

Appendix D – Warranty Schedule

Supply of Festive Decorative Lighting

Tender Reference: DCDCLG-2026-001

Contracting Authority: Dunleer Community Development board CLG

D1. Purpose

This Schedule identifies the warranty provisions offered for all Goods supplied under the Contract.

D2. General Warranty

The Tenderer shall state:

Requirement	Response
Standard Warranty Period	
Extended Warranty Available	Yes / No
Maximum Warranty Offered	
Warranty Commencement	

D3. Product Warranty

Item Ref.	Product	Warranty Period	Replacement Period	Comments
G001	Commercial LED Icicle			
G002	Commercial LED String Lighting			
G003	Pole Mounted Illuminated Motifs			
G004	Pole Mounted Illuminated			
G005	Illuminated Decorative Trees			
G006	Illuminated Wreaths			
G007	Large Illuminated Feature Display			
G008	Walk-through Illuminated Feature			
G009	Projection Lighting Unit			
G010	Power Supplies			

G011	Connectors			
G012	Cabling			
G013	Mounting Brackets			

D4. Warranty Coverage

The Tenderer shall identify what is covered.

Item	Included	Excluded	Comments
Manufacturing Defects	☐	☐	
LED Failure	☐	☐	
Electrical Components	☐	☐	
Structural Components	☐	☐	
Corrosion	☐	☐	
Paint Finish	☐	☐	
Water Ingress	☐	☐	
Replacement Parts	☐	☐	

D5. Warranty Exclusions

The Tenderer shall clearly identify any exclusions.

Exclusion	Details
Misuse	
Incorrect Installation	
Storm Damage	
Vandalism	
Accidental Damage	
Other	

D6. Warranty Claims Procedure

The Tenderer shall describe the warranty process.

Requirement	Response
Contact Details	
Claims Email	
Telephone	
Hours of Support	
Online Portal	

D7. Response Times

Requirement	Response
Initial Response	
Technical Assessment	
Replacement Dispatch	
Resolution Target	

D8. Availability of Spare Parts

The Tenderer shall confirm:

Requirement	Response
Spare Parts Available	
Years Available	
Standard Lead Time	
Emergency Supply Available	

D9. Technical Support

Requirement	Response
Telephone Support	
Email Support	
Product Updates	

Requirement	Response
Replacement Advice	
Product Manuals	

D10. Warranty Declaration

The Tenderer certifies that the warranty information provided is complete and accurate and that all warranty obligations offered will be honoured for the duration stated.

Company: _____

Authorised Representative: _____

Position: _____

Signature: _____

Date: _____