

**IRELAND: IT SERVICES: CONSULTING, SOFTWARE DEVELOPMENT, INTERNET AND SUPPORT  
MULTI SUPPLIER FRAMEWORK AGREEMENT FOR THE PROVISION OF EXTERNAL ICT  
TECHNICAL SUPPORT SERVICES (PROVIDED BY INDIVIDUAL TECHNICAL ICT RESOURCES)  
IPS016F**

Contract or concession notice – standard regime

1 Buyer

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**1.1 Buyer**

*Official name:* The Office of Government Procurement

*Legal type of the buyer:* Central government authority

*Activity of the contracting authority:* General public services

2 Procedure

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**2.1 Procedure**

*Title:* Multi Supplier Framework Agreement for the provision of External ICT Technical Support Services (provided by individual Technical ICT Resources) IPS016F

*Description:* Multi Supplier Framework Agreement for the provision of External ICT Technical Support Services (provided by individual Technical ICT Resources) IPS016F

*Procedure identifier:* bb64b319-102e-46c6-9283-57f39c7fbc7f

*Type of procedure:* Open

*The procedure is accelerated:* No

**2.1.1 Purpose**

*Nature of the contract:* Services

*Main classification (cpv):* 72000000 IT services: consulting, software development, Internet and support

*Additional classification (cpv):* 72100000 Hardware consultancy services

*Additional classification (cpv):* 72200000 Software programming and consultancy services

*Additional classification (cpv):* 72300000 Data services

*Additional classification (cpv):* 72400000 Internet services

*Additional classification (cpv):* 72500000 Computer-related services

*Additional classification (cpv):* 72600000 Computer support and consultancy services

*Additional classification (cpv):* 72700000 Computer network services

*Additional classification (cpv):* 72800000 Computer audit and testing services

*Additional classification (cpv):* 72900000 Computer back-up and catalogue conversion services

**2.1.3 Value**

*Estimated value excluding VAT:* 250 000 000 EUR

*Maximum value of the framework agreement:* 250 000 000 EUR

**2.1.4 General information**

*Legal basis:*

Directive 2014/24/EU

**2.1.5 Terms of procurement**

*Terms of submission:*

Maximum number of lots for which one tenderer can submit tenders: 4  
The tenderer must submit tenders for all lots

### **2.1.6 Grounds for exclusion**

Purely national exclusion grounds:

## **5 Lot**

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### **5.1 Lot: LOT-0001**

*Title:* Lot 1 ICT Infrastructure and Operations Support Services

*Description:* Multi Supplier Framework Agreement for the provision of External ICT Technical Support Services (provided by individual Technical ICT Resources) IPS016F

*Internal identifier:* 1

#### **5.1.1 Purpose**

*Nature of the contract:* Services

*Main classification (cpv):* 72000000 IT services: consulting, software development, Internet and support

*Additional classification (cpv):* 72100000 Hardware consultancy services

*Additional classification (cpv):* 72200000 Software programming and consultancy services

*Additional classification (cpv):* 72300000 Data services

*Additional classification (cpv):* 72400000 Internet services

*Additional classification (cpv):* 72500000 Computer-related services

*Additional classification (cpv):* 72600000 Computer support and consultancy services

*Additional classification (cpv):* 72700000 Computer network services

*Additional classification (cpv):* 72800000 Computer audit and testing services

*Additional classification (cpv):* 72900000 Computer back-up and catalogue conversion services

#### **5.1.5 Value**

*Estimated value excluding VAT:* 95 000 000 EUR

*Maximum value of the framework agreement:* 95 000 000 EUR

#### **5.1.6 General information**

*Reserved participation:* Participation is not reserved.

Procurement Project not financed with EU Funds.

*The procurement is covered by the Government Procurement Agreement (GPA)*

#### **5.1.9 Selection criteria**

*Criterion:*

*Type:* Economic and financial standing

*Criterion:*

*Type:* Technical and professional ability

#### **5.1.11 Procurement documents**

*Languages in which the procurement documents are officially available:* ENG

*Languages in which the procurement documents (or their parts) are unofficially available:* ENG

*Address of the procurement documents:* <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=3175589>,

#### **5.1.12 Terms of procurement**

*Terms of submission:*

*Electronic submission:* Required

Address for submission: <https://www.etenders.gov.ie/epps/eawarding/showTenderList.do?resourceId=3175589>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 2024-04-08Z 12:00:00Z

Information about public opening:

Date/time: 2024-04-08Z 12:30:00Z

Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=3175589>

Terms of contract:

Electronic invoicing: Allowed

Electronic payment will be used

### **5.1.15 Techniques**

Framework agreement:

Framework agreement, without reopening of competition

Information about the dynamic purchasing system

No dynamic purchase system

Electronic auction:

### **5.1.16 Further information, mediation and review**

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: The Office of Government Procurement

Organisation receiving requests to participate: The Office of Government Procurement

Organisation processing tenders: The Office of Government Procurement

## **5.1 Lot: LOT-0002**

Title: Lot 2 Applications Development Lifecycle

Description: Multi Supplier Framework Agreement for the provision of External ICT Technical Support Services (provided by individual Technical ICT Resources) IPS016F

Internal identifier: 2

### **5.1.1 Purpose**

Nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72100000 Hardware consultancy services

Additional classification (cpv): 72200000 Software programming and consultancy services

Additional classification (cpv): 72300000 Data services

Additional classification (cpv): 72400000 Internet services

Additional classification (cpv): 72500000 Computer-related services

Additional classification (cpv): 72600000 Computer support and consultancy services

Additional classification (cpv): 72700000 Computer network services

Additional classification (cpv): 72800000 Computer audit and testing services

Additional classification (cpv): 72900000 Computer back-up and catalogue conversion services

### **5.1.5 Value**

Estimated value excluding VAT: 75 000 000 EUR

Maximum value of the framework agreement: 75 000 000 EUR

### **5.1.6 General information**

Reserved participation: Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA)

### **5.1.9 Selection criteria**

*Criterion:*

*Type:* Economic and financial standing

*Criterion:*

*Type:* Technical and professional ability

### **5.1.11 Procurement documents**

*Languages in which the procurement documents are officially available:* ENG

*Languages in which the procurement documents (or their parts) are unofficially available:* ENG

*Address of the procurement documents:* <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=3175589>,

### **5.1.12 Terms of procurement**

*Terms of submission:*

*Electronic submission:* Required

*Address for submission:* <https://www.etenders.gov.ie/epps/eawarding/showTenderList.do?resourceId=3175589>

*Languages in which tenders or requests to participate may be submitted:* English

*Electronic catalogue:* Not allowed

*Deadline for receipt of tenders:* 2024-04-08Z 12:00:00Z

*Information about public opening:*

*Date/time:* 2024-04-08Z 12:30:00Z

*Place:* <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=3175589>

*Terms of contract:*

*Electronic invoicing:* Allowed

*Electronic payment will be used*

### **5.1.15 Techniques**

*Framework agreement:*

Framework agreement, without reopening of competition

*Information about the dynamic purchasing system*

No dynamic purchase system

*Electronic auction:*

### **5.1.16 Further information, mediation and review**

*Review organisation:* The High Court of Ireland

*Organisation providing offline access to the procurement documents:* The Office of Government Procurement

*Organisation receiving requests to participate:* The Office of Government Procurement

*Organisation processing tenders:* The Office of Government Procurement

## **5.1 Lot: LOT-0003**

*Title:* Lot 3 Database, Data and Analytics

*Description:* Multi Supplier Framework Agreement for the provision of External ICT Technical Support Services (provided by individual Technical ICT Resources) IPS016F

*Internal identifier:* 3

### **5.1.1 Purpose**

*Nature of the contract:* Services

*Main classification (cpv):* 72000000 IT services: consulting, software development, Internet and support

*Additional classification (cpv):* 72100000 Hardware consultancy services

*Additional classification (cpv):* 72200000 Software programming and consultancy services

*Additional classification (cpv):* 72300000 Data services

*Additional classification (cpv): 72400000 Internet services*  
*Additional classification (cpv): 72500000 Computer-related services*  
*Additional classification (cpv): 72600000 Computer support and consultancy services*  
*Additional classification (cpv): 72700000 Computer network services*  
*Additional classification (cpv): 72800000 Computer audit and testing services*  
*Additional classification (cpv): 72900000 Computer back-up and catalogue conversion services*

#### **5.1.5 Value**

*Estimated value excluding VAT: 55 000 000 EUR*  
*Maximum value of the framework agreement: 55 000 000 EUR*

#### **5.1.6 General information**

*Reserved participation: Participation is not reserved.*  
*Procurement Project not financed with EU Funds.*  
*The procurement is covered by the Government Procurement Agreement (GPA)*

#### **5.1.9 Selection criteria**

*Criterion:*  
*Type: Economic and financial standing*  
*Criterion:*  
*Type: Technical and professional ability*

#### **5.1.11 Procurement documents**

*Languages in which the procurement documents are officially available: ENG*  
*Languages in which the procurement documents (or their parts) are unofficially available: ENG*  
*Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=3175589>,*

#### **5.1.12 Terms of procurement**

*Terms of submission:*  
*Electronic submission: Required*  
*Address for submission: <https://www.etenders.gov.ie/epps/eawarding/showTenderList.do?resourceId=3175589>*  
*Languages in which tenders or requests to participate may be submitted: English*  
*Electronic catalogue: Not allowed*  
*Deadline for receipt of tenders: 2024-04-08Z 12:00:00Z*  
*Information about public opening:*  
*Date/time: 2024-04-08Z 12:30:00Z*  
*Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=3175589>*  
*Terms of contract:*  
*Electronic invoicing: Allowed*  
*Electronic payment will be used*

#### **5.1.15 Techniques**

*Framework agreement:*  
*Framework agreement, without reopening of competition*  
*Information about the dynamic purchasing system*  
*No dynamic purchase system*  
*Electronic auction:*

#### **5.1.16 Further information, mediation and review**

*Review organisation: The High Court of Ireland*  
*Organisation providing offline access to the procurement documents: The Office of Government Procurement*

*Organisation receiving requests to participate:* The Office of Government Procurement

*Organisation processing tenders:* The Office of Government Procurement

## **5.1 Lot: LOT-0004**

*Title:* Lot 4 Cyber Security

*Description:* Multi Supplier Framework Agreement for the provision of External ICT Technical Support Services (provided by individual Technical ICT Resources) IPS016F

*Internal identifier:* 4

### **5.1.1 Purpose**

*Nature of the contract:* Services

*Main classification (cpv):* 72000000 IT services: consulting, software development, Internet and support

*Additional classification (cpv):* 72100000 Hardware consultancy services

*Additional classification (cpv):* 72200000 Software programming and consultancy services

*Additional classification (cpv):* 72300000 Data services

*Additional classification (cpv):* 72400000 Internet services

*Additional classification (cpv):* 72500000 Computer-related services

*Additional classification (cpv):* 72600000 Computer support and consultancy services

*Additional classification (cpv):* 72700000 Computer network services

*Additional classification (cpv):* 72800000 Computer audit and testing services

*Additional classification (cpv):* 72900000 Computer back-up and catalogue conversion services

### **5.1.5 Value**

*Estimated value excluding VAT:* 25 000 000 EUR

*Maximum value of the framework agreement:* 25 000 000 EUR

### **5.1.6 General information**

*Reserved participation:* Participation is not reserved.

Procurement Project not financed with EU Funds.

*The procurement is covered by the Government Procurement Agreement (GPA)*

### **5.1.9 Selection criteria**

*Criterion:*

*Type:* Economic and financial standing

*Criterion:*

*Type:* Technical and professional ability

### **5.1.11 Procurement documents**

*Languages in which the procurement documents are officially available:* ENG

*Languages in which the procurement documents (or their parts) are unofficially available:* ENG

*Address of the procurement documents:* <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=3175589>,

### **5.1.12 Terms of procurement**

*Terms of submission:*

*Electronic submission:* Required

*Address for submission:* <https://www.etenders.gov.ie/epps/eawarding/showTenderList.do?resourceId=3175589>

*Languages in which tenders or requests to participate may be submitted:* English

*Electronic catalogue:* Not allowed

*Deadline for receipt of tenders:* 2024-04-08Z 12:00:00Z

*Information about public opening:*

*Date/time:* 2024-04-08Z 12:30:00Z

Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=3175589>

Terms of contract:

Electronic invoicing: Allowed

Electronic payment will be used

#### **5.1.15 Techniques**

Framework agreement:

Framework agreement, without reopening of competition

Information about the dynamic purchasing system

No dynamic purchase system

Electronic auction:

#### **5.1.16 Further information, mediation and review**

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: The Office of Government Procurement

Organisation receiving requests to participate: The Office of Government Procurement

Organisation processing tenders: The Office of Government Procurement

## **8 Organisations**

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### **8.1 ORG-0001**

Official name: The Office of Government Procurement

Registration number: IE3229842HH

Postal address: 3A Mayor Street Upper, Dublin 1

Town: Dublin

Postcode: D01 PF72

Country: Ireland

Email: [support@ogp.gov.ie](mailto:support@ogp.gov.ie)

Telephone: +353 17738000

Internet address: <https://www.ogp.gov.ie>

Buyer profile: <https://www.ogp.gov.ie>

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

### **8.1 ORG-0002**

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country: Ireland

Email: [HighCourtCentralOffice@courts.ie](mailto:HighCourtCentralOffice@courts.ie)

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation



## **8.1 ORG-0003**

*Official name:* European Dynamics S.A.

*Registration number:* 002024901000

*Department:* European Dynamics S.A.

*Town:* Athens

*Country:* Greece

*Email:* [eproc-esender@eurodyn.com](mailto:eproc-esender@eurodyn.com)

*Telephone:* +30 2108094500

*Roles of this organisation:*

*TED eSender*

## **11 Notice information**

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### **11.1 Notice information**

*Notice identifier/version:* e0ceb193-c4d7-4ac3-8ccf-08280cf179a8 - 01

*Form type:* Competition

*Notice type:* Contract or concession notice – standard regime

*Notice dispatch date:* 2024-02-29Z 12:47:20Z

*Languages in which this notice is officially available:* English

### **11.2 Publication information**