refer to the Request for Tender documentation.

### **5.1.9 Selection criteria**

*Criterion:*

Type: Other

### **5.1.11 Procurement documents**

*Languages in which the procurement documents are officially available:* English

*Languages in which the procurement documents (or their parts) are unofficially available:* English

*Address of the procurement documents:* <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=3379181>,

### **5.1.12 Terms of procurement**

*Terms of submission:*

*Electronic submission:* Required

*Address for submission:* <https://www.etenders.gov.ie/epps/eawarding/showTenderList.do?resourceId=3379181>

*Languages in which tenders or requests to participate may be submitted:* English

*Electronic catalogue:* Not allowed

*Variants:* Not allowed

*Tenderers may submit more than one tender*

*Deadline for receipt of tenders:* 2024-05-27+01:00 12:00:00+01:00

*Deadline until which the tender must remain valid:* 9 MONTH

*Information about public opening:*

*Opening date:* 2024-05-27+01:00 12:30:00+01:00

*Place:* <https://www.etenders.gov.ie/epps/cft/prepareViewCFTWS.do?resourceId=3379181>

*Terms of contract:*

*Electronic invoicing:* Allowed

*Electronic ordering will be used:* yes

*Electronic payment will be used:* yes

### **5.1.15 Techniques**

*Framework agreement:*

Framework agreement, partly without reopening and partly with reopening of competition

*Maximum number of participants:* 3

*Information about the dynamic purchasing system:*

No dynamic purchase system

### **5.1.16 Further information, mediation and review**

*Review organisation:* The High Court of Ireland

*Organisation providing offline access to the procurement documents:* Office of the Revenue Commissioners\_366

*Organisation receiving requests to participate:* Office of the Revenue Commissioners\_366

*Organisation processing tenders:* Office of the Revenue Commissioners\_366

*TED eSender:* European Dynamics S.A.

### **5.1 Lot technical ID: LOT-0004**

*Title:* Lot 2.3: Software Project Delivery - Management and Support

*Description:* The provision of external Information and Communications Technology (ICT) support to Revenue, to work with in-house and multi-vendor teams, on a range of enterprise frameworks, business applications and technical architectures in a secure and data sensitive environment. The work will cover supporting Revenue's enterprise frameworks, design and development of new projects, maintenance and enhancement of existing applications, computer language and tool support, business intelligence/analytics, architecture and ongoing standards implementation such as ISO, ITIL and CMMI.

*Internal identifier:* 4

### **5.1.1 Purpose**

*Main nature of the contract:* Services

*Main classification (cpv):* 72000000 IT services: consulting, software development, Internet and support

*Additional classification (cpv):* 72243000 Programming services

*Additional classification (cpv):* 72100000 Hardware consultancy services

*Additional classification (cpv):* 72200000 Software programming and consultancy services

*Additional classification (cpv):* 72500000 Computer-related services

*Additional classification (cpv):* 72600000 Computer support and consultancy services

*Additional classification (cpv):* 72800000 Computer audit and testing services

*Additional classification (cpv):* 72212517 IT software development services

*Additional classification (cpv):* 72222300 Information technology services

*Additional classification (cpv):* 72224000 Project management consultancy services

*Additional classification (cpv):* 72230000 Custom software development services

*Options:*

*Description of the options:* Option to extend: 2 x 12 months

### **5.1.5 Value**

*Estimated value excluding VAT:* 17 000 000 EUR

*Maximum value of the framework agreement:* 17 000 000 EUR

### **5.1.6 General information**

*Reserved participation:* Participation is not reserved.

Procurement Project not financed with EU Funds.

*The procurement is covered by the Government Procurement Agreement (GPA)*

*Additional information:* Please refer to the Request for Tender documentation.

### **5.1.9 Selection criteria**

*Criterion:*

*Type:* Other

### **5.1.11 Procurement documents**

*Languages in which the procurement documents are officially available:* English

*Languages in which the procurement documents (or their parts) are unofficially available:* English

*Address of the procurement documents:* <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=3379181>,

### **5.1.12 Terms of procurement**

*Terms of submission:*

*Electronic submission:* Required

*Address for submission:* <https://www.etenders.gov.ie/epps/eawarding/showTenderList.do?resourceId=3379181>

*Languages in which tenders or requests to participate may be submitted:* English

*Electronic catalogue:* Not allowed

*Variants:* Not allowed

*Tenderers may submit more than one tender*

*Deadline for receipt of tenders:* 2024-05-27+01:00 12:00:00+01:00

*Deadline until which the tender must remain valid:* 9 MONTH

*Information about public opening:*

*Opening date:* 2024-05-27+01:00 12:30:00+01:00

*Place:* <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=3379181>

*Terms of contract:*

*Electronic invoicing:* Allowed

*Electronic ordering will be used:* yes

*Electronic payment will be used:* yes

#### **5.1.15 Techniques**

*Framework agreement:*

Framework agreement, partly without reopening and partly with reopening of competition

*Maximum number of participants:* 4

*Information about the dynamic purchasing system:*

No dynamic purchase system

#### **5.1.16 Further information, mediation and review**

*Review organisation:* The High Court of Ireland

*Organisation providing offline access to the procurement documents:* Office of the Revenue Commissioners\_366

*Organisation receiving requests to participate:* Office of the Revenue Commissioners\_366

*Organisation processing tenders:* Office of the Revenue Commissioners\_366

*TED eSender:* European Dynamics S.A.

## **8 Organisations**

---

### **8.1 ORG-0001**

*Official name:* Office of the Revenue Commissioners\_366

*Registration number:* 4000098F

*Postal address:* Dublin Castle

*Town:* Dublin 2

*Postcode:* D02 R940

*Country:* Ireland

*Email:* [publicprocurement@revenue.ie](mailto:publicprocurement@revenue.ie)

*Telephone:* +353 (1) 6475000

*Internet address:* <https://www.revenue.ie>

*Buyer profile:* <https://www.revenue.ie>

*Roles of this organisation:*

*Buyer*

*Organisation providing offline access to the procurement documents*

*Organisation receiving requests to participate*

*Organisation processing tenders*

### **8.1 ORG-0002**

*Official name:* The High Court of Ireland

*Registration number:* The High Court of Ireland

*Department:* The High Court of Ireland

*Postal address:* Four Courts, Inns Quay, Dublin 7

Town: Dublin  
Postcode: D07 WDX8  
Country: Ireland  
Email: [HighCourtCentralOffice@courts.ie](mailto:HighCourtCentralOffice@courts.ie)  
Telephone: +353 1 8886000  
Roles of this organisation:  
Review organisation

#### **8.1 ORG-0003**

Official name: European Dynamics S.A.  
Registration number: 002024901000  
Department: European Dynamics S.A.  
Town: Athens  
Country: Greece  
Email: [eproc-esender@eurodyn.com](mailto:eproc-esender@eurodyn.com)  
Telephone: +30 2108094500  
Roles of this organisation:  
TED eSender

### 11 Notice information

---

#### **11.1 Notice information**

Notice identifier/version: dc6a2912-1d43-4af1-b8ca-0039c35c3980 - 01  
Form type: Competition  
Notice type: Contract or concession notice – standard regime  
Notice dispatch date: 2024-04-09+01:00 18:05:07+01:00  
Languages in which this notice is officially available: English

#### **11.2 Publication information**