Tender Clarifications

Competition Reference	**MI3957C - Request for Tenders for the Provision of a Long Term Service Employee Award Provider for The University of Limerick**
Issue Date	24.11.2026

Message ID	Date Received	Query	Response	Message ID	Response Date
847899	25.11.2026	1. **Annual Turnover:** If a small business falls slightly below the €100,000 annual turnover requirement in one or more of the three financial years, can it provide other evidence of financial stability, such as cash reserves or a statement from its accountant?	Yes		25-11-26
		2. **Gift Options:** Would gift boxes containing a selection of high-quality products be accepted as an individual gift option within the catalogue?	Yes		
		3. **Online Platform:** Would a dedicated employee gifting website built using an existing e-commerce platform, such as Shopify, be acceptable, provided it meets all the requirements outlined in the tender?	Yes		
		4. **Online Demonstration**: Does the website need to be fully operational for the demonstration on 21 December, or would a working sample website showing how the service would operate be acceptable?	Yes		
		5. **Contract Value:** Could you clarify the expected annual spend, as the estimated number and value of gifts per year appear to be higher than the overall contract value of €150,000 excluding VAT when spread across four years?	The numbers and overall values are provided by way of estimate/indicator only		

		6. **Years of Service**: Could you confirm whether the €350 award is for 30 or 35 years of service? The Tender Response Document states 35 years, while the pricing schedule states 30 years.	Apologies- its 35 years.		