



## Supplement to the Official Journal of the European Union

Info and online forms: <http://simap.ted.europa.eu>

## Contract notice

This notice is related to following:

- Directive 2014/24/EU
- Regulation (EU, Euratom) 2018/1046

### Section I: Contracting authority

#### I.1) Name and addresses <sup>1</sup> (please identify all contracting authorities responsible for the procedure)

Official name: <a href="#">University of Galway ID 1400</a>		National registration number: <sup>2</sup>	
Postal address: <a href="#">University Road</a>			
Town: <a href="#">Galway</a>	NUTS code: <a href="#">IE</a>	Postal code: <a href="#">H91TK33</a>	Country: <a href="#">Ireland</a>
Contact person: <a href="#">Máire Hornibrook</a>		Telephone: <a href="#">+353 91493970</a>	
E-mail: <a href="mailto:procure@universityofgalway.ie">procure@universityofgalway.ie</a>		Fax:	
<b>Internet address(es)</b>			
Main address: (URL) <a href="https://www.universityofgalway.ie/">https://www.universityofgalway.ie/</a>			
Address of the buyer profile: (URL) <a href="https://www.universityofgalway.ie/">https://www.universityofgalway.ie/</a>			

#### I.2) Joint procurement

<input type="checkbox"/> The contract involves joint procurement, In the case of joint procurement involving different countries, state applicable national procurement law:
<input type="checkbox"/> The contract is awarded by a central purchasing body.

#### I.3) Communication

<input checked="" type="radio"/> The procurement documents are available for unrestricted and full direct access, free of charge, at: (URL) <a href="https://www.etenders.gov.ie">https://www.etenders.gov.ie</a>
<input type="radio"/> Access to the procurement documents is restricted. Further information can be obtained at: (URL)
Additional information can be obtained from
<input checked="" type="radio"/> the abovementioned address
<input type="radio"/> another address: (please provide another address)
Tenders or requests to participate must be submitted
<input checked="" type="checkbox"/> electronically via: (URL) <a href="https://www.etenders.gov.ie/">https://www.etenders.gov.ie/</a>
<input checked="" type="radio"/> to the abovementioned address
<input type="radio"/> to the following address: (please provide another address)
<input type="checkbox"/> Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at: (URL)

#### I.4) Type of the contracting authority

<input type="radio"/> Ministry or any other national or federal authority, including their regional or local subdivisions	<input type="radio"/> Regional or local agency/office
<input type="radio"/> National or federal agency/office	<input checked="" type="radio"/> Body governed by public law
<input type="radio"/> Regional or local authority	<input type="radio"/> European institution/agency or international organisation
	<input type="radio"/> Other type:

#### I.5) Main activity

<input type="radio"/> General public services	<input type="radio"/> Housing and community amenities
<input type="radio"/> Defence	<input type="radio"/> Social protection
<input type="radio"/> Public order and safety	<input type="radio"/> Recreation, culture and religion
<input type="radio"/> Environment	<input checked="" type="radio"/> Education
<input type="radio"/> Economic and financial affairs	<input type="radio"/> Other activity:
<input type="radio"/> Health	

## Section II: Object

### II.1) Scope of the procurement

<b>II.1.1) Title:</b> Artificial Intelligent (AI) enabled Student Engagement Platform (GALW/CON1560/2023)	Reference number: <sup>2</sup>
<b>II.1.2) Main CPV code:</b> 72000000      Supplementary VOC code: <sup>1,2</sup>	
<b>II.1.3) Type of contract</b> <input type="radio"/> Works <input type="radio"/> Supplies <input checked="" type="radio"/> Services	
<b>II.1.4) Short description:</b> University of Galway is seeking to establish a Single Party Framework for an Artificial Intelligent (AI) enabled Student Engagement Platform. The initial contract will be to replicate or retain its current platform that extracts answers from existing knowledge management stores, databases and web pages for 20,000 students with an average of 17,000 questions asked and answered in the 12 months preceding publication of this tender. The platform will provide analytics into student needs, based on user questions, with a Content Management System that empowers the University to centralize and share knowledge from one place. The platform will also provide a foundation to further build the AI capabilities and future potential developments may include integration with other student systems, virtual personal assistant functionality, and the possibility to integrate with other messaging apps as technologies progress.	
<b>II.1.5) Estimated total value</b> Value excluding VAT: [900000.00]    Currency: EUR <i>(for framework agreements or dynamic purchasing systems – estimated total maximum value for the entire duration of the framework agreement or dynamic purchasing system)</i>	
<b>II.1.6) Information about lots</b> This contract is divided into lots <input type="radio"/> yes <input checked="" type="radio"/> no Tenders may be submitted for <input type="radio"/> all lots <input type="radio"/> maximum number of lots: <input type="radio"/> one lot only <input type="checkbox"/> Maximum number of lots that may be awarded to one tenderer: <input type="checkbox"/> The contracting authority reserves the right to award contracts combining the following lots or groups of lots:	



## Section III: Legal, economic, financial and technical information

### III.1) Conditions for participation

<p><b>III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers</b> List and brief description of conditions:</p>
<p><b>III.1.2) Economic and financial standing</b>  <input checked="" type="checkbox"/> Selection criteria as stated in the procurement documents            List and brief description of selection criteria:            Minimum level(s) of standards possibly required: <sup>2</sup></p>
<p><b>III.1.3) Technical and professional ability</b>  <input checked="" type="checkbox"/> Selection criteria as stated in the procurement documents            List and brief description of selection criteria:            Minimum level(s) of standards possibly required: <sup>2</sup></p>
<p><b>III.1.5) Information about reserved contracts <sup>2</sup></b>  <input type="checkbox"/> The contract is reserved to sheltered workshops and economic operators aiming at the social and professional integration of disabled or disadvantaged persons  <input type="checkbox"/> The execution of the contract is restricted to the framework of sheltered employment programmes</p>

### III.2) Conditions related to the contract <sup>2</sup>

<p><b>III.2.1) Information about a particular profession</b> (<i>only for service contracts</i>)  <input type="checkbox"/> Execution of the service is reserved to a particular profession            Reference to the relevant law, regulation or administrative provision:</p>
<p><b>III.2.2) Contract performance conditions:</b></p>
<p><b>III.2.3) Information about staff responsible for the performance of the contract</b>  <input type="checkbox"/> Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract</p>

## Section IV: Procedure

### IV.1) Description

<p><b>IV.1.1) Type of procedure</b></p> <p><input checked="" type="radio"/> Open procedure</p> <p style="margin-left: 20px;"><input type="checkbox"/> Accelerated procedure Justification:</p> <p><input type="radio"/> Restricted procedure</p> <p style="margin-left: 20px;"><input type="checkbox"/> Accelerated procedure Justification:</p> <p><input type="radio"/> Competitive procedure with negotiation</p> <p style="margin-left: 20px;"><input type="checkbox"/> Accelerated procedure Justification:</p> <p><input type="radio"/> Competitive dialogue</p> <p><input type="radio"/> Innovation partnership</p>
<p><b>IV.1.3) Information about a framework agreement or a dynamic purchasing system</b></p> <p><input checked="" type="checkbox"/> The procurement involves the establishment of a framework agreement</p> <p style="margin-left: 20px;"><input checked="" type="radio"/> Framework agreement with a single operator</p> <p style="margin-left: 20px;"><input type="radio"/> Framework agreement with several operators Envisaged maximum number of participants to the framework agreement: <sup>2</sup></p> <p><input type="checkbox"/> The procurement involves the setting up of a dynamic purchasing system</p> <p style="margin-left: 20px;"><input type="checkbox"/> The dynamic purchasing system might be used by additional purchasers</p> <p>In the case of framework agreements, provide justification for any duration exceeding 4 years: <a href="#">As this requirement is for an Artificial Intelligent (AI) enabled Student Engagement . Platform, it is not feasible to change service providers every 4 years.</a></p>
<p><b>IV.1.4) Information about reduction of the number of solutions or tenders during negotiation or dialogue</b></p> <p><input type="checkbox"/> Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated</p>
<p><b>IV.1.5) Information about negotiation (only for competitive procedures with negotiation)</b></p> <p><input type="checkbox"/> The contracting authority reserves the right to award the contract on the basis of the initial tenders without conducting negotiations</p>
<p><b>IV.1.6) Information about electronic auction</b></p> <p><input type="checkbox"/> An electronic auction will be used</p> <p style="margin-left: 20px;">Additional information about electronic auction:</p>
<p><b>IV.1.8) Information about the Government Procurement Agreement (GPA)</b></p> <p>The procurement is covered by the Government Procurement Agreement <input checked="" type="radio"/> yes <input type="radio"/> no</p>

### IV.2) Administrative information

<p><b>IV.2.1) Previous publication concerning this procedure <sup>2</sup></b></p> <p>Notice number in the OJ S:</p> <p><i>(One of the following: Prior information notice; Notice on a buyer profile)</i></p>
<p><b>IV.2.2) Time limit for receipt of tenders or requests to participate</b></p> <p>Date: <i>(dd/mm/yyyy)</i> 17/07/2023 Local time: <i>(hh:mm)</i> 16:00</p>
<p><b>IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates <sup>4</sup></b></p> <p>Date: <i>(dd/mm/yyyy)</i></p>
<p><b>IV.2.4) Languages in which tenders or requests to participate may be submitted: <sup>1</sup> [EN]</b></p>
<p><b>IV.2.6) Minimum time frame during which the tenderer must maintain the tender</b></p> <p>Tender must be valid until: <i>(dd/mm/yyyy)</i></p> <p>or Duration in months: <i>(from the date stated for receipt of tender)</i></p>
<p><b>IV.2.7) Conditions for opening of tenders</b></p> <p>Date: <i>(dd/mm/yyyy)</i> 17/07/2023 Local time: <i>(hh:mm)</i> 16:30 Place:</p> <p>Information about authorised persons and opening procedure:</p>

## Section VI: Complementary information

### VI.1) Information about recurrence

This is a recurrent procurement  yes  no  
 Estimated timing for further notices to be published:<sup>2</sup> [June 2032](#)

### VI.2) Information about electronic workflows

- Electronic ordering will be used  
 Electronic invoicing will be accepted  
 Electronic payment will be used

### VI.3) Additional information <sup>2</sup>

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### VI.4) Procedures for review

#### VI.4.1) Review body

Official name: [The High Court](#)

Postal address:

Town: [Dublin](#)

Postal code:

Country: [Ireland](#)

E-mail:

Telephone:

Internet address: (URL) <https://www.courts.ie/>

Fax:

#### VI.4.2) Body responsible for mediation procedures <sup>2</sup>

Official name: [The High Court](#)

Postal address:

Town: [Dublin](#)

Postal code:

Country: [Ireland](#)

E-mail:

Telephone:

Internet address: (URL) <https://www.courts.ie/>

Fax:

#### VI.4.3) Review procedure

Precise information on deadline(s) for review procedures:

#### VI.4.4) Service from which information about the review procedure may be obtained <sup>2</sup>

Official name: [The High Court](#)

Postal address:

Town: [Dublin](#)

Postal code:

Country: [Ireland](#)

E-mail:

Telephone:

Internet address: (URL) <https://www.courts.ie/>

Fax:

### VI.5) Date of dispatch of this notice: (dd/mm/yyyy) 16/06/2023

*It is the contracting authority's/contracting entity's responsibility to ensure compliance with European Union law and any applicable laws.*

<sup>1</sup> please repeat as many times as needed

<sup>2</sup> if applicable

<sup>4</sup> if this information is known

<sup>20</sup> importance may be given instead of weighting

<sup>21</sup> importance may be given instead of weighting; if price is the only award criterion, weighting is not used