

RFT- TCD-25-C1799 - PPM Services for Firefighting Equipment & Suppression Systems to Trinity College Dublin

Clarification Question(s) – 09/09/2025

Message ID	RFT Section/Supplier	Question	Response Message ID	TCD Response/Message
483816 09/09/2025 09:38		Q1. How should we inform the liaison officer of 24-hour contact details, given that we operate a weekly rota? Or will the emergency number be sufficient? – Q2: Should we contact the liaison officer (Technical Services Manager) via email or phone for assistance, and within what time window each day? Q2: Do we need to apply for a parking permit daily while we are within the maintenance period for the mandatory PFE test discharge, considering that many extinguishers will be in and out of buildings? As stated in section 2.2, a permit is mandatory at all times. Q4: Referencing 90% of the risers, we are able to provide the required water supply to complete testing. However, for the few located along main city streets, do we need to contact Dublin City Council? Q5: Regarding remedial works, especially on PFEs, when drilling, remounting, or retrofitting brackets, do these need to be completed at specific times? Q6: Referencing Part 1 of the initial contract PPM within the Single Framework Agreement (section 1.4, page 5), it mentions and refers to engineers being “certified cupboard specialist engineers.” I am unsure about this, along with point 5 under the Scope of Service. Can you clarify, please? – Q7: Under the Scope of Works for PFEs (regarding logistics, parking, etc.), can all mandatory testing on the PFEs be conducted in one visit out of the two, or is it to be split over both visits, as it states, “equipment to be serviced twice annually”? Q8: Can we assume that, even though it mentions PFE standard IS 291:2015, we are servicing also in accordance with the amendment A1:2022? Q9: For the full service of restaurant suppression systems, we will need uninterrupted access either early in the morning or in the evening, whichever is suitable for the kitchens. How much advance notice do the kitchens require? Q10: Regarding the weekly site meeting, who is required to be present from the management team? Q11: Regarding the foams, I see that most are listed simply as “foams,” but a small number (approximately 17) are listed as “AFFF foams.” Are these the same as the other foams, with a different terminology used, or is AFFF a separate type of foam? Should we count all foams together and add the 17 AFFF foams to the others, or leave them separate? Q12: There seem to be duplicate documents:		Dear Tenderers, Please find responses to clarifications submitted, A1. An emergency number will suffice A2. an email will suffice; the technical services manager will follow up with a call where needed A3. A parking permit will be issued daily for all maintenance work carried out on campus A4. No, you do not need to contact DCC. Process is managed by TCD service manager. A5. Any remedial works required particularly in student residential areas are done by arrangements, but all works are carried out within normal working hours. A6. This is a typing error which is now corrected. The service provider will need to provide evidence their engineers are competent/accredited to carry out their work, an updated scope of services document has been uploaded to the tender documents. A7. On appointment the successful tenderer will engage in a process with the TCD manger to agree a schedule of works for the servicing of PFE’s due to the large volume of equipment and how resources will be allocated to the tasks. Parking will be provided on site for a single contractors marked vehicle. A8. Servicing to include amendment A1: 2022 A9. All works will be scheduled and approved by TCD manager in conjunction appointed contractor. Typically notice period of impending PPM works would be one month minimum. A10. Contractor to appointment site supervisor for the contract and they will liaise with TCD service manager. These two will liaise locally to progress works. A quarterly SLA meeting will be scheduled and contractors account & site supervisor manager and TCD’s service manager and technical services manager will attend these. A11. Count all foams together. A12.1 Both versions are identical, uploaded in word and PDF Format, you can complete either version as part of your submission A12.2 Both versions are identical, uploaded in word and PDF Format, you can complete either version as part of your submission Regards, The Contracting Authority

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