



CLARIFICATION DOCUMENT

STAND-ALONE

Please note clarifications may be provided in response to queries submitted and/or at the Contracting Authority's own volition and discretion. Submitted queries may have to be modified for publication purposes.

Contracting Authority:	Irish Prison Service
Title of competition:	Single Party Framework for the provision of Fixed Voice and Voice over IP (VoIP) Services & Associated Products & Services
Procedure	Restricted Procedure
eTenders Ref:	8534356
Closing date and time for Queries:	17/07/2026 @12 noon (Irish time) 29/07/2026 @12 noon (Irish time)
Closing date and time for Submissions:	04/08/2026 @12 noon (Irish time) 10/08/2026 @12 noon (Irish time)
<i>This Clarification relates specifically to Questions 12 to 16. For completeness, it contains answers to all the questions to date.</i>	
Clarification Number:	Stand Alone
Issue Date:	Monday, 20 July 2026

Clarification on - Appendix 1 - IPS Fixed Voice - Pricing Schedule

It has been discovered that due to an internal administration error, some elements of the Appendix 1 - IPS Fixed Voice - Pricing Schedule, specifically Tabs LB Lines, DOJ Line and IPS lines, included line items that are now redundant.

As a result, the relevant appendix will be removed from the suite of tender documents, and a new Appendix 1 will be uploaded. This new document is entitled - **Appendix 1 - IPS Fixed Voice - Pricing Schedule V2 revised.**

IPS wish to apologise for any confusion caused.

We wish to also confirm that as a result of this oversight, IPS will now extend the closing date for queries and submissions as follows:

Closing date and time for Queries:	29/07/2026 @12 noon (Irish time)
Closing date and time for Submissions:	10/08/2026 @12 noon (Irish time)

These new dates will be update shortly on the eTenders portal.