

IRELAND - E-LEARNING SERVICES - SINGLE PARTY FRAMEWORK AGREEMENT FOR THE PROVISION OF: LICENSING, SUPPORT AND MAINTENANCE FOR EXISTING EFIRE SERVICES ELEARNING

Contract or concession notice – standard regime

1. Buyer

1.1 Buyer

Official name: Dublin City Council

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: General public services

2. Procedure

2.1 Procedure

Title: Single Party Framework Agreement For the Provision of: LICENSING, SUPPORT and MAINTENANCE for EXISTING EFIRE SERVICES ELEARNING

Description: Dublin City Council wishes to establish a Single Party Framework Agreement for the provision of Licensing, Support and Professional Services for its current efire services elearning environment, namely: LearnPro, PDRPro and XVR, to include, but not limited to, implementation, support, maintenance and future development where applicable. The framework period will be for four years. An initial contract for the provision of licensing, support and maintenance, with SLA, for existing efire services elearning, will be awarded for a period of 4 years. For further information please refer to documentation available to download from www.etenders.gov.ie Resource ID 2685403.

Procedure identifier: eb0e1e9d-17bf-476a-8240-adf4af0be4a1

Type of procedure: Open

The procedure is accelerated: No

2.1.1 Purpose

Nature of the contract: Services

Main classification (cpv): 80420000 E-learning services

Additional classification (cpv): 72261000 Software support services

Additional classification (cpv): 72212931 Training software development services

2.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

2.1.3 Value

Estimated value excluding VAT: 800,000 EUR

Maximum value of the framework agreement: 800,000 EUR

2.1.4 General information

Legal basis:

Directive 2014/24/EU

2.1.5 Terms of procurement

Terms of submission:

Maximum number of lots for which one tenderer can submit tenders: 0

2.1.6 Grounds for exclusion

Purely national exclusion grounds: As stated in procurement documents available to download from www.etenders.gov.ie using Resource ID 2685403

5. Lot

5.1 Lot: LOT-0001

Title: Request for Tender For the Provision of: LICENSING, SUPPORT and MAINTENANCE for EXISTING EFIRE SERVICES ELEARNING

Description: Dublin City Council wishes to establish a Single Party Framework Agreement for the provision of Licensing, Support and Professional Services for its current efire services elearning environment, namely: LearnPro, PDRPro and XVR, to include, but not limited to, implementation, support, maintenance and future development where applicable. The framework period will be for four years. An initial contract for the provision of licensing, support and maintenance, with SLA, for existing efire services elearning, will be awarded for a period of 4 years. For further information please refer to documentation available to download from www.etenders.gov.ie Resource ID 2685403.

Internal identifier: 0

5.1.1 Purpose

Nature of the contract: Services

Main classification (cpv): 80420000 E-learning services

Additional classification (cpv): 72261000 Software support services

Additional classification (cpv): 72212931 Training software development services

5.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Additional information:

5.1.5 Value

Estimated value excluding VAT: 800,000 EUR

Maximum value of the framework agreement: 800,000 EUR

5.1.6 General information

Reserved participation: Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA)

Additional information: 1. Suppliers must register their interest on the Irish Government procurement opportunities portal www.etenders.gov.ie in order to be included on the mailing list for clarifications. 2. Please note that all information relating to attachments, including clarifications & changes, will be published on www.etenders.gov.ie only. Registration is free of charge. DCC will not accept responsibility for information relayed (or not relayed) via third parties. 3. Submission information: Submissions must be sent via the eTenders website (CfT ID:2685403, online tender facility ONLY. Tenders submitted by any other means (including but not limited to by email, fax, post or hand delivery) will NOT be accepted. Please note that the eTenders electronic tender facility closes at the stated date and time precisely. It is the responsibility of Applicants / Tenderers to use the tender

facility correctly, which includes taking responsibility for the safe and timely delivery of the tender. Please ensure that you allow adequate time for uploading your documentation. Should you experience difficulty when uploading documents or have any queries regarding the tender submission, please contact eTenders directly via phone +353 818001459 Email irish-eproc-helpdesk@eurodyn.com or select 'Contact Us' on the home page. The Contracting Authority will not be responsible if an economic operator fails to upload their documentation or if the uploaded file(s) is/are corrupted and cannot be read by Dublin City Council. In order to facilitate assessment, Applicants / Tenderers are kindly requested to submit a single attachment inclusive of the completed questionnaire(s)/ tender(s) and all related appendices. In order to download all documents associated with a particular Call for Tender, Economic Operators must express an interest in the Call for Tender by associating a user from your organisation with the CfT. 4. Economic Operators should note the following when making their submission: In order to submit a document to the electronic tender facility you must first accept the agreement for a Call for Tender and confirm the validity of your user details. This will launch the online Tender Preparation Tool where you can create your tender online and prepare your tender response for submission. There is a maximum upload limit of 100MB per tender submission. After submitting a response, the response may be modified and re-submitted as many times as may be necessary until the CfT deadline has expired. The 'Submit' button will be disabled automatically upon the expiration of the response deadline. 5. All queries must be submitted through the messaging facility on www.etenders.gov.ie. Resource ID:2685403 and must be in question format. Responses will be circulated to those that have registered an interest in this notice on www.etenders.gov.ie. The details of the party making the query will not be disclosed when circulating the response. All queries must be submitted by 12 noon 8th December 2023 to enable issue of responses to all interested parties. 6. Refer to document 'Additional Information' available to download from www.etenders.gov.ie using Resource ID 2685403 for further information.

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.8 Accessibility criteria

Accessibility criteria for persons with disabilities are not included because the procurement is not intended for use by natural persons

5.1.9 Selection criteria

Criterion:

Type: Other

Description: As stated in procurement documents available to download from www.etenders.gov.ie using Resources ID 2685403

5.1.11 Procurement documents

Deadline for requesting additional information: 2023-12-08Z 12:00:00Z

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=2685403>,

5.1.12 Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/eawarding/showTenderList.do?resourceId=2685403>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Variants: Not allowed

Deadline for receipt of tenders: 2024-01-05Z 12:00:00Z

Deadline until which the tender must remain valid: 12 MONTH

Information about public opening:

Date/time: 2024-01-09Z 00:00:00Z

Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=2685403>

Additional information: The date and time of opening tenderers may change at Dublin City Council's discretion.

Terms of contract:

Electronic invoicing: Required

5.1.15 Techniques

Framework agreement:

Framework agreement, without reopening of competition

Information about the dynamic purchasing system

No dynamic purchase system

Electronic auction:

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Dublin City Council

Organisation receiving requests to participate: Dublin City Council

Organisation processing tenders: Dublin City Council

8. Organisations

8.1 ORG-0001

Official name: Dublin City Council

Registration number: IE47732154

Postal address: Civic Offices, Wood Quay

Town: Dublin

Postcode: D08 RF3F

Country: Ireland

Email: procurementunit@dublincity.ie

Telephone: 01 2224493

Information exchange endpoint (URL): <https://www.dublincity.ie>

Buyer profile: <https://www.dublincity.ie>

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

8.1 ORG-0002

Official name: The High Court of Ireland
Registration number: The High Court of Ireland
Department: The High Court of Ireland
Postal address: Four Courts, Inns Quay, Dublin 7
Town: Dublin
Postcode: D07 WDX8
Country: Ireland
Email: HighCourtCentralOffice@courts.ie
Telephone: +353 1 8886000
Roles of this organisation:
Review organisation

8.1 ORG-0003

Official name: European Dynamics S.A.
Registration number: 002024901000
Department: European Dynamics S.A.
Town: Athens
Country: Greece
Email: eproc-esender@eurodyn.com
Telephone: +30 2108094500
Roles of this organisation:
TED eSender

11. Notice information

11.1 Notice information

Notice identifier/version: 3b311099-18e0-4e70-aabe-f6986307739d - 03
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice dispatch date: 2023-11-27Z 11:04:53Z
Languages in which this notice is officially available: English

11.2 Publication information