

IRELAND: IT SERVICES: CONSULTING, SOFTWARE DEVELOPMENT, INTERNET AND SUPPORT IMPLEMENTATION AND PROVISION OF SMART DEMAND RESPONSIVE TRANSPORT (SDRT) SOLUTION AND SERVICES

Contract or concession notice – standard regime - {code|name|notice-type.corr}

1 Buyer

1.1 Buyer

Official name: National Transport Authority_1149

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: General public services

Activity of the contracting entity: Urban railway, tramway, trolleybus or bus services

2 Procedure

2.1 Procedure

Title: Implementation and Provision of Smart Demand Responsive Transport (SDRT) Solution and Services

Description: The overall objective of SDRT is to expand the existing public transport network, and to make the existing and planned fixed route public transport network more accessible for communities, particularly in those areas without fixed route public transport now and also provide a viable alternative to the private car for local trips. Demand Responsive Transport (DRT) has been in place in Ireland for 15 years. It is managed, on behalf of the Authority, by 15 Transport Co ordination Units (TCUs) throughout Ireland. The TCUs use a legacy non SDRT booking and management system (ITMS), the intent is that ITMS will not be used for areas that will be covered by SDRT. It is proposed that using modern near real time solutions providing a Passenger Mobile App, Passenger Web Portal, Driver App, Control Console and Call Centre Console along with Dynamic routing algorithms, SDRT will increase the usage and efficiency of the existing DRT services and provide an additional Public Transport method for other non rural customers. It is the intent of the Authority to take a two step approach to the rollout of SDRT, Pilot and National Rollout. The expected term of the Framework Agreement will be for an initial period of four years. The Agreement may be renewed annually, at the option of the Authority, up to a maximum of four years after the end of the fourth year. This is subject to the below provisions with regard to the Pilot. The initial Framework Period includes the provision of the Services for a Pilot programme, as detailed in the Invitation to Tender. In advance of the commencement of the Pilot, the successful tenderer will be required to complete the Initial Services. The Initial Services are expected to be completed within a maximum duration of four months. The completion of the Initial Services will be the Operating Service Start Date. Once the Initial Services are completed, it is anticipated that the Pilot expected term is 12 months post OSSD. Where the Pilot is considered successful, and subject to government funding, the Authority reserves the right to extend the scope beyond the Pilot to include the National Rollout, detailed in the Invitation to Tender. Where the Agreement is not extended to a National Rollout, the Authority reserves the right to continue the Pilot Services for the duration of the Framework Agreement. Tenderers must take into consideration that this competition is for the award of both a Pilot and a potential National Rollout. The Pilot SDRT Solution As A Services must be capable of moving seamlessly onto a National Rollout following the Pilot if that is the decision taken. Full details of requirements can be found in the tender documentation. This tender is being conducted by the National Transport Authority on behalf of the following Clients (any of whom may be entitled to the provision of SDRT services pursuant to a National Roll Out. Note: Collectively referred to as 'Clients', and each individually as a "Client"): National Transport Authority , National Roads Authority, trading as Transport Infrastructure Ireland All local authorities in Ireland (themselves including regional assemblies, locals enterprise boards and library bodies); Iarnród Éireann; Dublin Bus; Bus Éireann; and Entities in the Irish health sector including but not limited to the Health Service Executive (HSE) and the Health

Information and Quality Authority (HIQA), provided that such entities are contracting authorities within the meaning of Regulation 2 of the European Union (Award of Public Authority Contracts) Regulations 2016 (Statutory Instrument 284 of 2016). The estimated value of the framework is 15m euro however the Authority reserves the right to expend up to 26m euro over the course of the framework, including any extensions.

Procedure identifier: 9924dac3-5ab5-4b69-89de-4d3456be8601

Type of procedure: Open

The procedure is accelerated: no

2.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 60112000 Public road transport services

Additional classification (cpv): 72212000 Programming services of application software

Additional classification (cpv): 72210000 Programming services of packaged software products

Additional classification (cpv): 60140000 Non-scheduled passenger transport

Additional classification (cpv): 63712000 Support services for road transport

Additional classification (cpv): 72600000 Computer support and consultancy services

Additional classification (cpv): 72212330 Scheduling and productivity software development services

Additional classification (cpv): 72212332 Scheduling software development services

Additional classification (cpv): 72222300 Information technology services

Additional classification (cpv): 72223000 Information technology requirements review services

Additional classification (cpv): 72222000 Information systems or technology strategic review and planning services

Additional classification (cpv): 72212218 License management software development services

Additional classification (cpv): 48218000 License management software package

Additional classification (cpv): 60100000 Road transport services

2.1.3 Value

Estimated value excluding VAT: 15 000 000 EUR

2.1.4 General information

Legal basis:

Directive 2014/25/EU

2.1.5 Terms of procurement

Terms of submission:

Maximum number of lots for which one tenderer can submit tenders: 1

Terms of contract:

Maximum number of lots for which contracts can be awarded to one tenderer: 1

5 Lot

5.1 Lot technical ID: LOT-0001

Title: Implementation and Provision of Smart Demand Responsive Transport (SDRT) Solution and Services

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Driver App, Control Console and Call Centre Console along with Dynamic routing algorithms, SDRT will increase the usage and efficiency of the existing DRT services and provide an additional Public Transport method for other non rural customers. It is the intent of the Authority to take a two step approach to the rollout of SDRT, Pilot and National Rollout. The expected term of the Framework Agreement will be for an initial period of four years. The Agreement may be renewed annually, at the option of the Authority, up to a maximum of four years after the end of the fourth year. This is subject to the below provisions with regard to the Pilot. The initial Framework Period includes the provision of the Services for a Pilot programme, as detailed in the Invitation to Tender. In advance of the commencement of the Pilot, the successful tenderer will be required to complete the Initial Services. The Initial Services are expected to be completed within a maximum duration of four months. The completion of the Initial Services will be the Operating Service Start Date. Once the Initial Services are completed, it is anticipated that the Pilot expected term is 12 months post OSSD. Where the Pilot is considered successful, and subject to government funding, the Authority reserves the right to extend the scope beyond the Pilot to include the National Rollout, detailed in the Invitation to Tender. Where the Agreement is not extended to a National Rollout, the Authority reserves the right to continue the Pilot Services for the duration of the Framework Agreement. Tenderers must take into consideration that this competition is for the award of both a Pilot and a potential National Rollout. The Pilot SDRT Solution As A Services must be capable of moving seamlessly onto a National Rollout following the Pilot if that is the decision taken. Full details of requirements can be found in the tender documentation. This tender is being conducted by the National Transport Authority on behalf of the following Clients (any of whom may be entitled to the provision of SDRT services pursuant to a National Roll Out. Note: Collectively referred to as 'Clients', and each individually as a "Client"): National Transport Authority , National Roads Authority, trading as Transport Infrastructure Ireland All local authorities in Ireland (themselves including regional assemblies, locals enterprise boards and library bodies); Iarnród Éireann; Dublin Bus; Bus Éireann; and Entities in the Irish health sector including but not limited to the Health Service Executive (HSE) and the Health Information and Quality Authority (HIQA), provided that such entities are contracting authorities within the meaning of Regulation 2 of the European Union (Award of Public Authority Contracts) Regulations 2016 (Statutory Instrument 284 of 2016). The estimated value of the framework is 15m euro however the Authority reserves the right to expend up to 26m euro over the course of the framework, including any extensions.

Internal identifier: 0

5.1.1 Purpose

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Additional classification (cpv): 72222300 Information technology services

Additional classification (cpv): 72223000 Information technology requirements review services

Additional classification (cpv): 72222000 Information systems or technology strategic review and planning services

Additional classification (cpv): 72212218 License management software development services

Additional classification (cpv): 48218000 License management software package

Additional classification (cpv): 60100000 Road transport services

5.1.4 Renewal

Maximum renewals: 4

5.1.5 Value

Estimated value excluding VAT: 15 000 000 EUR

5.1.6 General information

Reserved participation: Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA)

5.1.9 Selection criteria

Criterion:

Type: Economic and financial standing

Name: As per tender documentation

Criterion:

Type: Technical and professional ability

Name: As per tender documentation

5.1.11 Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=3026521>,

5.1.12 Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/eawarding/showTenderList.do?resourceId=3026521>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Description of the financial guarantee: As per tender documentation

Deadline for receipt of tenders: 2024-04-12Z 12:00:00Z

Information about public opening:

Opening date: 2024-04-12Z 12:30:00Z

Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=3026521>

Terms of contract:

Conditions relating to the performance of the contract: As per contract documents

Electronic invoicing: Allowed

Financial arrangement: As per tender documentation

5.1.15 Techniques

Framework agreement:

Framework agreement, without reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing additional information about the procurement procedure: National Transport Authority_1149

Organisation providing offline access to the procurement documents: National Transport Authority_1149

Organisation receiving requests to participate: National Transport Authority_1149

Organisation processing tenders: National Transport Authority_1149

TED eSender: European Dynamics S.A.

8.1 ORG-0001

Official name: National Transport Authority_1149

Registration number: N/A

Postal address: Dun Sceine Iveagh Court Harcourt Lane Dublin 2

Town: Dublin

Postcode: D02 WT20

Country: Ireland

Email: procurement@nationaltransport.ie

Telephone: +353 1 879 8300

Internet address: <https://www.nationaltransport.ie>

Information exchange endpoint (URL): <https://www.nationaltransport.ie>

Buyer profile: <https://www.nationaltransport.ie>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

8.1 ORG-0002

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

8.1 ORG-0003

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Country: Greece

Email: eproc-esender@eurodyn.com

Telephone: +30 2108094500

Roles of this organisation:

TED eSender

11.1 Notice information

Notice identifier/version: 008dcfec-e3f5-4acd-8fb3-db23c753132c - 05

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice dispatch date: 2024-03-20Z 14:16:28Z

Languages in which this notice is officially available: English

11.2 Publication information