

Framework for the Provision of Pest Control Services

eTenders ref: 7315804

Clarification Document 1.0

05/02/2026

Question 1: Do you have the cross internal area of the locations in question?

Lot 1 Answer: Sites under Lot 1 have not yet been determined and as such, if there is a drawdown from Lot 1, this question will be answered at such time.

Lot 2 Answer: For sites that currently engage in preventative pest control, the successful tenderer will be required to do a site visit.

Question 2: Do you use a CAFM system?

Lot 1 Answer: Sites under Lot 1 have not yet been determined and as such, if there is a drawdown from Lot 1, this question will be answered at such time.

Lot 2 Answer: A CAFM system is not currently in use.

Question 3: Would there be a requirement for out of hours work to be carried out onsite?

Lot 1 Answer: There is a possibility that out of hours work may be required. In “Appendix 2A. Pricing Document” tenderers are asked to submit pricing for the following:

“Cost for Emergency Technician on site call out outside of normal business hours (6pm - 8am weekdays, All day Saturday, Sunday & Public holidays)”

Lot 2 Answer: There is a possibility that out of hours work may be required. In “Appendix 2B. Pricing Document” tenderers are asked to submit pricing for the following:

“Cost for Emergency Technician on site call out outside of normal business hours (6pm - 8am weekdays, All day Saturday, Sunday & Public holidays)”

Question 4: Do any of the sites require security clearance?

Lot 1 Answer: Sites under Lot 1 have not yet been determined and as such, if there is a drawdown from Lot 1, this question will be answered at such time.

Lot 2 Answer: None of the sites require security clearance.

Question 5: Would there be any requirement for TUPE - Transfer of Undertaken

Lot 1 Answer: Sites under Lot 1 have not yet been determined and as such, if there is a drawdown from Lot 1, this question will be answered at such time. Unlikely that there would be a TUPE requirement.

Lot 2 Answer: There is no requirement for TUPE

Question 6: Would there be a requirement for bird services - Hawking etc?

Lot 1 Answer: As detailed on page 10 of the Request for Tender Document, the sites may require bird services:

“The following is a non-exhaustive list of types of Pests which are included in the scope of this tender for all lots

- Rodents
- Flying Insects
- Flies, Wasps, Bees, Moths
- Crawling Insects such as Ants, Cockroaches, Bed Bugs, Silverfish, Firebrats, Wood Worm, Booklice
- Feral Cats
- **Birds** including but not limited to Feral Pigeons

Lot 2 Answer: As detailed on page 10 of the Request for Tender Document, the sites may require bird services:

“The following is a non-exhaustive list of types of Pests which are included in the scope of this tender for all lots

- Rodents
- Flying Insects
- Flies, Wasps, Bees, Moths
- Crawling Insects such as Ants, Cockroaches, Bed Bugs, Silverfish, Firebrats, Wood Worm, Booklice
- Feral Cats
- **Birds** including but not limited to Feral Pigeons

Question 7: What pests need to be covered under the tender requirement?

Lot 1 Answer: Please refer to the information included in page 10 of the Request for Tender Document:

“The following is a non-exhaustive list of types of Pests which are included in the scope of this tender for all lots

- Rodents
- Flying Insects
- Flies, Wasps, Bees, Moths
- Crawling Insects such as Ants, Cockroaches, Bed Bugs, Silverfish, Firebrats, Wood Worm, Booklice
- Feral Cats
- Birds including but not limited to Feral Pigeons

PLEASE NOTE THAT THE ABOVE LIST IS NON-EXHAUSTIVE AND THAT SPECIFIC PEST REQUIREMENTS MAY BE INCLUDED OVER TIME.”

Lot 2 Answer: Please refer to the information included in page 10 of the Request for Tender Document:

“The following is a non-exhaustive list of types of Pests which are included in the scope of this tender for all lots

- Rodents
- Flying Insects
- Flies, Wasps, Bees, Moths
- Crawling Insects such as Ants, Cockroaches, Bed Bugs, Silverfish, Firebrats, Wood Worm, Booklice
- Feral Cats
- Birds including but not limited to Feral Pigeons

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