

RFT 9033717: Request for Tenders to establish a Multi Supplier Framework Agreement for the provision of Interpreting Services (excluding Irish Language Services) – Clarification Question 23/09/2026

Message Ref No	Question	Contracting Authority Response
787527	The provided pricing schedule requests rates tenderers to submit pricing on a per minute and per 15-minute basis. Could the Contracting Authority confirm whether tenderers may apply minimum booking durations (for example, a minimum charge equivalent to 60 or 90 minutes), or whether all appointments are expected to be charged strictly according to the duration increments set out in the pricing schedule without any minimum call out period? If so, please also confirm if the same minimum charge would apply to both onsite or virtual / telephone assignments. And where it is appropriate to note this, on the TRD or Pricing Schedule?	Tenderers are referred to the published RFT document at ‘Appendix 2: Pricing Schedule’, in addition to the published pricing schedule entitled ‘Appendix 2 – Pricing Schedule’ where it states: “For each Language Groups, pricing is required for 15 minute blocks of time for Face to Face interpreting and for Video/Remote Interpreting. (Tenderers should note that a minimum of 1 (one) hour (i.e. 4 x price offered) is chargeable for all on-site interpreting assignments completed. After this minimum charge, assignments are chargeable per 15 minutes or part thereof.)” Tenderers should note that no other minimum booking durations or minimum charges may be applied by Framework Members other than what is expressly set out in reply to this clarification question and what is expressly set out in the published RFT documentation suite.