

SVUH-26010 Provision of Grounds and Landscaping Maintenance Services

Issue Date: **24/08/2026**

Version: **V2.0**

Query and Response Schedule

Ref.	Query Date	Query	Response	Response Date
1	10/08/2026	1) Winter Maintenance Services: Tender currently states services are on a call-off basis (i.e. reactive?) so please confirm this cost is to be separate to the fixed monthly cost to be submitted	This is correct, winter reactive services will be done as a call off and do not form part of monthly fixed cost.	
2	10/08/2026	If not part of the fixed monthly cost, a) please forward assumptions (no. of callouts per service type (e.g. road sweeping, gritting, snow ploughing, etc,) and also separate pricing template required for this), or b) please advise if pricing for winter maintenance services will be agreed after contract award with the winning tenderer.	Pricing will be agreed post contract and needs arise.	
3	10/08/2026	2) Please clarify and forward drawing of exact boundary map of the area in tender scope within the Caritas site and grounds	Already Answered, see in eTenders	
4	12/08/2026	Appendix 1, Section 3.4 states that the hospital campus boundary hedge is to be trimmed once per year, while the subsequent requirement provides for three hedge cuts per year. Can SVUH clarify whether the boundary hedge is subject to one annual cut, with the three-cut regime applying to other maintained hedges within the campus?	This is correct - boundary hedge cut once per year - generally Sept/Oct. All other hedges to be cut back 3 times annually	

5	12/08/2026	Appendix 1, Section 3.7 – Winter Maintenance Services: The specification provides for forecast-triggered gritting and snow clearance on a call-off basis but does not specify an anticipated annual number of winter treatment events. For the purposes of ensuring a consistent basis for tender pricing, Can SVUH please confirm the number of gritting mobilisations/treatments runs tenderers should allow for per winter season?	This varies depending on weather conditions within any given year - this will be addressed as a reactive call with price agreed at the time	
6	12/08/2026	Please also confirm whether any treatments required on the same day/night are to be regarded as separate mobilisations.	As above requirements to grit in the winter will be addressed as a reactive call post contract with rates agreed at the time of request.	
7	14/08/2026	Access / Sign-In: Please provide details of the access and sign-in procedures for the relevant work teams	All contractors required to sign in and out each day at Estates kiosk	
8	14/08/2026	Safe Pass: Please confirm whether Safe Pass certification is required for all staff assigned to the contract	Not required for all staff. Maintenance operatives will require a valid safe pass. Contract managers who may visit site on occasion do not require a safe pass.	
9	14/08/2026	Winter Services: Please confirm whether winter services should be included as a separate line item within the pricing schedule	Winter services are to be on a call off basis as required. Pricing information can be provided as a separate line item	
10	14/08/2026	Multi-Storey Car Park – Ivy Maintenance: Please clarify the maintenance requirements for the dying ivy at the multi-storey car park, including whether a MEWP will be required to carry out the works	Ivy is cut back annually - MEWP is required for this task.	