

# IRELAND - COMPUTER SUPPORT AND CONSULTANCY SERVICES - DPS QUALIFICATION\_\_PROVISION OF REMOTE HEALTH MONITORING TECHNOLOGIES TO SUPPORT THE IMPLEMENTATION OF VIRTUAL WARD CARE MODEL SOLUTIONS (HSE REF. 23112)

Contract or concession notice – standard regime

## 1. Buyer

### 1.1 Buyer

*Official name:* Health Service Executive (HSE)

*Legal type of the buyer:* Body governed by public law

*Activity of the contracting authority:* Health

### 1.1 Buyer

*Official name:* Health Service Executive (HSE)

*Legal type of the buyer:* Body governed by public law, controlled by a local authority

*Activity of the contracting authority:* Health

## 2. Procedure

### 2.1 Procedure

*Title:* DPS Qualification\_\_Provision of Remote Health Monitoring Technologies to Support the Implementation of Virtual Ward Care Model Solutions (HSE ref. 23112)

*Description:* The HSE is issuing this Request to Participate (“RTP”) in a Dynamic Purchasing System (hereafter ‘the DPS’) for the provision of Remote Health Monitoring Technologies to support the implementation of Virtual Ward care models via a fully end to end vendor managed solution. The HSE is the Contracting Authority for this public procurement competition on its own behalf and on behalf of all organisations funded by the HSE. A Virtual Ward is a time-limited, safe, and efficient alternative to bedded care enabled by technology that aims to support people who have an acute condition, or exacerbation of a chronic condition requiring hospital-level care, to receive this high acuity care in the place they call home. This approach can provide both an alternative to hospital admission at the Emergency Department, and/or facilitate an earlier discharge from a hospital ward for medical and surgical patients. This DPS will support the implementation of Virtual Wards and associated service capabilities within adult, older persons, and paediatric services across, but not limited to, respiratory, cardiology, and endocrinology pathways. The HSE is seeking to procure an effective and successful market proven, end-to-end vendor managed solution ready for immediate deployment. A central component of the Virtual Ward Solution supported by Remote Health Monitoring Technologies service will be a comprehensive fully vendor managed (end-to-end) solution, including the provision and support of a suite of web-based application(s) and clinical measurement equipment, to facilitate acute clinical care delivered remotely by a multidisciplinary team (MDT) if clinically appropriate and with clear lines of clinical responsibility and governance. This solution will facilitate the avoidance of hospital admission and/or early hospital discharge by providing safe technology that allows suitable patients to be clinically monitored from where they call home.

*Procedure identifier:* d84017e6-afa0-4905-96d8-354b6c1c7cbe

*Type of procedure:* Open

*The procedure is accelerated:* No

### 2.1.1 Purpose

*Nature of the contract:* Services

*Main classification (cpv):* 72600000 Computer support and consultancy services

*Additional classification (cpv):* 72000000 IT services: consulting, software development, Internet and support

*Additional classification (cpv):* 85000000 Health and social work services

*Additional classification (cpv):* 48000000 Software package and information systems

*Additional classification (cpv):* 80000000 Education and training services

*Additional classification (cpv):* 98000000 Other community, social and personal services

*Additional classification (cpv):* 48500000 Communication and multimedia software package

*Additional classification (cpv):* 48100000 Industry specific software package

*Additional classification (cpv):* 48900000 Miscellaneous software package and computer systems

*Additional classification (cpv):* 72212222 Web server software development services

### 2.1.3 Value

*Estimated value excluding VAT:* 500,000,000 EUR

*Maximum value of the framework agreement:* 0 EUR

### 2.1.4 General information

*Legal basis:*

Directive 2014/24/EU

### 2.1.5 Terms of procurement

*Terms of submission:*

*Maximum number of lots for which one tenderer can submit tenders:* 0

### 2.1.6 Grounds for exclusion

Purely national exclusion grounds: Please refer to the tender documents for further information

## 5. Lot

### 5.1 Lot: LOT-0001

*Title:* DPS Qualification\_\_Provision of Remote Health Monitoring Technologies to Support the Implementation of Virtual Ward Care Model Solutions (HSE ref. 23112)

*Description:* The HSE is issuing this Request to Participate ("RTP") in a Dynamic Purchasing System (hereafter 'the DPS') for the provision of Remote Health Monitoring Technologies to support the implementation of Virtual Ward care models via a fully end to end vendor managed solution. The HSE is the Contracting Authority for this public procurement competition on its own behalf and on behalf of all organisations funded by the HSE. A Virtual Ward is a time-limited, safe, and efficient alternative to bedded care enabled by technology that aims to support people who have an acute condition, or exacerbation of a chronic condition requiring hospital-level care, to receive this high acuity care in the place they call home. This approach can provide both an alternative to hospital admission at the Emergency Department, and/or facilitate an earlier discharge from a hospital ward for medical and surgical patients. This DPS will support the implementation of Virtual Wards and associated service capabilities within adult, older persons, and paediatric services across, but not limited to, respiratory, cardiology, and endocrinology pathways. The HSE is seeking to procure an effective and successful market proven, end-to-end vendor managed solution ready for immediate deployment. A central

component of the Virtual Ward Solution supported by Remote Health Monitoring Technologies service will be a comprehensive fully vendor managed (end-to-end) solution, including the provision and support of a suite of web-based application(s) and clinical measurement equipment, to facilitate acute clinical care delivered remotely by a multidisciplinary team (MDT) if clinically appropriate and with clear lines of clinical responsibility and governance. This solution will facilitate the avoidance of hospital admission and/or early hospital discharge by providing safe technology that allows suitable patients to be clinically monitored from where they call home.

*Internal identifier:* HSE ref. 23112

#### 5.1.1 Purpose

*Nature of the contract:* Services

*Main classification (cpv):* 72600000 Computer support and consultancy services

*Additional classification (cpv):* 72000000 IT services: consulting, software development, Internet and support

*Additional classification (cpv):* 85000000 Health and social work services

*Additional classification (cpv):* 48000000 Software package and information systems

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*Additional classification (cpv):* 48900000 Miscellaneous software package and computer systems

*Additional classification (cpv):* 72212222 Web server software development services

#### 5.1.5 Value

*Estimated value excluding VAT:* 500,000,000 EUR

*Maximum value of the framework agreement:* 0 EUR

#### 5.1.6 General information

*Reserved participation:* Participation is not reserved.

Procurement Project not financed with EU Funds.

*The procurement is covered by the Government Procurement Agreement (GPA)*

#### 5.1.9 Selection criteria

*Criterion:*

*Type:* Other

#### 5.1.11 Procurement documents

*Address of the procurement documents:* [https://www.etenders.gov.ie/epps/dps/listDPSCContractDocuments.do?resourceId=2692177,](https://www.etenders.gov.ie/epps/dps/listDPSCContractDocuments.do?resourceId=2692177)

#### 5.1.12 Terms of procurement

*Terms of submission:*

*Electronic submission:* Required

*Languages in which tenders or requests to participate may be submitted:* English

*Electronic catalogue:* Not allowed

*Deadline for receipt of tenders:* 2029-11-15Z 12:00:00Z

*Information about public opening:*

*Place:* <https://www.etenders.gov.ie/epps/dps/prepareViewCfTDPSWS.do?resourceId=2692177>

*Additional information:* Clarification / Queries Deadline date is Friday, 8th December 2023 @ 12 noon (Irish Time). Please note the Contracting Authority reserves the right in its sole discretion to extend the clarification / queries deadline date by giving notice in writing on the eTenders portal. Initial Closing Deadline Date for Submissions is Wednesday, 3rd January 2024 @ 12 noon (Irish Time) Please note the Contracting Authority reserves the right in its sole discretion to extend the submission deadline date by giving notice in writing on the eTenders portal.

*Terms of contract:*

*Electronic invoicing:* Required

*Electronic ordering will be used*

*Electronic payment will be used*

#### 5.1.15 Techniques

*Framework agreement:*

No framework agreement

*Information about the dynamic purchasing system*

Dynamic purchasing system, only usable by buyers listed in this notice

*Electronic auction:*

#### 5.1.16 Further information, mediation and review

*Review organisation:* The High Court of Ireland

*Organisation providing offline access to the procurement documents:* Health Service Executive (HSE)

*Organisation receiving requests to participate:* Health Service Executive (HSE)

*Organisation processing tenders:* Health Service Executive (HSE)

## 8. Organisations

### 8.1 ORG-0001

*Official name:* Health Service Executive (HSE)

*Registration number:* Not applicable

*Department:* Health Service Executive (HSE)

*Postal address:* Oak House, Millennium Park Naas Co. Kildare

*Town:* Kildare

*Postcode:* RE

*Country:* Ireland

*Email:* [procurement.helpdesk@hse.ie](mailto:procurement.helpdesk@hse.ie)

*Telephone:* 00000000

*Internet address:* <https://www.hse.ie>

*Buyer profile:* <https://www.hse.ie> <https://www.hse.ie>

*Roles of this organisation:*

*Buyer*

*Group leader*

*Organisation providing offline access to the procurement documents*

*Organisation receiving requests to participate*

*Organisation processing tenders*

### 8.1 ORG-0002

*Official name:* The High Court of Ireland  
*Registration number:* The High Court of Ireland  
*Department:* The High Court of Ireland  
*Postal address:* Four Courts, Inns Quay, Dublin 7  
*Town:* Dublin  
*Postcode:* D07 WDX8  
*Country:* Ireland  
*Email:* [HighCourtCentralOffice@courts.ie](mailto:HighCourtCentralOffice@courts.ie)  
*Telephone:* +353 1 8886000  
*Roles of this organisation:*  
*Review organisation*

#### 8.1 ORG-0003

*Official name:* European Dynamics S.A.  
*Registration number:* 002024901000  
*Department:* European Dynamics S.A.  
*Town:* Athens  
*Country:* Greece  
*Email:* [eproc-esender@eurodyn.com](mailto:eproc-esender@eurodyn.com)  
*Telephone:* +30 2108094500  
*Roles of this organisation:*  
*TED eSender*

## 11. Notice information

### 11.1 Notice information

*Notice identifier/version:* c0d771f2-333d-4b75-8d7d-1f650033179b - 01  
*Form type:* Competition  
*Notice type:* Contract or concession notice – standard regime  
*Notice dispatch date:* 2023-11-15Z 20:47:56Z  
*Languages in which this notice is officially available:* English

### 11.2 Publication information