



REQUEST FOR TENDER

CONTRACT

Title:	Provision of Independent Auditing and Certification Services to the EPA for ISO 14001 Environmental Management System and ISO 50001 Energy Management System as an Integrated Management System.
Contracting Authority:	The Environmental Protection Agency
Procedure:	Open
Procurement Registration Number	C0000036
eTenders/OJEU ref:	8917372
Issue Date:	25 August 2026
Closing Date for Queries:	18 September 2026
Closing Date for Tender Submission:	25 September 2026
Submissions and Queries via:	eTenders only

The EPA will publish a number of documents as part of this procurement process, details of these documents are provided below. Applicants are recommended to read the documents thoroughly.

Relevant Documents included in this Procurement Process				
Completed Request for Tender	Yes	✓	No	
Tender Response Document	Yes	✓	No	
Terms & Conditions for Services	Yes	✓	No	
Standard Contractual Clauses (where contract may be awarded outside of the EU – Incl. the UK and personal data is an element of the Contract).	Yes	✓	No	

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Disclaimer

This document issued herewith ("the Document") is for information only and does not constitute, and shall not be interpreted as, an offer for sale, prospectus, or the basis of a contract.

Applicants are recommended to read the documents thoroughly. While all reasonable steps have been taken to ensure that the information set out in the Document is accurate and up to date, no representation or warranty, express or implied, is or will be made or given in relation to the accuracy or the completeness of any information contained in the Document or otherwise provided by or on behalf of the Contracting Authority (in writing or otherwise) to any interested party or its advisers. No responsibility or liability for any loss or damage arising as a result of reliance on these documents, or for the information contained in these documents or for any omission is or will be accepted by the Contracting Authority or by any of its officers, employees, agents or professional advisers. No officer, employee, agent, or professional adviser of the company has any authority to give or make any representation or warranty, express or implied, in relation to such information. The Contracting Authority's officers, employees, agents, and professional advisers expressly disclaim any and all liability arising out of such documentation or information and any errors or omissions in or from the documents and information.

The Contracting Authority reserves the right to discontinue the procurement process at any time.

Note

Please note that information relating to this Request for Tender, including clarifications and changes, will be published on the Irish Government Procurement Opportunities Portal www.etenders.gov.ie. Registration is free of charge and there is no charge for documents. Please note that the Contracting Authority accepts no responsibility for information relayed (or not relayed) via third parties.

The Environmental Protection Agency (EPA) have provided a Tender Response Document as a separate document for tenderers to use in preparing their response to this tender. This document and format must be used.

1 ABOUT THE CONTRACTING AUTHORITY

1.1 The Environmental Protection Agency

The Environmental Protection Agency (EPA) is at the front line of environmental protection and policing. We ensure that Ireland's environment is protected, and we monitor changes in environmental trends to detect early warning signs of neglect or deterioration.

Protecting our environment is a huge responsibility, and we work with a number of organisations that carry out specific environmental functions. As of August 2014, we are also responsible for ensuring that the people of Ireland are protected from the harmful effects of radiation.

The EPA is an independent public body established under the Environmental Protection Agency Act, 1992. The other main instruments from which we derive our mandate are the Waste Management Act, 1996, and the Protection of the Environment Act, 2003 and Radiological Protection (Miscellaneous Provisions) Act 2014.

We have a wide range of functions to protect the environment, and our primary responsibilities include:

- Environmental licensing
- Enforcement of environmental law
- Environmental planning, education and guidance
- Monitoring, analysing and reporting on the environment
- Regulating Ireland's greenhouse gas emissions
- Environmental research development
- Strategic environmental assessment
- Waste management
- Radiological protection

Further information is available at our corporate website www.epa.ie.

1.2 Management and Structure

There is also an Office of the Director General (ODG) which is a small unit supporting the Director General.

The EPA is assisted by an Advisory Committee who meet several times a year to discuss issues of concern and offer advice to the Board. The EPA Board is also advised by several other key external committees and groups.

The EPA is a multi-disciplinary and multi-functional organisation currently employing approximately 550 staff who perform both administrative and technical field-based functions. An organisational structure is available on the EPA website. The EPA managed work locations, spread regionally over eight locations, outlined below, include both office & laboratory environments. Off-site operations include inspection and/or monitoring of a broad range of sites and facilities, for example, water bodies, landfill sites, industrial sites, medical facilities, drinking water and wastewater facilities, waste treatment plants, intensive agriculture, and offshore activities. Laboratory and sampling activities include chemical, biological and radiological.

1.3 Geographical Distribution

EPA staff are based in Headquarters in Wexford and a number of Regional Offices located as follows:

- EPA Headquarters: Johnstown Castle Estate, Co. Wexford
- Regional Inspectorate Dublin: McCumiskey House, Richview, Clonskeagh Road, Dublin 14 & Clonskeagh Square, Dublin 14.
- Regional Inspectorate Cork: Inniscarra, Co. Cork
- Regional Inspectorate Castlebar: John Moore Road, Castlebar, Co. Mayo
- Regional Inspectorate Monaghan: The Glen, Monaghan
- Regional Inspectorate Kilkenny, Seville Lodge, Callan Road, Kilkenny

The EPA also has a small sub-office Athlone.

1.4 Small and Medium Enterprise participation

It is the policy of the Contracting Authority to promote participation by Small and Medium Enterprises (SMEs) on a fair and equal basis.

SMEs are encouraged to explore the possibilities of forming relationships with other SMEs or with larger enterprises to meet the financial, economic or technical capacity requirements of the competition, if required.

Tenderers may include individuals, partnerships, limited companies, groupings or any combination of the foregoing with or without legal personality. However, a grouping if successful will be required to establish legal personality to enter the contract.

Tenderers are reminded that they may rely on the resources of other entities to establish the requirements on condition that they can prove to the satisfaction of the Contracting Authority that they will have these resources at their disposal when necessary.

If the tender is from a consortium / joint venture, tenderers must ensure that all the relevant information is provided and where necessary, provide the information requested separately for each party. Relevant information relates to where a tenderer is relying on the resources to qualify (e.g. turnover, manpower, previous experience) and or to deliver contracts. The consortium must appoint a single point of contact who will assume overall responsibility for delivery, and who is authorised to sign the contract on behalf of all consortia members. The Contracting Authority will not act as an arbitrator between members of consortia.

2 OVERVIEW OF PROCESS

2.1 Title of Contract

The Contracting Authority proposes to engage in a competitive process for the award of a contract for the Provision of Independent ISO 14001 Environmental Management System and ISO 50001 Energy Management System Auditing and Certification Services as an Integrated Management System, as specified hereunder.

2.2 High Level Overview of the Contract

The Environmental Protection Agency (EPA) seeks to appoint a single, independent, accredited certification body to provide ISO 14001 Environmental Management System (EMS) and ISO 50001

Energy Management System (EnMS) auditing and certification services for the EPA's Headquarters and Regional Inspectorates as an integrated management system. The EPA operates a three-year cycle for certification, and the contract is for two cycle periods, subject to performance and budget availability.

The purpose of this contract is to support the EPA in maintaining and renewing its ISO 14001 and ISO 50001 certifications in line with international standards, accreditation requirements, and public sector obligations. Ongoing third-party audits are a mandatory requirement of certification and form part of the EPA's commitment to environmental performance, energy performance, continual improvement, and compliance with national climate and sustainability mandates. The contract will cover two 3-year audit cycles up to a maximum of six years.

2.3 Anticipated Timeline

The following indicative timeline is envisaged for this procurement:

Issue RFT	As specified on title page
Closing Date for Queries	As specified on title page
Closing Date for Tender Submission	As specified on title page
Award decision	01 October 2026
Contract Commencement	15 October 2026

The dates provided above are estimates at the time of publication of the Request for Tender. The Contracting Authority will endeavour to run the process to this timetable, but this cannot be guaranteed.

2.4 Duration of the Contract

The contract will be for an initial three [3] years with an option to extend (one further period of 3 years) with a total contract of six [6] years, subject to satisfactory performance, business needs and budget availability.

The Contracting Authority reserves the right at its sole discretion to extend the contract, subject to satisfactory performance, budget availability and ongoing business needs.

2.5 Estimated Value for the Contract

It is envisaged that maximum spend under this total six-year contract will not exceed €85,000 excluding VAT.

It is emphasised, however, that this figure is provided strictly for indicative purposes only as there is no guaranteed expenditure under the contract.

2.6 Compliance with the Terms and Conditions of the Contract

Award of contract will be conditional upon acceptance of the Contracting Authority's Terms and Conditions as appended at the relevant Appendix.

Tenderers are required to review these terms and conditions and indicate their acceptance thereof as part of their tender submission. Any reservation with regard to these terms should be submitted as a

query in accordance with the procedure described in the Instructions to Tenderers (Section 6) of this document.

2.7 Award to Runner Up

If, following the award of a contract, the successful tenderer cannot, for whatever reason, deliver the required services to the satisfaction of the Contracting Authority; the Contracting Authority reserves the right to award the contract to the next highest scoring tenderer emerging from the process at any time during the contract tender validity period.

This shall be without prejudice to the right of the Contracting Authority to cancel this competitive process and/or initiate a new contract award procedure at its sole discretion.

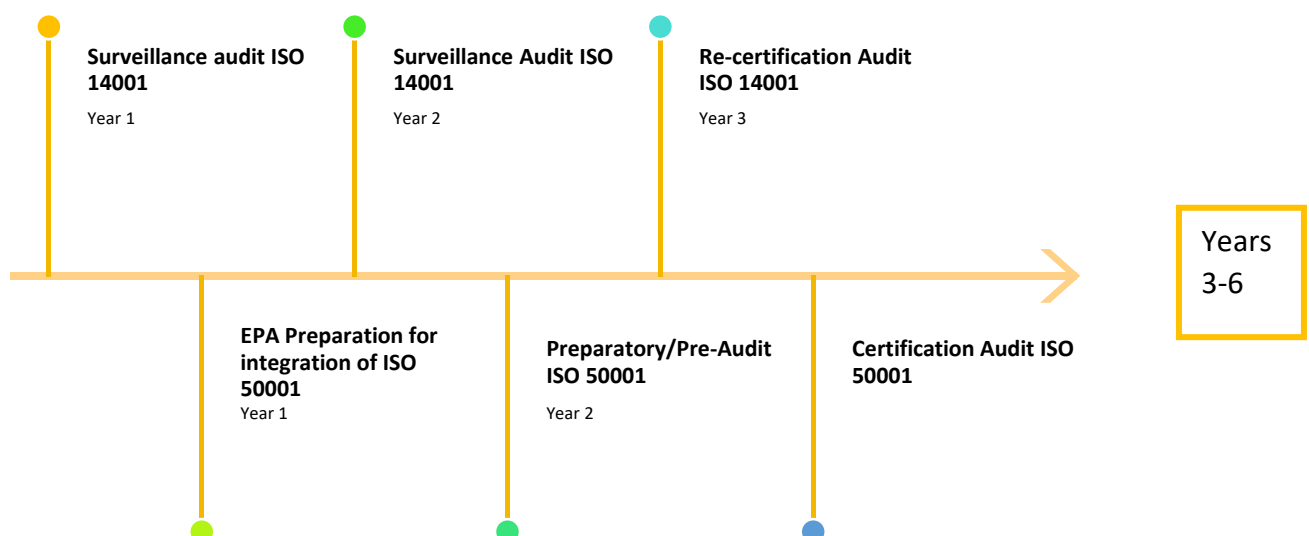
3 SPECIFICATION OF REQUIREMENTS

3.1 Detailed Specification of Requirements

The Environmental Protection Agency (EPA) requires the services of an independent, accredited certification body to audit and certify the EPA's integrated management system in accordance with ISO 14001:2015 and ISO 50001:2018 (or the current versions of the standards).

The EPA maintains an existing Environmental Management System covering its Headquarters and Regional Inspectorates and has held ISO 14001 certification since 2011. The EPA plans to integrate ISO 50001 into this system over the coming years. The successful Tenderer shall provide all external auditing and certification services required to maintain and re-certify the EPA's ISO 14001 certification and, potentially, one cycle of ISO 50001 certification during the contract term. Note: all EPA offices must be audited at least once during each three-year certification cycle.

Figure 1: Suggested timeline for integration of ISO 50001 into existing ISO 14001



The contract will be for an initial three [3] years with an option to extend (one further period of 3 years) with a total contract of six [6] years, subject to satisfactory performance, business needs and budget availability.

The scope shall include, but is not limited to, the following:

3.1.1 Certification and Audit Activities

- Conducting certification, surveillance, and re-certification audits of the EPA's integrated management system in accordance with ISO 14001 and ISO 50001 requirements. Note: ISO 50001 will only be integrated into the current EMS over the next one-two years.
- Planning and delivering audits in line with the integrated ISO 14001 and ISO 50001 three-year certification cycle.
- Auditing the EPA's Headquarters and designated Regional Inspectorates.
- Preparing, issuing, and presenting formal audit reports and findings.
- Making certification and re-certification recommendations in accordance with accreditation rules.
- Verifying corrective actions arising from audit findings, where required.

The anticipated audit programme will include:

- Surveillance audits in the intervening years of each certification cycle. Note: The Energy Management system will not form part of the first year of audit (2027).
- Re-certification audits in the final year of each three-year cycle.
- Multi-site surveillance and re-certification audits across EPA locations, including Headquarters and Regional Inspectorates. All EPA locations must be audited at least once in the three-yearly cycle.

The EPA reserves the right to adjust audit locations and schedules during the contract term, subject to agreement and in line with accreditation requirements.

The Tenderer must operate as a fully independent certification body.

The successful Tenderer shall:

- maintain full impartiality and independence throughout the duration of the contract.
- not provide consultancy, EMS design, implementation, or corrective action drafting services to the EPA.
- immediately declare any actual or potential conflicts of interest.
- comply with all independence requirements imposed by the relevant accreditation body.

Any breach of independence or impartiality may result in termination of the contract.

3.1.2 Accreditation Requirements

The Tenderer must:

- Hold current and valid accreditation to certify ISO 14001 and ISO 50001 from a recognised national accreditation body. Valid current certifications held should be to ISO/IEC17021-2 and ISO50003:2021 Standard or equivalent)¹.
- Maintain such accreditation for the full duration of the contract.
- Auditors proposed and assigned to the contract are appropriately qualified, competent, and authorised under the accreditation held.
- Notify the EPA immediately of any suspension, restriction, or withdrawal of accreditation.

The Tenderer shall provide:

- Formal audit plans in advance of each audit.
- Opening and closing meetings with relevant EPA personnel.
- Clear, accurate, and timely audit reports detailing findings for each regional inspectorate, including Headquarters, following each audit based on EPA EMS policies and procedures.
- Certification and re-certification documentation as required.
- Written confirmation of certification status following successful audits.

All reports and documentation shall be provided in English and in an electronic format acceptable to the EPA.

3.2 Monitoring of the Contract

An EPA contact point will be appointed at the start of the contract to monitor progress, guide the different phases of the work and comment on the quality of the work and timeliness of the deliverables. The successful tender organisation will be required to attend meetings and liaise with the contact point on a regular basis.

3.3 Account Management

The Contracting Authority requires tenderers to nominate a dedicated contract manager who will act as the main point of contact for the duration of the contract. This person shall have the authority to deal with all matters in relation to contracts and be responsible for the satisfactory delivery of the supplies/services required. The duties of the contract manager will include the following:

- Overall responsibility for a good working relationship with the Contracting Authority.
- Provide regular reports on performance as agreed with the Contracting Authority.
- Meet as and when required to review and examine performance.
- Deal with disputes, complaints or concerns that cannot be adequately resolved.
- Proactively discuss with the Contracting Authority ways of improving efficiency regarding service delivery in general and providing suggestions for improvement and cost savings.

¹ **ISO/IEC 17021** is the international standard that sets requirements for the competence, consistency, and impartiality of bodies auditing and certifying management systems.

ISO 50003 specifies requirements for competence, consistency, and impartiality in auditing and certifying ISO 50001 energy management systems

NOTE: Tenderers will note that account management activities will be non-billable (i.e. the EPA will not pay separately for account management activities). The EPA will nominate authorised staff to liaise with the successful tenderer and delegate as required.

4 ELIGIBILITY CRITERIA

The Contracting Authority is using the **Open** procedure for the award of this contract, therefore, while all interested parties may submit a tender, only those demonstrating that they have the required level of financial and technical capacity will have their tender considered. In order to demonstrate a tenderer's qualifications, tenderers are required to provide the information set out below in the Tender Response Document (TRD) which is based on a self-declaration model. However, tenderers are required to provide the minimum information required.

4.1 Use of the European Single Procurement Document

In accordance with Directive 2014/24/EU, tenderers may have compiled a European Single Procurement Document (ESPD), either electronically via the eESPD on eTenders or as a separate uploaded attachment with the tender response, which will be accepted as evidence of compliance with Section 4.3 on condition that all information self-declared will be provided promptly on request at any time prior to an award decision.

4.2 Relying on the standing of other Entities

SMEs are encouraged to explore the possibilities of forming relationships with other SMEs or with larger enterprises to meet the financial, economic or technical capacity requirements of the competition, if required.

Tenderers are reminded that they may rely on the resources of other entities to establish the requirements on condition that they can prove to the satisfaction of the Contracting Authority that they will have these resources at their disposal when necessary.

If the tender is from a consortium/joint venture, tenderers must ensure that all the relevant information is provided and where necessary, provide the information requested separately for each party. The consortium must appoint a single point of contact who will assume overall responsibility for delivery, and who is authorised to sign the contract on behalf of all consortia members. The Contracting Authority will not act as an arbitrator between members of consortia.

4.3 General Declarations and Financial Capacity Requirements

Tenderers are required to provide information on the following in the Tender Response Document. The criteria and rules outlined below are assessed on a pass/fail basis. Failure to comply with the requirements will result in the tender being considered inadmissible.

General Information

Provide contact and general information on the tendering organisation - company name, address and contact details for individual responsible for this tender and company overview as well as information on sub-contractors and consortium members if applicable.

Declaration

Complete the Declaration of Bona Fides as per Art. 57 of Directive 2014/24/EU as implemented by Regulation SI 284 of May 2016 and as contained in the Tender Response Document.

Complete the Declaration regarding compliance with relevant statutory obligations as contained in the Tender Response Document. Where tenderers are established and operating outside of the jurisdiction of supply, compliance with equivalent legislation as applicable in the country of establishment / operation is required.

Financial and Economic Standing

Tax	Confirmation that the tenderer / all parties associated with the tenderer are fully tax compliant. Please refer to the tax rules contained in the Tender Response Document.	
Turnover and Financial Standing	(a) Confirmation that the tendering party turnover exceeded €100,000 during one/each of the last three years or pro-rata if more recently established firms are tendering – however the firm must have been in existence for at least 6 months. (b) Confirmation of financial standing ensuring the tendering party has the financial capacity to pay its debts identified on the current statement of assets and liabilities as being the debts as they fall due. Evidence of both statements will be required prior to the award of any contract.	
Insurance	Confirmation of the following insurances being in place or confirmation that the required insurances will be sought if contract awarded:	
Insurance Type		Required Level
Employer’s Liability		€13 million
Public Liability		€6.5 million
Professional Indemnity		€1 million
Cyber Insurance		€1 million

Tenderers are required to provide information on the following in the Tender Response Document. The criteria and rules outlined below are assessed on a pass/fail basis. Failure to comply with the requirements will result in the tender being considered inadmissible.

4.4 Technical Capacity Requirements

Personnel and Skills

Tenderers must provide information which demonstrates access to the minimum number of skilled personnel as indicated below and outlined in the TRD.

[See Tender Response Document.](#)

Skillset Required	Minimum Number
Tenderers must demonstrate access to an adequate number of suitably qualified and experienced personnel to deliver ISO 14001 and ISO50001 auditing and certification services. The proposed	1-3

team must collectively have recognised ISO 14001/ISO50001 auditor qualifications, experience across all integrated audit stages (Stage 1, Stage 2, surveillance and re-certification), and up-to-date knowledge of ISO standards and interpretation.

Personnel must have proven experience operating within accredited certification frameworks, including applying accreditation rules, audit methodologies, certification decision-making, and producing compliant audit documentation for integrated ISO systems. The team must also possess strong environmental and regulatory knowledge relevant to public sector organisations, including environmental management principles, energy management, legal compliance processes, and continual improvement.

Auditors should have experience auditing complex and multi-site organisations with integrated ISO systems, preferably within the public sector, and be competent in assessing governance, leadership, and organisational context under ISO frameworks.

Technical Equipment and Resources

Tenderers must provide information which demonstrates access to the required level of technical resources as indicated below and outlined in the TRD.

See Tender Response Document.

Technical Resource Required	Minimum Requirement
Tenderers must demonstrate access to the technical resources necessary to deliver the contract in accordance with the TRD. This includes appropriate IT equipment, systems, software, and tools required to plan, conduct, record, and report on ISO auditing and certification activities. Such resources may be held in-house or provided through third-party arrangements and must be available for the duration of the contract.	As specified
Previous Experience	
Tenderers must provide information clearly demonstrating successful delivery of three previous comparable experience, involving the following features:	
Previous Experience – Tenderers should demonstrate their respective relevant experience in the auditing area, indicating the length and breadth of experience. • Tendering organisations must hold both valid and current certifications to ISO/IEC17021-2 and ISO50003:2021 Standard or equivalent. • Provision of independent ISO 14001 Environmental Management System, ISO 50001 Energy Management System, integrated auditing and/or certification services.	

- Delivery of Stage 1, Stage 2, surveillance and/or re-certification audits under ISO 14001 and ISO 50001 integrated systems.
- Operation within an accredited certification framework, including compliance with accreditation rules and certification decision-making processes.
- Experience auditing complex and/or multi-site organisations, preferably within the public sector or organisations with similar governance and oversight arrangements.
- Preparation of formal audit documentation, including audit plans, audit reports, non-conformity statements and certification recommendations.
- Demonstrated ability to deliver services independently, impartially, and within agreed timeframes.

Tenderers must provide sufficient detail for each of the three examples of comparable experience to allow the Contracting Authority to assess relevance and comparability.

[See Tender Response Document.](#)

Health & Safety Management System

Tenderers must provide information which demonstrates operation of Health & Safety systems and procedures in line with all relevant Safety, Health & Welfare at Work legislation. Please complete the TRD. Evidence of compliance will be required as condition of contract award.

Quality Assurance Management System

Tenderers must provide information which demonstrates a commitment to quality assurance and provide details of quality assurance policies and systems and whether externally certified. Please complete the TRD.

Environmental Management System

Tenderers must provide information which demonstrates operation of an appropriate environmental and energy management system, whether externally certified or in-house, reflecting an integrated approach that includes ISO 14001 and ISO 50001 where applicable. Please complete the TRD.

5 AWARD CRITERIA

Only tenders which meet the Selection Criteria and are confirmed as valid and responsive to the specifications set out in this document will be evaluated against the award criteria. Tenderers should ensure that they have submitted sufficient relevant information to allow their tenders to be assessed under each of the award criteria set out below.

The contract will be awarded on the basis of the most economically advantageous compliant tender taking into account the following award criteria and weightings.

Criterion A	Weighting	Maximum Marks	Minimum Marks
	30%	3,000	n/a
Cost	Ultimate Cost or Total Cost of Ownership or Fee Proposal		
	Tenderers must complete the Form of Tender in the TRD. The cost for evaluation purposes will be based on the proposed Total Fee for delivery of the initial three-year (years 1, 2 & 3) contract outlined in tender document, inclusive of all expenses (<i>including but not limited to mileage, subsistence, phone, postage and account contract management related costs</i>). Tenderers should note that price certainty and cost competitiveness over the duration of the initial three-year period of the contract are of primary importance. Where the EPA proposes to extend the contract for a further three years (i.e. years 4, 5 & 6), the EPA will consider a reasonable increase in rates for the period and shall be strictly limited to changes in accordance with the Consumer Price Index, unless otherwise expressly agreed in advance with the EPA.		
Criterion B	Weighting	Maximum Marks	Minimum Marks 60%
	25%	2,500	1,500
Quality	Quality of technical and human resources offered		
	The human resources offered must be supported by evidence of technical capabilities in the provision of audit and certification services. Tenderers should demonstrate, through a proven track record, their candidate's technical ability to undertake the specified work. Tenderers should propose a clearly defined and appropriately resourced audit team structured to ensure continuity, competence and compliance with ISO 14001 & 50001 throughout the certification cycle. Tenderers will be assessed on the extent to which they demonstrate that the proposed personnel: • The tendering organisation must hold current and valid accreditation to certify ISO 14001 and ISO 50001 from a recognised national accreditation body. Valid current certifications held should be to ISO/IEC17021-2 and ISO50003:2021 Standard or equivalent)². • Technical resources proposed should hold appropriate and current integrated ISO 14001/50001 auditor and/or lead auditor qualifications issued by recognised and accredited bodies.		

² ISO/IEC 17021 is the international standard that sets requirements for the competence, consistency, and impartiality of bodies auditing and certifying management systems.

ISO 50003 specifies requirements for competence, consistency, and impartiality in auditing and certifying ISO 50001 energy management systems

	- Have proven experience in delivering integrated ISO certification activities, including Stage 1, Stage 2, surveillance, and re-certification audits. - Have demonstrable capability to apply ISO 14001 & 50001 requirements, audit methodologies, and certification decision-making processes in an accredited certification context. - Have experience operating within accredited certification frameworks, including preparation of compliant audit plans, reports, non-conformities, and certification recommendations. - Have experience certifying complex and/or multi-site organisations, preferably within the public sector or organisations with comparable governance and oversight arrangements.		
Criterion C	Weighting	Maximum Marks	Minimum Marks 60%
	25%	2,500	1,500
Methodology & Approach	Methodology and programme of work to meet delivery requirements		
	Considering that the EPA already have an existing and mature EMS and is seeking to integrate an energy management system in the coming few years, tenderers must clearly outline how they intend to undertake the work and provide an indicative schedule for the first auditing cycle (3 years), ensuring adequate coverage across all EPA locations and detailing the involvement of proposed personnel. Audit delivery will follow a structured, risk-based, and accreditation-compliant process, providing assurance of continued conformity and effectiveness of the EPA's environmental management and energy management systems. The initial programme should include: Inception meeting with EPA to confirm: - Existing EMS scope and certification status - Audit history, previous findings and risk areas - Locations and sequencing for the first cycle - Outline plan for surveillance audit in the first contract year.		
Criterion D	Weighting	Maximum Marks	Minimum Marks 60%
	20%	2,000	1,200
Sustainability	Efforts to reduce the project environmental impact		
	Ireland has committed to implementing green public procurement (GPP) in all tenders using public funds. The EPA supports this commitment by ensuring that the application of sustainable initiatives remains at the forefront of all procurement processes. Please demonstrate, in your response, how you will champion sustainability in delivery of the services outlined in Section 3.1. In line with the EPA's commitment to Green Public Procurement, the Tenderer will demonstrate how they will:		

	• Minimise travel-related emissions through efficient audit planning and use of remote auditing techniques where appropriate. • Prioritise low-emission or electric vehicles for site visits. • Use electronic documentation and reporting as standard. • Operate energy-efficient IT systems and equipment. • Identify environmental risks associated with service delivery and outline mitigation measures.
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Tenderers should ensure in their tenders that they provide detailed information in respect of all aspects of the award criteria as stated above. This will enable the awarding authority to assess fully the extent of their offers.

5.1 Methodology for calculating the Cost Score

The following formula will be applied to the cost score:

The lowest cost tender that also meets all the minimum requirements of the qualitative award criteria will receive the maximum score achievable under this criterion. The scores of the other valid tenders will be calculated using the following formula:

Lowest Cost from a Bona Fide Tender	A
Cost for the tender being evaluated	B
Maximum Points available for Cost	C
Formula employed	$\frac{A \times C}{B}$

5.2 Methodology for scoring Qualitative Criteria

Score	Category	Description
90 – 100%	Outstanding	An outstanding response demonstrating extensive understanding offering full assurance to client – fully supported with no reservations.
80 – 89%	Excellent	An excellent response demonstrating comprehensive understanding offering assurance to client – fully supported.
70 – 79%	Very good	A very good response demonstrating very good understanding offering assurance to client – strongly supported.
61 – 69%	Good	A good response demonstrating good understanding offering assurance to client – well supported.
60%	Acceptable	An acceptable response demonstrating a minimum understanding offering assurance to client - satisfactorily supported.
Less than 60% is unacceptable and considered ineligible from further consideration		

Marks in the score ranges outlined above can be awarded where responses so merit additional marks.

5.3 Post Tender Clarification

At the discretion of the Contracting Authority, tenderers may be invited, in writing, to clarify certain aspects of their tender, particularly where information or documentation to be submitted appears to be incomplete or erroneous. However, all such requests will be made in full compliance with the principles of equal treatment and transparency and avoid any distortion of competition.

5.4 Verification

Award of contract may be subject to attendance at a verification meeting. It would be essential that the key personnel assigned to this contract should be available and present at this meeting. If required, tenderers will be notified of the date, time, agenda and format for such meetings as soon as possible.

A visit to the Tenderer's premises may be required to clarify any questions or queries regarding the tender offer.

5.5 Clarification of Abnormally Low Tenders

If the Contracting Authority considers the tender submission to be commercially unsustainable or otherwise problematic considering the tendered price or any other financial matter (including proposed indicative hours), the tenderer shall be invited to provide clarification to the Contracting Authority in respect of all elements of the tender submission that the Contracting Authority deems relevant. Any failure to satisfactorily comply with such a request, or to satisfactorily address the Contracting Authority's concerns, may, at the discretion of the Contracting Authority, result in the elimination of the tender in question based on it being considered abnormally low.

5.6 Right to Confirm Suitability

Tenderers should note that the Contracting Authority reserves the right to confirm that the financial and technical capacity of the tenderer is valid and unchanged prior to the award of any contract.

6 INSTRUCTION FOR TENDERERS

6.1 Submission of Tenders

The Contracting Authority is using the postbox facility on eTenders, and tender responses must be submitted electronically via the eTenders postbox facility on www.etenders.gov.ie only. Only tenders submitted to the electronic postbox will be accepted. Tenders submitted by any other means (including but not limited to by email, post or hand delivery) will **NOT be accepted**.

Tenderers must note that in the electronic tenderbox, there is a current file size limit of 250MB for each single file uploaded, with a maximum total limit of 2GB for all documentation (combined) in the Tender submitted.

Tenderers must ensure that they give themselves enough time to upload and submit all required documentation before the closing date/time noting the use of the new eTenders platform. Tenderers should consider the fact that upload speeds vary. In order to submit a response to the electronic postbox, please note that you must ensure you have submitted the response completely. It is advisable to familiarise yourself with the new platform prior to the closing date.

Below we provide an overview of the key steps. Please note that the Contracting Authority take no responsibility for these steps being the totality of the steps required as different processes may require different actions.

If in doubt, please ensure you contact the eTenders helpdesk as follows:

Email: irish-eproc-helpdesk@eurodyn.com

Phone: +353-818001459

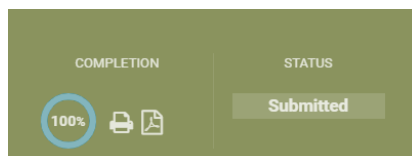
Accessing documents

It is important to note that you must ensure you **ASSOCIATE** your company with this competition in the first instance. To do this you must do the following:

- (a) Log-in to the system
- (b) Locate the competition using the Advanced Search by Contracting Authority or Resource ID
- (c) Click on the hyperlink for the competition which will bring you to the CfT Workspace
- (d) In the Show CfT Menu for the competition click on the “Expression of Interest” in the drop down menu
- (e) Complete the “Association with the CfT” tab.
- (f) This will then provide you with a link to “Tender” under the Show CfT Menu

Submitting your Response

In responding to a competition without an electronic ESPD, a number of steps are required. The final step involves clicking on a Submit button and receiving the following status:



If you do not receive a message similar to above, you have not submitted your response.

Please note that the screen may say **OFFLINE**, this is a technical feature of etenders and does not mean you cannot submit. Also please note you may see the percentage field also saying 100% before you submit, this still requires you to go through the submit button.

Please upload your response as a **ZIP FILE** to protect the integrity of the file names.

It is the responsibility of the Tenderer to ensure that their tender is complete and is uploaded in accordance with the instructions provided on eTenders prior to the deadline as per the front page.

6.2 Sufficiency & Accuracy of Tender

Tenderers will be deemed to have examined all the documents enclosed and by their own independent observations and enquiries will be held to have fully informed themselves as to the nature and extent of the requirements of the tender.

Tenderers are cautioned to check the accuracy of their tender prior to submission. A tender found containing any clerical errors or omissions may, at the sole discretion of the EPA, be referred back to the tenderer for correction. Any subsequent adjustment(s) must be confirmed in writing. The EPA reserves the right to disqualify incomplete tenders.

While tenderers are requested to ensure they have included all of the information requested as part of this tender, excess documentation impedes the evaluation process and should not be submitted.

6.3 Closing Date for Tenders

The closing date for tender submission is specified on the title page.

It is the responsibility of the tenderer to ensure that their tender is complete and is uploaded / submitted by the designated deadline.

6.4 Queries

The closing date for submitting queries is specified on the title page.

All queries regarding this tender should be through the messaging facility on www.etenders.gov.ie , including any omissions which would prevent tenderers from submitting a comprehensive tender. Please submit queries as soon as possible.

In circulating responses, queries will be edited to avoid disclosing the identity of the querist and will be circulated to all parties who have expressed an interest in the procurement on the eTenders website.

6.5 Extension of the Tender Deadline

The Contracting Authority reserves the right, at its sole discretion, to extend the closing date for receipt of tenders by giving notice in writing (by post or electronic means) to all parties who have expressed an interest in the notice via eTenders no later than six days before the original closing date.

Tenderers will be responsible for any costs incurred by them in the event that they are required to attend clarification or other meetings or make a presentation of their proposals.

6.6 Tender Validity Period

To allow sufficient time for Tender assessment a Tender Validity period of 6 months is required, this period commencing on the closing date by which the Tenders are to be returned.

6.7 Discrepancies between Documents

A pdf version of the Request for Tender has been made available on eTenders. This document will be considered as the primary source document in this procurement process, word versions of documents where they are provided are being made available to assist tenderers in responding to the tender competition. Where there is a discrepancy between a pdf version and a word version, the pdf version will take precedence. Tenderers are requested to notify the Contracting Authority immediately of any anomaly. Where applicable the Contracting Authority will issue amended versions.

The Contracting Authority may also have supplied a Tender Response Document as the template to be used in preparing the tender submission. If there is any discrepancy between the Tender Response Document and the Request for Tender please contact the Contracting Authority as soon as possible.

6.8 Formatting of Tenders / Amending Tender Documents

Tenderers must ensure the following:

- The first page of their tender contains all relevant contact information
- All responses should include page numbers and a contents page
- Follow, where possible the number structure of the Invitation to Tender
- Ensure that the tender response is structured in a format for ease of evaluation customised to the RFT

Tenderers are prohibited from amending any text or content of forms or declarations or templates provided as part of this tender competition in their tender responses. Where amendments have been identified, the Contracting Authority may at its discretion eliminate the tenderer from further consideration. Likewise, failure to use the template documentation provided particularly in relation to costing / pricing may result in tenders being eliminated.

6.9 Collusive Tendering

If any Tendering Party is found to have, at any time, offered to give or to have agreed to offer or give to any person, any bribe, gift, gratuity, commission or consideration of any kind as an inducement or reward for taking or forbearing to take any action in relation to the obtaining of its Tenders, or for showing or forbearing to show any favour or disfavour to any person in relation to its Tenders, the bid

submitted by such Tendering Party shall be automatically disqualified and the circumstances surrounding such action shall be referred to the appropriate authority.

6.10 Confidentiality

After the official opening of Tenders, information relating to the examination, clarification, evaluation and comparison of Tenders and recommendations will not be disclosed to tenderers or other persons not officially concerned with such process until the award decision with the successful Tenderer has been announced and in conformity with national laws.

Tenderers shall treat the details of all documents supplied to them in connection with this contract as private and confidential and shall not disclose the contents to a third party without the permission of the Contracting Authority.

Any effort by the Tenderer to influence the Contracting Authority or their staff in the process of examination, clarification, evaluation and comparison of Tenders and in decisions concerning the award of the contract may result in the rejection of that Tender.

6.11 Clarification of Tenders

The Contracting Authority is entitled, but not obliged, to seek clarification of tenders, including pricing breakdowns in the course of the evaluation process. No change in the price or substance of the Tender shall be sought, offered or permitted. To assist in finalising the tender evaluation, selected tenderers may be invited to attend clarification meetings with the Contracting Authority.

6.12 Correction of errors

Detailed pricing of all tenders will be examined for errors that might alter the tender pricing as determined from the figures on the tender form or as between the hard copy and electronic versions of the tender (if applicable). In general, the following approach will be applied to manifest errors - where there is a discrepancy between the unit price and the total amount derived from the multiplication of the unit price and the quantity, the unit price as quoted will normally govern.

The amount stated in the tender form will be adjusted by the Contracting Authority in accordance with the above procedure and, with the agreement of the tenderer, shall be considered as binding upon the tenderer. Without prejudice to the above, a tenderer not accepting the correction of their tender as outlined may have their tender rejected.

Where the Total Quote function has been activated on eTenders and a discrepancy arises between the amount in the Total Quote box and the tender submission, the amount in the tender submission shall take precedence.

6.13 Change in the composition of a Tenderer

Where a change in composition of a tenderer arises, this must be notified in writing to the Contracting Authority and formally approved by them.

The Contracting Authority reserves the right, but is not obliged, to disqualify any Tenderer that makes any change to its composition after submission of a Tender.

6.14 Interference and Inducement to Purchase

Any effort by the tenderer to unduly influence the Contracting Authority, relevant agency personnel or any other relevant persons or bodies in the process of examination, clarification, evaluation and comparison of tenders and in decisions concerning the Award of Contract shall have their tender rejected. The presumptions (including as to any gift, consideration or advantage) and other provisions under the Criminal Justice Act 2018, and all other measures for the time being governing the subject-matter in any applicable jurisdiction, shall be applicable.

6.15 Conflict of Interest

Any conflict of interest involving a tenderer (or tenderers in the event of a consortium bid) must be fully disclosed to the Contracting Authority. Any registrable interest involving the tenderer and the Contracting Authority or employees of the Contracting Authority or their relatives must be fully disclosed in the tender submission or should be communicated to the Contracting Authority immediately upon such information becoming known to the tenderer, in the event of this information only coming to their notice after the submission of a bid and prior to the award of the contract. Failure to disclose a conflict of interest may disqualify a tenderer or invalidate an award of contract, depending on when the conflict of interest comes to light.

6.16 Publicity

Tenderers shall not undertake (or permit to be undertaken) at any time, whether at this stage or after the award of the contract, any publicity activity with any section of the media in relation to this tender/agreement other than with the prior written consent of the Contracting Authority. Such consent shall extend to the content of any publicity. For the purposes of this paragraph, the word “media” includes (but is not limited to) radio, television, newspapers, trade and specialist press, the Internet and email, accessible by the public at large and the representatives of such media.

The Contracting Authority will have the right to publicise or otherwise disclose to any third-party information regarding this process and the agreement.

6.17 Right Not to Award

The Contracting Authority does not bind itself to accept the most economically advantageous tender or any tender. It also reserves the right to accept or reject in whole or in part any or all tenders received, and, in particular, to source the requirement with more than one service provider.

The invitation to tender is issued in good faith; however, the Contracting Authority at its sole discretion shall not be obliged to award a contract or proceed to further stages in the procurement process and reserves the right to cancel the procurement process.

6.18 Notification of Tender Evaluations

All tenderers will be informed of the outcome of their tenders following tender evaluation and any necessary clarifications.

Potential outcomes can be:

- Award of Contract
- Letter of Regret
- Decision not to proceed with the Award of Contract

The following information will be provided in the Letter of Regret – name of successful tenderer designate; the applicable standstill period (for EU tenders only); scores of tenderer being notified and that of the successful tenderer; the features and characteristics of the successful tenderer where they scored higher marks in specific criteria.

In the case of EU tenders only, the Contracting Authority will undertake not to award the contract for a period of at least 14 (or whatever period is stated in the notification letters) days from the date of notification of unsuccessful tenderers ('standstill period').

6.19 Award Notices

Following the award of contract, an award notice will be despatched to the Official Journal of the European Union announcing the results of the competition. It should be noted that it is standard practice for the Contracting Authority to include the price of the winning tender or the range of prices of tenders received in the publication of the award notice as required under European procurement rules.

6.20 Policy on Personal Debriefings

Based on the provision of the information to unsuccessful tenderers as outlined above and due to resourcing constraints, the Contracting Authority will not be offering individual debriefing meetings to unsuccessful bidders.

6.21 Copyright

The Contracting Authority will have copyright ownership of any material developed for use by the Contracting Authority under the terms of this tender. The service provider may have a non-exclusive license to use such material but only for its own purposes (to be agreed with the successful tenderer).

6.22 Brand Names, etc.

Please note in relation to this tender document; where reference is made to a particular make, source, process, trademark, type or patent, that this is not to be regarded as a de facto requirement. In all such cases it should be understood that the reference in question is accompanied by the words "or equivalent".

6.23 Environmental Aspects

The Contracting Authority is committed to the principles of environmental management in its activities and it encourages the implementation of sustainability principles in its procurement practices. Tenderers/contractors should make all reasonable efforts to minimise adverse environmental impact in the methods of services delivery and in materials used.

6.24 Knowledge and Skills Transfer

It will be a condition of the contract that opportunities for the transfer of skills and/or knowledge from the Tender/Tender's staff to the Contracting Authority staff will be availed of during the course of the contract or prior to the handing over of the finished work/product.

6.25 Currency and Payments

The currency and invoices in which all prices and rates shall be tendered, and which payments under the contract will be paid, shall be euro (€).

All prices and rates quoted should be on the basis of both VAT exclusive and VAT inclusive costs, clearly identifying the applicable rate of VAT.

A schedule of payments will be agreed with the successful tenderer and invoices shall be submitted in accordance with the terms agreed with the Contracting Authority.

6.26 Irish Legislation and Law

Tenderers should be aware that national legislation applies in other matters such as Employment, Working Hours, Official Secrets, Data Protection and Health and Safety. Tenderers must have regard to statutory terms relating to minimum pay and to legally binding industrial or sectoral agreements in the Contracting Authority tenders and in delivering contracts awarded to them. The contract(s) awarded on foot of this tender process will be governed by Irish law.

6.27 Anti-Competitive Conduct

Tenderers should take notice of the Competition Act 2002 (as amended, the “2002 Act”), which makes it a criminal offence for tenderers to collude on prices or any other aspects relating to this procurement competition.

6.28 Accessibility / Dignity at Work

The successful tenderer(s) shall comply with all relevant legislation relating to dignity at work. As a public body and employer, the Contracting Authority is committed to a policy of equality of opportunity for all personnel.

In line with the Disability Act 2005, accessibility requirements should be clearly stated in request for tenders / quotations where applicable. Under Section 27 of the Act the Contracting Authority is required to ensure that both the goods supplied, and services provided to it are accessible to persons with disabilities.

6.29 Withholding Tax

Where applicable, payments shall be subject to Irish ‘Professional Services Withholding Tax’ at the prevailing rate (currently at 20%) as laid down by the Revenue Commissioners in Ireland. Non-residents may be able to reclaim such deducted Tax from the Office of the Revenue Commissioners in Ireland, International Claims Section located currently at Government Buildings, Nenagh, Co. Tipperary, Ireland (Tel: +353 (0) 67 63400).

6.30 Freedom of Information

All responses to this Request for Tender will be treated in confidence and no information contained therein will be communicated to any third party without the written permission of the tenderer except insofar as is specifically required for the consideration and evaluation of the response or as may be required under law, including the Freedom of Information Act 2014, EU and Irish Government Procurement Procedures, or in response to questions, debates or other parliamentary procedures in or of the Oireachtas (the Irish Parliament).

Tenderers are asked to consider if any of the information supplied by them in response to this request for tender should not be disclosed because of its sensitivity. However, any blanket or all-encompassing request for exemption from disclosure is not acceptable; tenderers must identify explicitly any such information and give relevant reasons for considering it to be economically sensitive or confidential

in nature. If this is the case, tenderers should specify the information that is sensitive and the reasons for its sensitivity. The Contracting Authority cannot guarantee that any information provided by tenderers, either in response to this tender or in the course of any contract awarded as a result thereof, will not be released pursuant to the Contracting Authority's obligations under law, including the Freedom of Information Act 2014, or to those under EU and Irish Government Procurement rules. The Contracting Authority accepts no liability whatsoever in respect of any information provided which is subsequently released, or in respect of any consequential damage suffered as a result of such disclosure.

6.31 Late Payment

The Contracting Authority operates in accordance with EU Directive 2011/7/EU on combating Late Payment in commercial Transactions transposed into national legislation as S.I. 580 of 2012 and amended by S.I. No. 281 of 2016.

6.32 Data Protection

"Data Protection Laws" means all applicable national and EU data protection laws, regulations and guidelines including but not limited to Regulation (EU) 2016/679 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (the "General Data Protection Regulation"), the Data Protection Act, 2018 and any guidelines and codes of practice issued by the Data Protection Commission or other supervisory authority for data protection in Ireland from time to time.

The Contracting Authority will be a Controller (where Controller has the meaning given under the Data Protection Laws) in respect of any Personal Data (where Personal Data has the meaning given under the Data Protection Laws) required to be provided by the Tenderer in response to this Request for Tender.

The Tenderer, as Controller in respect of any Personal Data provided by it in its Tender, is required to confirm by way of statement in the "Declarations" section of the accompanying Tender Response Document that all Data Subjects (where Data Subject has the meaning given under the Data Protection Laws) whose Personal Data is provided by the Tenderer have consented to the processing of such Personal Data by the Tenderer, the Contracting Authority, the Evaluation Team and the supplier of the eTenders website, for the purposes of the participation of the Tenderer in this Competition or that the Tenderer otherwise has a legal basis for providing such Personal Data to the Contracting Authority for the purposes of its participation in this Competition.

6.33 Changes in Legislation

As a condition of award, it shall be the sole responsibility of the tenderer (in the event of success in this competition) to fulfil the obligations under the Contract, notwithstanding any changes in circulars, laws, regulations, taxation, duties or other factors which might arise following the withdrawal of the United Kingdom from membership of the EU.

6.34 Restrictive measures in the context of Russian actions in the Ukraine

In the light of Russian actions in the Ukraine, the European Council adopted a new regulation – EU Regulation 2022/576, aimed at restricting participation in economic activity by economic operators from the Russian Federation. Article 5K of the Regulation prohibits the award or continuation of

contracts falling within the scope of the Public Procurement Directives to persons or undertakings related to the Russian Federation. To comply with EU Regulation 2022/576, the EPA is seeking a declaration from economic operators as part of the bid response process.