

Query Number	Query	Response	Issued
1	How many people need to login to the media monitoring platform?	Approximately 20	24.08.26
2	What non-Irish countries do wish to monitor print for?	No specific countries – Times (UK) and Financial Times	24.08.26
3	What countries do you wish to monitor broadcast for?	Ireland Only.	24.08.26
4	Can you share the keywords/terms you would like to monitor?	Current list attached (Central Bank of Ireland Keywords.xlsx), may be amended but not significantly	24.08.26
5	Would you like coverage manually summarised in an executive newsletter each or just an automated email alert?	Ideally manually summarised	24.08.26
6	Would you benefit from a journalist database as part of the service?	No	24.08.26
7	You state a requirement for "provide print and online press cuttings, from international, national and regional online newspaper titles". Please clarify which international titles you require for tracking? Or if broad international tracking is required please clarify brief and/or markets?	Times (UK) and Financial Times	24.08.26
8	When you state "A report is an email containing categorised news summaries", can you please share the categories or indicative categories?	Categories are broadly thematic and would include Central Bank of Ireland, Regulated Firms, International, UK and Europe. They are functional headlines, used in breaking down the report and are subject to change. We will engage with the successful tenderer over a period of time to provide guidance and clarity on what stories are included in each category.	24.08.26
9	You state the following: "Cyber Insurance with a minimum indemnity of not less than €1,000,000 (one million euro) for each and every claim. The policy must include an indemnity to principals clause." This requirement is extremely high for the services outlined. Can you clarify if there can be any revision of this requirement?	For the purposes of this competition, the cyber insurance requirement will be amended to; Cyber Insurance with a minimum indemnity of not less than €500,000 (five hundred thousand euro) in the aggregate.	28.08.26
10	Does the Central Bank anticipate requiring integration with existing identity management systems, such as Single Sign-On (SSO)?	No	28.08.26
11	Is there a requirement for API access or automated export of monitoring data into other internal systems, such as business intelligence or reporting platforms?	No	28.08.26
12	During the market consultation in June, confirmed interest in understanding emerging capabilities such as AI-powered media intelligence, narrative analysis, generative search visibility (GEO), stakeholder mapping, and automated briefing creation Please confirm if this is still of interest?	Yes	28.08.26
13	Are you able to share an indicative annual budget? Or a budget bracket? This will allow us to make a realistic recommendation regarding the best possible service scope that is achievable within your budget parameters.	The estimated contract value for the full duration (4 years) of this agreement is €200,000. This figure includes the annual fees and any additional related services that might be required over the duration of the agreement.	28.08.26