

IRELAND - IT SERVICES: CONSULTING, SOFTWARE DEVELOPMENT, INTERNET AND SUPPORT - SINGLE PARTY FRAMEWORK FOR THE PROVISION OF A MICROSOFT SUPPORT PARTNER FOR THE PROVISION OF SUPPORT, MAINTENANCE, PROFESSIONAL SERVICES AND ASSOCIATED SERVICES FOR DCC

Contract or concession notice – standard regime

1. Buyer

1.1 Buyer

Official name: Dublin City Council

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: General public services

2. Procedure

2.1 Procedure

Title: Single Party Framework for the Provision of a Microsoft Support Partner for the Provision Of Support, Maintenance, Professional Services And Associated Services for DCC

Description: Dublin City Council (DCC) wishes to invite tenders using the Open Procedure to establish a Single Party Framework Agreement for the provision of a Microsoft Support Partner for the provision of Support, Maintenance, Professional Services and associated services for Dublin City Council's Microsoft environments, services, products, and cloud tenancies. The successful tenderer will support DCC in the configuration, implementation, and support of DCC's Microsoft Product set and Azure environment to include but not limited to advisory services, design and implementation services, licensing, and training etc. This Single Party Framework Agreement will be established for a period of 4 years. Contracts drawn down from the Framework can outlast the lifetime of the Framework. An initial contract will be awarded for a period of 2 years with an option to extend for two further periods of 12 months, at the sole discretion of Dublin City Council for the provision of a drawdown day facility for Technical Professional Resources for Dublin City Council's Microsoft on-premises and cloud based products and services. There are two drawdown requirements - • DCC will commit to 20 per diems annually (10 Support Engineer and 10 days for a Senior Solutions Architect) • Optional drawdown for range of resources. The drawdown of these days is at the full discretion of the Contracting Authority depending on business needs – operational, project work, advisory or training. No undertaking is being given by the Contracting Authority as to the number of days that will be drawn down. The estimated value of the Single Party Framework agreement will be €3 million excluding VAT and the estimated value of the initial contract will be Two Hundred Thousand Euro (€200,000) excluding VAT. Please note that this project is subject to funding. For further information please refer to documentation available to download from www.etenders.gov.ie Resource ID 2572119.

Procedure identifier: 6fddc893-f4a9-4a43-8762-beb2786e88e4

Type of procedure: Open

The procedure is accelerated: No

2.1.1 Purpose

Nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 48000000 Software package and information systems

Additional classification (cpv): 48700000 Software package utilities

Additional classification (cpv): 72200000 Software programming and consultancy services

Additional classification (cpv): 72600000 Computer support and consultancy services

2.1.2 Place of performance

Country: Ireland

Anywhere in the given country

Additional information: 1. Suppliers must register their interest on the Irish Government procurement opportunities portal www.etenders.gov.ie in order to be included on the mailing list for clarifications. 2. Please note that all information relating to attachments, including clarifications and changes, will be published on www.etenders.gov.ie only. Registration is free of charge. DCC will not accept responsibility for information relayed (or not relayed) via third parties. 3. Submission information: Submissions must be sent via the eTenders website (CfT ID: 2572119), online tender facility ONLY. Tenders submitted by any other means (including but not limited to by email, fax, post or hand delivery) will NOT be accepted. Please note that the eTenders electronic tender facility closes at the stated date and time precisely. It is the responsibility of Applicants / Tenderers to use the tender facility correctly, which includes taking responsibility for the safe and timely delivery of the tender. Please ensure that you allow adequate time for uploading your documentation. Should you experience difficulty when uploading documents or have any queries regarding the tender submission, please contact eTenders directly via phone +353 818001459 Email irish-eproc-helpdesk@eurodyn.com or select 'Contact Us' on the home page. The Contracting Authority will not be responsible if an economic operator fails to upload their documentation or if the uploaded file(s) is/are corrupted and cannot be read by Dublin City Council. In order to facilitate assessment, Applicants / Tenderers are kindly requested to submit a single attachment inclusive of the completed questionnaire(s)/ tender(s) and all related appendices. In order to download all documents associated with a particular Call for Tender, Economic Operators must express an interest in the Call for Tender by associating a user from your organisation with the CfT. 4. Economic Operators should note the following when making their submission: In order to submit a document to the electronic tender facility you must first accept the agreement for a Call for Tender and confirm the validity of your user details. This will launch the online Tender Preparation Tool where you can create your tender online and prepare your tender response for submission. There is a maximum upload limit of 100MB per tender submission. After submitting a response, the response may be modified and re-submitted as many times as may be necessary until the CfT deadline has expired. The 'Submit' button will be disabled automatically upon the expiration of the response deadline. 5. All queries must be submitted through the messaging facility on www.etenders.gov.ie. Resource ID: 2572119, and must be in question format. Responses will be circulated to those that have registered an interest in this notice on www.etenders.gov.ie. The details of the party making the query will not be disclosed when circulating the response. All queries must be submitted by 12 noon (Irish time) 10th January 2024 to enable issue of responses to all interested parties. 6. Refer to document 'Additional Information' available to download from www.etenders.gov.ie using Resource ID 2572119 for further information.

2.1.3 Value

Estimated value excluding VAT: 3,000,000 EUR

Maximum value of the framework agreement: 3,000,000 EUR

2.1.4 General information

Legal basis:

Directive 2014/24/EU

2.1.5 Terms of procurement

Terms of submission:

Maximum number of lots for which one tenderer can submit tenders: 0

2.1.6 Grounds for exclusion

Purely national exclusion grounds: Please see tender documents for full details. Resource ID 2572119

5. Lot

5.1 Lot: LOT-0001

Title: Single Party Framework for the Provision of a Microsoft Support Partner for the Provision Of Support, Maintenance, Professional Services And Associated Services for DCC

Description: Dublin City Council (DCC) wishes to invite tenders using the Open Procedure to establish a Single Party Framework Agreement for the provision of a Microsoft Support Partner for the provision of Support, Maintenance, Professional Services and associated services for Dublin City Council's Microsoft environments, services, products, and cloud tenancies. The successful tenderer will support DCC in the configuration, implementation, and support of DCC's Microsoft Product set and Azure environment to include but not limited to advisory services, design and implementation services, licensing, and training etc. This Single Party Framework Agreement will be established for a period of 4 years. Contracts drawn down from the Framework can outlast the lifetime of the Framework. An initial contract will be awarded for a period of 2 years with an option to extend for two further periods of 12 months, at the sole discretion of Dublin City Council for the provision of a drawdown day facility for Technical Professional Resources for Dublin City Council's Microsoft on-premises and cloud based products and services. There are two drawdown requirements - • DCC will commit to 20 per diems annually (10 Support Engineer and 10 days for a Senior Solutions Architect) • Optional drawdown for range of resources. The drawdown of these days is at the full discretion of the Contracting Authority depending on business needs – operational, project work, advisory or training. No undertaking is being given by the Contracting Authority as to the number of days that will be drawn down. The estimated value of the Single Party Framework agreement will be €3 million excluding VAT and the estimated value of the initial contract will be Two Hundred Thousand Euro (€200,000) excluding VAT. Please note that this project is subject to funding. For further information please refer to documentation available to download from www.etenders.gov.ie Resource ID 2572119.

Internal identifier: 0

5.1.1 Purpose

Nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 48000000 Software package and information systems

Additional classification (cpv): 48700000 Software package utilities

Additional classification (cpv): 72200000 Software programming and consultancy services

Additional classification (cpv): 72600000 Computer support and consultancy services

5.1.2 Place of performance

Country: Ireland

Anywhere in the given country

Additional information:

5.1.5 Value

Estimated value excluding VAT: 3,000,000 EUR

Maximum value of the framework agreement: 3,000,000 EUR

5.1.6 General information

Reserved participation: Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA)

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9 Selection criteria

Criterion:

Type: Other

Name: Please see tender documents for full details. Resource ID 2572119

5.1.11 Procurement documents

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=2572119>,

5.1.12 Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/eawarding/showTenderList.do?resourceId=2572119>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 2024-01-17Z 12:00:00Z

Deadline until which the tender must remain valid: 12 MONTH

Information about public opening:

Date/time: 2024-01-17Z 12:30:00Z

Place: <https://www.etenders.gov.ie/epps/cft/prepareViewCFTWS.do?resourceId=2572119>

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: Not yet known

Electronic invoicing: Required

5.1.15 Techniques

Framework agreement:

Framework agreement, without reopening of competition

Information about the dynamic purchasing system

No dynamic purchase system

Electronic auction:

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Dublin City Council

Organisation receiving requests to participate: Dublin City Council

Organisation processing tenders: Dublin City Council

8. Organisations

8.1 ORG-0001

Official name: Dublin City Council

Registration number: IE4773215U

Postal address: Civic Offices, Wood Quay

Town: Dublin

Postcode: D08 RF3F

Country: Ireland

Email: procurementunit@dublincity.ie

Telephone: 01 2224493

Information exchange endpoint (URL): <https://www.dublincity.ie>

Buyer profile: <https://www.dublincity.ie>

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

8.1 ORG-0002

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

8.1 ORG-0003

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Country: Greece

Email: eproc-esender@eurodyn.com

Telephone: +30 2108094500

Roles of this organisation:

TED eSender

11. Notice information

11.1 Notice information

Notice identifier/version: 57b6bec4-1c93-469c-bc8c-3b841e26ae8e - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice dispatch date: 2023-11-29Z 15:28:55Z

Languages in which this notice is officially available: English

11.2 Publication information