

Date	Ref	Tenderer Query	Response	Response Date	Status																										
17.10.2025	1	Are you accepting tender submissions only for cleaning services? **** is a nationwide cleaning specialist provider and we would like to tender for the cleaning services only.	As per the tender requirements, we are seeking submissions for both cleaning and catering services. Tenderers may submit proposals covering both services	20th October 2025	Closed																										
23.10.2025	2	Please see below list of clarification queries. Will there be any requirement for support staff on Public Holidays? Can you clarify the role of Supervisor as outlined in the RFT "Supply supervisors to provide on-site leadership and liaise with university management."? Does this mean that when the service provider also has to provide an additional Supervisor to supervise the staff during their shifts?	Public Holidays Support staff maybe required on occasion. This will depend on the operational requirements of the University Supervisor After review we have decided to remove the supervisor from this package a revised pricing document reflecting this change will be uploaded shortly Version 2	23rd October 2025	Closed																										
24.10.2025	3	Can you provide current requirements for support staff broken down over both catering and cleaning services? i.e the number of support hours per week currently outsourced to provider Could you provide the historical information for the number of support hours for both services utilised in the past year? Will the service provider need to provide any materials or equipment in order to provide the service or will it be provide by the client, such as cleaning equipment?	<table><tr><td colspan="2">Support hours in 2025 - Attendants</td></tr><tr><td>Attendants April 2025</td><td>139</td></tr><tr><td>Attendants May</td><td>193</td></tr><tr><td>Attendants June</td><td>318</td></tr><tr><td>Attendants July</td><td>156</td></tr><tr><td>Attendants August</td><td>112</td></tr><tr><td colspan="2">1st Jan - 31 May - Canteen</td></tr><tr><td>Catering Staff 421.75 over 13 weeks average 32.44 hours per week</td><td></td></tr><tr><td>Catering Cleaning Staff 603.25 over 9 weeks average 67.02 hours per week</td><td></td></tr><tr><td colspan="2">No Requirement for any Materials or equipment ATU the Client will provide</td></tr></table>	Support hours in 2025 - Attendants		Attendants April 2025	139	Attendants May	193	Attendants June	318	Attendants July	156	Attendants August	112	1st Jan - 31 May - Canteen		Catering Staff 421.75 over 13 weeks average 32.44 hours per week		Catering Cleaning Staff 603.25 over 9 weeks average 67.02 hours per week		No Requirement for any Materials or equipment ATU the Client will provide			Open						
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28.10.2025	4	Can you confirm the pay rates for each position? Can you confirm the holiday allowances for each position? Can you confirm that rates will increase during the course of the contract in line with statutory increases for example, pension auto-enrolment, PRSI increases etc...	<table><tr><td colspan="2">Rates for Each Position</td></tr><tr><td>Chef de Partie</td><td>19.43</td></tr><tr><td>Head Chef</td><td>19.43</td></tr><tr><td>Kitchen Porter</td><td>17.61</td></tr><tr><td>Wash Up Attendant</td><td>17.61</td></tr><tr><td>Canteen Attendant</td><td>17.61</td></tr><tr><td>Canteen Cleaner</td><td>17.61</td></tr><tr><td>Cash Register Operator</td><td>17.61</td></tr><tr><td>Barista</td><td>17.61</td></tr><tr><td>Attendants Morning Shift</td><td>17.61</td></tr><tr><td>Attendants Evening Shift</td><td>17.61</td></tr><tr><td>Holiday Allowance - 10.8%</td><td></td></tr><tr><td colspan="2">Yes Rates will increase with Statutory Increases</td></tr></table>	Rates for Each Position		Chef de Partie	19.43	Head Chef	19.43	Kitchen Porter	17.61	Wash Up Attendant	17.61	Canteen Attendant	17.61	Canteen Cleaner	17.61	Cash Register Operator	17.61	Barista	17.61	Attendants Morning Shift	17.61	Attendants Evening Shift	17.61	Holiday Allowance - 10.8%		Yes Rates will increase with Statutory Increases			Open
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