

Tender Clarifications				
Competition Reference		IT3514F - Single Supplier Framework Agreement for Provision of IT Network Equipment, Software and Services for University of Galway		
Issue Date		4 th of February 2026		
Message ID e-tenders	Date Received	Query	Response	Response Date
592054	27/01/2026	Number of Subnets (Approx) Number of IPS (Approx)	We have approximately 2,000 subnets across the campus. We have approximately 20,000 – 40,000 addresses depending on the student cycle.	04/02/2026
		Number of Internal DNS Zones (Approx) Number of Internal DNS RRs (Approx) Number of peak Internal DNS Queries Per Second (Approx)	Approximately 612 internal DNS zones. The number of internal DNS RRs is not available currently. We do not track DNS queries per second, but spot checks, carried out 30/01/2026, show an approximate peak value of 2,500 internal DNS responses per second.	
		Number of External DNS Zones (Approx) Number of External DNS RRs (Approx) Number of peak External Auth DNS Queries Per Second (Approx) Number of peak External Recursive DNS Queries Per Second (Approx) Is DNSSEC required	Approximately 174 external DNS zones. The number of external DNS RRs is not available currently. We do not track DNS queries per second, but spot checks performed on 03/02/2026 show	

			approximately 40 DNS responses per second at peak against our external DNS servers. We desire performance above 100 external DNS queries per second. Our cache servers recorded an approx. peak of 500 queries per second with approximately 300 recursive queries per second, on 30/01/2026. DNSSEC is required, see A2.5.	
		Number of DHCP Scopes (Approx) Number of DHCP Clients (Approx) (15,000 WiFi) Number of peak DHCP Leases Per Second (Approx)	We have approximately 700 DHCP scopes. The number of DHCP clients vary across the academic year from 8,000 to 25,000. We do not track the number of DHCP leases per second. 15,000 wireless clients have a lease time of 30 minutes and up to 5,000 wired devices have a lease time of 24 hours. Spot checks, performed 03/02/2026, of DHCP requests per second have values in the region of 100 per second.	
596032	03/02/2026	Requirement A4.5 states that 'The solution MUST provide Network discovery. ': On premise discovery is included in the proposed design and pricing. Would discovery of IPAM infrastructure and public cloud environments such as AWS, Azure, GCP, VMWare and Meraki also be of interest for inclusion in the proposal?	Network Discovery of public cloud infrastructure is not required.	04/02/2026

		Requirement A4.5 states that 'It is desirable that each tenderer provides a roadmap for future migration to cloud. Detail the efficiencies and cost benefits of future migration options to Cloud ...' : what is the preferred public cloud that the university would use?	In relation to A5.1, the University of Galway will leverage any public cloud provider, that provides suitably secure and resilient services, located in the EU.	
		Can you confirm the Number of Students for initial training?	5	